

THE PIEDMONITOR

PAGE TWO

AUGUST, 1962

Piedmont Aviation, Inc.
SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Editor: Cleta Covington

CORRESPONDENTS THIS ISSUE

Elaine Sturr, Bob Steppe, CVG-F; Joyce Bocetti, ROA; Virg Flinn, PKB; Ray Norris, TRI; Gene Shore, MBC; Frank Reynolds, LYH; Roger Greenlaw, SHD; Patsy Harrell, RDU; Ruth Shumate, CRW; Phantom, AGS; Ashlyn Hammett, CAE; Ray Bullard, INT-F; June Greer, FAY; Bert Carlos, CMH.

Happy Birthdays

AUGUST

Jack Baum, ORF	1	G. A. Burton, DCA	17
S. P. Brown, DCA	1	D. C. Milgrim, ROA-FB	17
C. W. Bryant, Supt. Eng.	1	A. L. Mills, INT-M	17
Overhl. Shop, INT-FB	1	E. W. Wilkins, INT-FB	17
M. P. Holt, INT-M	1	Helen Hull, INT-M	18
D. E. Knight, PSK	1	K. C. Lineback, Capt., DCA	18
Joanne Marginot, DCA	1	R. L. Nunnery, FAY	18
J. L. Martin, ATL	1	J. W. Cantline, LYH	19
I. R. McHargue, INT-FB	1	J. I. Jester, INT-F	19
R. P. Pate, ISO	1	C. E. Hill, INT	19
Betty Fulp, Sec., INT	2	P. E. Voight, ORF	19
E. C. Groce, INT-M	2	T. B. Adams, FLO	20
B. L. Harper, BKW	2	M. G. Ayers, ROA	20
C. C. Jackson, ILM	2	H. E. Bryant, FAY	20
C. E. Pitts, INT	2	Shirley Byerly, INT-A	20
J. L. Smith, CLT	2	C. A. Joyce, ILM	20
N. L. W. Ball, F/O, INT	3	Joyce London, AVL	20
Lewis Watson, ATL	3	R. T. Powell, Sta. Mgr., ECG	20
A. L. Bianucci, INT	4	E. G. Warner, INT-FB	20
W. A. Fishel, INT-A	4	D. R. Anderson, INT-FB	21
A. T. Gray, INT	4	B. P. Bailey, TRI	21
Shirley Sword, CMH	4	R. R. Bennington, FAY	21
G. F. Davis, INT-M	5	D. E. Collins, ROA-M	21
L. H. Jones, LYH	5	W. G. Dunn, F/O, ILM	21
D. D. Shean, INT-M	5	G. D. Hedrick, INT-M	21
Nancy Vaught, F. A., INT	5	B. G. McLeod, ROA	21
H. M. Watson, INT-M	5	L. M. Swindell, ORF-FB	21
R. W. Cunningham, INT-M	6	W. E. Bost, Res. Capt., ROA	22
Ashlyn Hammett, CAE	6	Rilla Gregg, Sec., INT-A	22
T. L. Hayes, INT	6	J. S. Guy, BKW	22
H. H. Hutcheson, Capt., INT	6	R. J. Holliday, ROA	22
M. T. Sneed, CVG-M	6	W. B. Johnson, Ft. Bragg,	22
Margaret Gorman, RIC-CTO	7	JAMTO	22
William Miller, ROA-M	7	L. E. McConnell, Dir. Train-	22
J. W. Cox, DAN	8	ing, INT	22
R. R. Gabriel, INT-M	8	L. J. Sessler, ORF-FB	22
G. N. Mowbray, ROA	8	W. C. Kyle, Capt., INT	23
J. M. Orr, ORF-FB	8	C. S. Lipscomb, CRW	23
Charlene Poindexter, INT-A	8	G. E. Osborne, INT-M	23
J. M. Bruce, CLT	9	S. M. Parnell, Capt., INT	23
D. E. Raines, ILM	9	Barbara Whitaker, INT	23
Elizabeth Reed, CHO	9	R. C. Drewry, ORF	24
Carolyn Repass, RDU	9	R. K. Lucas, CHO	24
R. A. Turbiville, Mgr., RDU	9	J. R. Raby, INT-M	24
Olive Webster, Sec., INT	9	K. N. Smith, ISO	25
R. S. Carpenter, INT-M	10	H. E. Dull, INT	26
T. W. Cleghon, DCA	10	R. H. Easley, INT-M	26
W. M. Acree, Res. Capt., DCA	11	Florence Beeson, INT-P	27
F. B. Brown, ILM	11	W. O. Tadlock, Dir. Flt. Oper.,	27
W. G. Mabe, INT-FB	11	INT	27
N. B. Horton, Res. F/O, ILM	11	R. M. Bullock, RIC	28
Palmer Alexander, IBM	12	H. V. Chambers, INT-M	28
Superv., INT-A	12	P. S. Beeson, F. A., INT	29
D. V. Blackburn, F/O, INT	12	Sandra Thompson, ATL	29
T. A. Buchanan, GSO	12	C. B. Warden, INT-FB	29
Robert Duckett, INT-FB	12	B. M. Pack, Rs. F/O, ATL	30
R. G. Ellwanger, ROA	12	B. B. Slaughter, Capt., INT	30
U. R. LaPrairie, GSO	12	Deborah Tully, CVG	30
J. W. Ledbetter, INT	12	F. G. Bates, Mgr. Rev. Acct.,	31
R. L. Bosley, HTS	13	INT-A	31
D. G. Bumgardner, INT-M	13	J. D. Brown, F/O, CLT	31
Gail Poplin, INT-A	13	P. E. Davenport, INT-M	31
S. E. Smith, ILM	13	E. L. Gabriel, AVL	31
W. J. Taylor, Super. Ground	13	T. C. Hopkins, INT-M	31
Oper., INT	13	J. D. Hudson, ROA-M	31
Lynda Smith, INT-C	13	R. D. Merryman, TRI	31
Jean Winslow, CLT	13	C. W. Morrison, TRI	31
Sara Kelley, INT-F	14	W. J. Selvia, F/O, INT	31
J. W. Lewis, Dispchtr., INT	14		
Rebecca Mims, DCA	14		
R. M. Oswald, INT-M	14		
D. L. Rowe, INT	14		
O. L. Tesh, Asst. Superv.	14		
Rev. Acct., INT-A	14		
P. B. Wallace, INT-M	14		
H. L. Joyce, INT-M	15		
H. L. Vandyke, ROA	15		
W. F. Davis, Super. Bus.	16		
Aircraft, INT	16		
R. L. Gordon, INT-M	16		
D. L. Johnson, INT-M	16		
Irma Neal, ORF-FB	16		
R. M. Ross, CVG-M	16		
R. E. Williams, TRI	16		

