

on your personnel, not only handling your reservations at Louisville, but the flight personnel as well - I always find them friendly, courteous and very patient in their handling of passengers. I think this kind of service is commendable, and you are to be congratulated for it."

Mr. B. R. Snavely, Vice President of The Wachovia Bank & Trust Company in High Point writes: "Your staff is to be congratulated upon the very fine manner in which they handled the passengers. Such courteous attention to passenger comfort is always appreciated. Your equipment certainly is far superior to that of any other airline which operates out of the Greensboro-High Point Airport. Those short stops and the ability to maintain a schedule are features which impressed us."

Editor's Note: Every one should be proud of these expressions of satisfaction with our service. Such letters help to off-set those lengthy complaints of mis-handlings which still come in.

WILMINGTON - John Wilkes

Wilmington crews expect to see lots of familiar faces from other stations now in IMN since the beaches have opened for the Season. Welcome down! Captain BROWN and Capt. MALOTT say they will have houses for rent during the Summer. The Crosley Base now has an addition to the fleet, as First Officer BERRYHILL has become the owner of a new motor scooter. Really making it rough on the gas station operators. Fishing is getting off to a good start. Plenty of all kinds. Even Sea Cows have been reported, but this, at present, is unconfirmed. It probably can be confirmed by ol' Salty DOBBINS and Curley BOWDEN, as they have been burning the midnight oil figuring out an on-again-off-again, every other day, schedule. First Officer Al KYLE announces a new 1st officer to Piedmont's Seniority List - a son born May 22. Capt. MALOTT reports another black finger encountered during the last stages on the construction of his new house on the beach - he says he hasn't been able to find the hammer that will hit the nail on the head every time.

An old saying is that a man using his hands to earn a living is called a laborer - one using his hands and brains is called a craftsman - and a man using his hands, brain and his heart in his work is called an artist - Wonder how many of us fall in the artist category?

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Pete JONES at IMN writes us as follows: "During the month of April we boarded approximately 8,336 dozen flowers with most of them going to SDF, CVG, and CHW. We want to thank these stations and also TRI and FAY for their handling. As yet we haven't had a complaint on any of these flower shipments. During the next month we will be shipping hampers of gladiolas for SDF, CVG, CHW, and CLT for transfer to Florida. We would appreciate the stations handling these as they have previous flower shipments. We do our best to load them on the plane in a place for quick transfer. With Summer months coming on we believe we will finally make the Cargo Bulletin, as we expect heavy shipments of flowers.

We at IMN are trying to set up the policy of "helping the other fellow" when it comes to loading cargo for other stations. Being a terminating station we know too well that a Pee-Dee can be all fouled up. It is our aim to load all cargo west of FAY in the nose in a position so that it can be easily handled by each station. We would appreciate all constructive criticism from you people up the line.

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T. H. DAVIS was guest speaker at the Norfolk Kiwanis Club on May 2.