

# THE PIEDMONT POSTMAN

Dear Sir:  
 May I take this opportunity to express my thanks to you for the ride in the new F-27 prop-jet airliner. This was a new experience for me, as I have never flown in this new F-27, and I did enjoy it very much.  
 I do a lot of work with airline flights here and whenever I can schedule anyone on a Piedmont F-27, I will sure do so.  
 Sincerely,  
 F.C.B.  
 Rochester, N. Y.

Dear Sir:  
 (Recently) . . . I flew from \_\_\_\_\_ to \_\_\_\_\_. At the time of arrival it was pouring rain and there were quite a few people at the counter. It appeared that there was only one ticket agent to handle the customers, so I didn't wait to reconfirm my return ticket.

During the weekend I forgot to call and reconfirm. When I called this morning, one hour before flight, the agent told me that my space had been sold.

Before going further let me say that I know the rules and realize that it was my fault in not reconfirming my return.

I have been commuting . . . by Piedmont since March or April of 1960. It has been my policy to make reservations thru your office for a month in advance. I am traveling on an Air Travel Card issued to my company in my name. At the time I make reservations I have the ticket issued and left in the will call file.

During this year of travel I have given at least 12 hours notice on having to cancel a reservation and haven't had a "no-show" to date. It isn't as if I were a stranger to the personnel, or that I had a reservation only, and was not ticketed.

While on the subject of complaints I have one more thing to bring up. A year ago I purchased an American Tourister suitcase. It has been used only by me to travel between \_\_\_\_\_ and \_\_\_\_\_. The covering has been torn and scuffed and the

handle has been completely torn off. It is my opinion that your handling of luggage leaves something to be desired, and from talking to other passengers I am not alone in my feeling.

I would like to say that as a whole my year of travel on Piedmont has been very pleasant, and the service has been above average.

Sincerely,  
 W.P.T.  
 \* \* \*

Dear Sir:  
 As a traveler who was temporarily stranded in Asheville over this last weekend, I want to commend most highly your employee, Evon Whitacre, of the Asheville office of Piedmont Airlines.

She was altogether the most helpful and patient airlines employee that I have encountered in many years of travel.  
 Sincerely,  
 A.B.  
 New York, N. Y.  
 \* \* \*

Dear Sir:  
 As it is never too late to say something nice, I want to pay your airline a tardy compliment.

Last November 28, that very hectic Sunday after Thanksgiving, I was forced to leave New York without reservations for Bristol, Va., hoping for a miracle on Piedmont in Washington. Quite dismayed by the tremendous flood of college students there, I gave up my wildest dreams of getting to Bristol that night, but went through the motions of trying at the Piedmont desk. However, in a little outside of an hour, I was on a connecting flight to Roanoke, although I was numbered 40 on the waiting list. And I had never before had any faith in standby chances.

All of your staff deserves a pat on the back to say the least for the swift, efficient and pleasant service they gave on such a hectic, trying day. Everyone, from the desk, the two young ladies at the gate, the field crew that helped me with my baggage, to the steward on the plane, showed

a personal concern for each individual dilemma.

I don't say this without a bit of previous acquaintance with air travel to back me up as that flight was the next to last lap of a tour around the world which I made completely by air. No airline the world over was any more courteous or efficient than Piedmont.

Sincerely,  
 M.B.  
 Birmingham, Ala.

## TAX REPEAL AXED . . .

(Continued from Page Two)  
 by an increase in income tax receipts as a result of the elimination of a deductible expense item insofar as business travel is involved, as well as improved earnings position of the carriers and the elimination of the pyramiding of the tax.

### Distressed Industry

"The Congress has recently voted \$41 million . . . for depressed area relief. What we are proposing in the repeal of the transportation tax is considerably less expensive relief for a distressed industry, and the form of relief we propose is not Government subsidy but instead reduced cost to the consumer . . ."