THE GET-A-HORSE DEPT.

Recent stopwatch tests in the Manhattan district of New York showed it took only 4½ minutes longer for a horse and buggy to get across town than it did for a chauffeur-driven limousine. A motor scooter beat a hack by 10 seconds to come in first. The cab was second, 3:08 minutes ahead of the chauffeur-driven car.

Watch for Medic-Alert

Special Emblem Saves Lives

Several years ago the daughter of a California physician was involved in an accident. She nearly died—not from injuries received but because no one knew she was allergic to tetanus antitoxin.

To guard against a similar mishap, the physician designed the first Medic-Alert bracelet. His idea led to the founding of the non-profit International Medic-Alert Foundation, which has as its purpose to provide "24-hour protection to those with hidden medical problems, and to prevent tragic, even fatal mistakes in the course of administering aid to those persons with allergies and afflictions, through Medic-Alert Emblems."

No portion of the travel industry is more concerned with passenger care and safety than the airlines, and personnel should look for and learn to recognize the Medic-Alert emblem.

It is estimated that one person in every family—over 45 million Americans—suffers from a hidden medical problem or acute allergy. This means, of course, the possibilities of an airline passenger going into shock or sudden seizure mount each year as more and more peo-



ple take to air travel.

The Medic-Alert Foundation keeps a full medical file on each person wearing one of its em-

blems, cross-filed under name and serial number corresponding to a number engraved on emblems along with the telephone number of the Foundation.

The information in these files is available on a 24-hour, collect-call basis to physicians and other authorized personnel in emergencies.

This means that, in the event a passenger's condition appears serious, the Captain can radio ahead and get the information concerning the person from the central file.

In so doing, the pilot can then have a doctor at the airport ready to receive the passenger, with full knowledge in advance of just what medical problem he must treat.

Medic-Alert emblems include an ID-type bracelet, a disc on a lady's charm bracelet, and a medal medallion on a 24-inch chain to be worn around the neck. They are engraved on one side with the Caduceus, and on the other with the medical warning (see photograph).

Those interested in obtaining more information may write to: Medic-Alert Foundation International, Turlock, Calif.

THE PIEDMONT POSTMAN

Dear Sir:

Recently it was my pleasure to watch Flight 403 arrive and take off on the minute. . . . However, in that someone was negligent in his duties at the airport, I missed this Flight 403 which is making me about 20 hours late for an appointment in Nashville, Tenn.