The defeat of efforts to repeal the 10 per cent travel tax is a blow to the airlines. Both the Civil Aeronautics Board and the Interstate Commerce Commission have been vociferous in asking Congress to repeal the tax. CAB Chairman Alan S. Boyd told the House Ways and Means Committee:

### CAB View

"It is the Board's view that the continuation of the 10 per cent excise tax on passenger transportation will aggravate the financial situation facing the airline industry today."

ATA's Stuart G. Tipton said: "In addition to facilitating the development and effectiveness of promotional fares to stimulate traffic, removal of the tax would bring other important benefits to the industry in its present struggle to get out of the airline depression and continue to grow . . ."

## Rescue Breathing

# You Could Save A Life

Summer is the outdoor season, with trips to mountain lakes and the seashore.

It takes its toll, however, as evidenced by the annual rise in drownings and other accidents. Observing the rules of safety at all times is the best way to prevent such tragedies, but should you ever find yourself confronted with an accident in which the victim has stopped breathing, you may be able to save his life with the application of the Rescue Breathing techniques outlined below.

Basically Rescue Breathing involves three steps:

### First Step

Place the victim on his back, face up. Wipe out quickly any foreign matter visible in the mouth, using your fingers or a cloth wrapped around your fingers.

### Second Step

Tilt the victim's head back and pull or push the jaw into a jutting-out position.

### Third Step

If the victim is a small child or infant, place your mouth tightly over his mouth and nose to form an air-tight seal, and blow gently into his lungs about 20 times a minute. If the victim is an adult, pinch his nostrils shut and blow vigorously about 12 times a minute.

You'll know air is reaching the victim's lungs if his chest expands as you blow inward. If head and jaw positions are correct and air is not reaching the lungs, there may be foreign matter present in the victim's throat.

To remove foreign matter from the throat of a child, suspend him momentarily by the ankles and slap sharply between the shoulder blades. If the victim is an adult, roll him on his face and slap sharply between the shoulder blades.

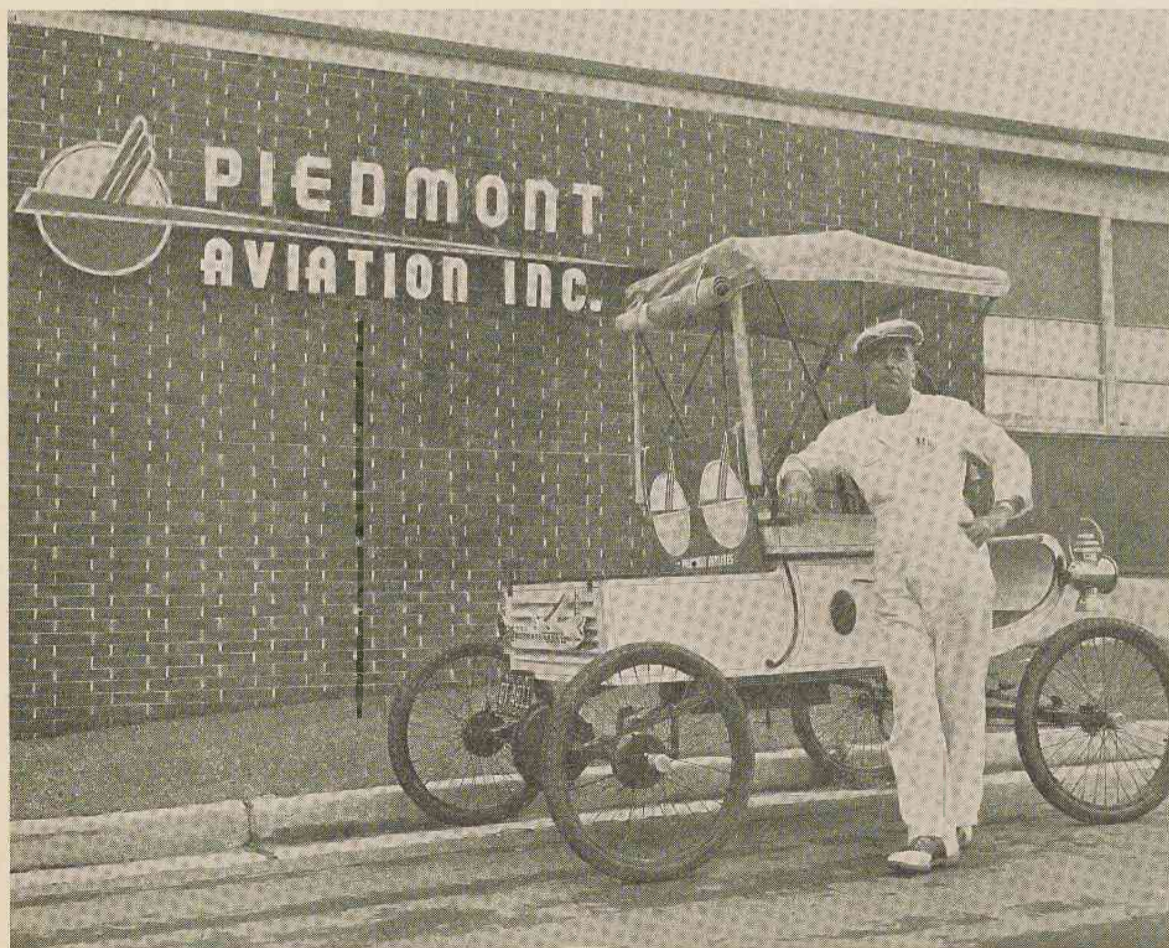
After foreign matter has been removed quickly return victim to Rescue Breathing position and resume artificial respiration.