No announcement was made of the arrival or departure of this flight, despite the fact that the speaker system was in order. The expressions of neglect offered by the attendants or ticket agent do not make amends for such.

This notice to your company might save some other client from experiencing the same fate as I.

Sincerely,
H. E. G.

* * *

Dear Sir:

On Friday, June 29, I was a passenger on your Flight 410 from Cincinnati to Bluefield.

I would like to commend your Flight Attendant on board this flight for his high quality of service and friendliness to the passengers. After deplaning, I checked with your ground personnel in Bluefield to obtain his name and found it was Mr. James Lockamy.

Anyone who can display and maintain such a calm and friendly attitude toward passengers under the conditions of rough air, sickness, etc., is in my opinion a great asset to your company.

He certainly contributed to the comfort and enjoyment of the flight to myself and the other passengers as well.

Sincerely,
E. L. S.
Bluefield

* * *

Dear Sir:

. . . we used your services to (take a trip) . . . and deposited our bags about an hour before departure time and left on schedule. When we arrived . . . our bags were left behind and they could not get them to us until the next day.

I don't have to go into any details as to the difficulties experienced, etc. We lost the trip

expense and all. For one who has in the past and present also handled your stocks, that's hard to take.

Sincerely,
M. E. B.

* * *

Dear Sir:

It gives me extreme pleasure to write to you commending the action of one of your employees, a Miss Ann Parsons, of your Washington National Airport ticket counter. Let me quote to you part of a letter I received . . . which will be self-explanatory.

"I am writing you this note to give you information I am sure you don't have; I was a firsthand witness of the incident which took place in Washington Friday night.

"Basically, this is what happened. As I was checking into the Piedmont Airlines desk, one of the janitors was following behind me, fumbling with a wallet. Miss Parsons spotted it, leaped at him, took it out of his hands, took one look at it, and, literally leaping over the weighing scales, fell flat on her face, then tore out of the terminal to the airplane. When she came

back to the check-in counter, I asked what had happened, and she explained that when you checked in you had trouble locating your travel card.

"The fact that this girl was extremely alert in recognizing the problem and took responsibility to return the wallet, I think is deserving of considerable merit and possibly a letter to her superior showing your appreciation. I am sure you know how to do these things better than I, but thought you would like to know what happened behind the scenes."

Needless to say, I am deeply appreciative of her initiative and interest because as you can imagine, the loss of about a dozen national credit cards could be attended with considerable inconvenience, not to mention the potential financial loss.

I congratulate you for having such an alert and considerate employee and would recommend that you make note of her exceptional performance. I, for one, would love to have many like her in my organization.

Sincerely,
J. J. P.
Blacksburg, Va.

Around The System

NEW EMPLOYEES

Frank C. Wood, Oper. Agt., ATL	Jack Faulkner, Util. Ser. Man, ATL
Robert Cunningham, Jr. Mech., INT	Jimmy Lawson, Util. Ser. Man, INT
Howard Clemons, Jr. Mech., INT	Robert Kendig, Mech., DCA
Horace Schuyler, Jr. Spec. INT	George Livengood, Jr., Spec., INT
William Turner, Jr. Mech., ROA	Joe B. Moore, Jr. Mech., INT
Rufus Houff, Jr. Mech., ROA	Teddie Smith, Jr. Mech., INT
Daniel McNeil, Jr. Mech., ROA	William Scudder, Jr. Mech., ATL
Scott Thompson, Cleaner, ROA	Lewis Smith, Jr. Mech., INT
Teddy Webb, Util. Ser. Man, INT	Carroll Smith, Jr. Mech., INT
David Carter, Cleaner, ROA	John Storch, Jr. Mech., INT
Charles Eanes, Cleaner, ROA	Lewis Watson, Cleaner, ATL
Rhudy Faulkner, Jr. Mech., ROA	M. P. Chapman, Eng. Co-op Trainee, INT
J. D. Samples, Jr. Mech., INT	L. F. Heath, INT
Harry McCall, Cleaner, INT	J. P. Marginot, return military leave
James Russell, Jr. Mech., INT	Bobby Turbyfield, Oper. Agt., ATL
James Blackwelder, Jr. Mech., INT	R. R. Price, Oper. Agt., DAN
Leonard Bean, Jr. Mech., INT	E. R. Pierce, Oper. Agt., DCA
Ted Buchanan, Oper. Agt., GSO	M. J. Rigney, Res. Agt., HTS
John Curtis, Util. Ser. Man., ATL	(Continued on Page Six)
James Cox, Jr. Mech., INT	
Richard Cooke, Jr. Mech., INT	
James Davis, Jr. Spec., INT	