**Always begin Rescue Breathing immediately.** Even a few seconds of delay can greatly decrease the victim's chances for recovery.

*Our thanks to the American Red Cross for supplying the information on which this article is based. —Editor.*



Nelson Eddy, one of America's favorite singers, poses with Miss Dale Sherwood as they prepare to board Flight 73 out of Norfolk. The pair was leaving ORF after a recent singing engagement at the Hunt Room of the Cavalier Hotel in Virginia Beach. (Photograph contributed by Bob Wylie, ORF.)



Man, Dig The Crazy Limo — Floyd Finley, INT-M, poses with his horseless carriage that has a real Piedmont flair. He won the custom-made replica in October, 1959, at a drawing sponsored by a local car dealer. If anyone's interested, the car's now for sale, and Finley figured that while he was exhibiting the "carriage" it would be a good opportunity to give Piedmont a boost too. Better bring your duster and goggles, though. Its lawn mower-type motor gets speeds up to 35 miles an hour!

## Remember When . . .

### Seven Years Ago in the Piedmonitor

L. H. Jackson was appointed to the post of Acting Chief Inspector . . . Capt. Frank Nicholson received T-33 jet training at Moody AFB, Valdosta, Ga. . . Fixed Base accepted delivery of the first "long-awaited Piper Apache" . . . Charlie Cross reported from Norfolk that "The cokes are working out fine, nothing like a nice cool refreshing Coca Cola on a hot day. The passengers seem to like the idea too."

### Five Years Ago

Captains E. J. Thurber and M. M. Browning and Station Manager Ed Best flew to Holland to inspect the Fokker F-27 . . . A new record was set for the month of June when 40,379 passengers were carried . . . Charlotte reporters wrote that "Zeke Saunders was a recent visitor, appearing in a chain gang suit sweeping up cigarette butts in the lobby of the terminal building." (All a part of the Quiet Birdmen initiation).

### One Year Ago

The new terminal building at Hickory was dedicated . . . J. R. Reagan was named Assistant Superintendent of Communications . . . in-flight letter forms were placed on board scheduled flights to sample passenger reaction to service and food . . . over 3,000 people took the sight-seeing flights at Beckley.