

Kay's caring wins F/A honors

Kay McDonald's purpose in life can best be described in three words—caring for others.

Her 18 years of service as a flight attendant for Piedmont include numerous compliments from passengers and co-workers alike. This combination of professionalism and caring extends into her private life as well.

When not flying for Piedmont, McDonald is actively involved in Heal the Children, a nonprofit, totally volunteer organization that arranges medical care for children who are unable to get treatment in their own countries.

Because of her efforts on behalf of this organization, McDonald, who is based at BWI, has been chosen as one of the outstanding flight attendants in the industry in national competition sponsored by Skyway Luggage, a major supplier of crew luggage for commercial airlines.

Skyway President Henry L. Kotkins, Jr., presented a plaque and a two-piece set of luggage to McDonald, one of four finalists for the prestigious title of Flight Attendant of the Year, at the Travel Industry Association of America Annual Awards Reception & Banquet in Reno October 29. It was the third time a Piedmont employee has been so honored. Among the other finalists were two flight attendants from PSA and one from Eastern. The first-place award went to another Eastern flight attendant.

"This year's competition proved more than ever before that flight attendants bring a combination of dedication, caring and professionalism to a challenging job," Kotkins said in his remarks.

"It is clear that flight attendants as a group have established new standards in service to the traveling public for everyone in the travel industry to follow."

For the past five years, McDonald has been instrumental in bringing many children requiring specialized surgical care from Third World countries to the U.S. for treatment, utilizing her pass privileges as well as personal time and finances to escort them to host families. In addition, she currently serves on the group's Virginia Board of Directors. Last January, she traveled to Haiti to help establish a program there, and next year plans to volunteer as an escort to Peru.

"Few experiences can equal handing over a healthy child to its natural parents, especially when that child was either close to death or seriously deformed when he left his country," McDonald said. "Each child is so beautiful. Long after you escort them, they remain in your heart and in your prayers."



McDonald

In addition to escorts, Heal the Children seeks sponsors such as churches, civic groups, businesses and individuals and additional surgeons or hospitals willing to treat these children. If you are interested in learning more about Heal The Children, write to McDonald at BWI.



Among the Orlando employees who recently donated their time at the Kissimmee Air Fair to help raise money for the United Way were (l to r) agents Larry Steirer, Denise Simons, Sandy Muffatti (MFB), John Whalen, and Flight Attendant Marianne Moore. MCO agents Steve Zink, Kay Mooney, Dale Sprague, Fernando Elorza, and Richard Steirer also represented Piedmont. More than 28,000 people attended the two-day fair, and gross receipts exceeded \$260,000.



Piedmont Regional Director Bob Beard (left) and USAir Station Manager Jim Burns did the honors on October 10, marking Piedmont's inaugural service to Indianapolis. With them are (l to r) flight attendants Diane Boissier and Teri Waters; Captain Mike

McConnell; Jim Martin, training; First Officer Robert Steljes; flight attendants Patti Bridges and Doug Kaplan; Chuck Henry, ground operations; and Bobby Reynolds, training. The crew members are based at CLT. USAir handles our flights at IND.

Piedmont orders 81 TCAS-II units

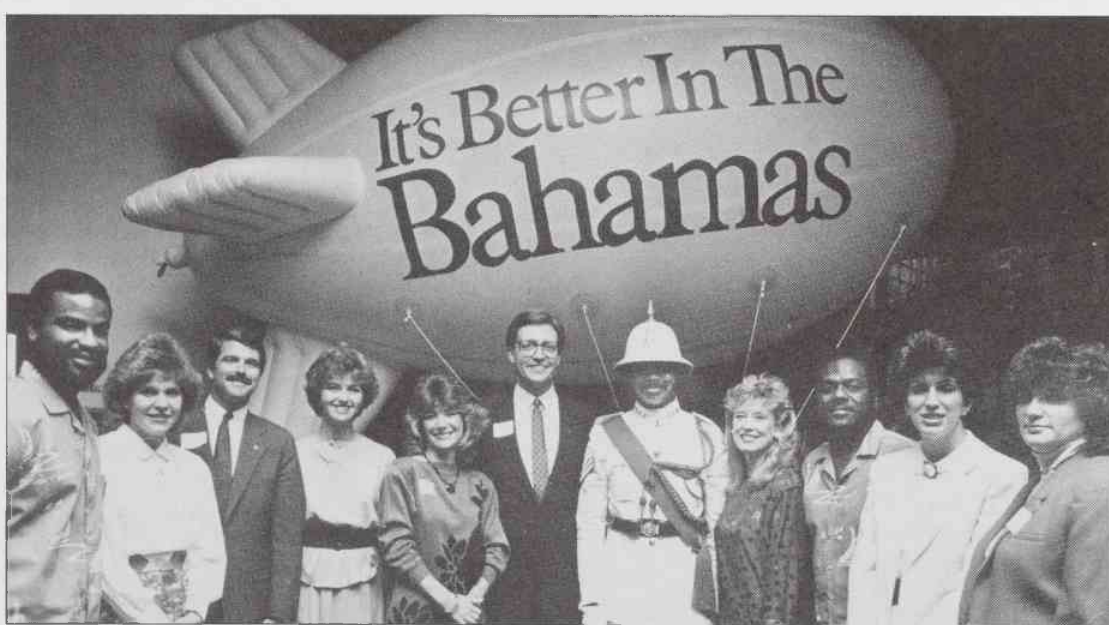
continued from page 1

The TCAS-II systems work by tracking the position of one or more aircraft relative to the plane equipped with the system, projecting potential midair conflicts between the aircraft, and giving the pilot a climb or descent escape maneuver that will alleviate the conflict.

The system accomplishes this by interrogating altitude reporting transponders in nearby aircraft to determine their range, bearing, altitude, and rate of closure. It uses time, rather than distance, as its measure for potential conflicts. When a potential conflict is detected at 40 seconds from "collision," TCAS issues a caution in which a small amber light is illuminated and a recorded voice says "Traffic." TCAS also activates a display on a weather radar cathode ray tube (CRT) in the aircraft's cockpit, and graphically illustrates the position of the intruding aircraft in relation to the one in which it is installed.

"The two differences between TCAS-II, as purchased by Piedmont, and TCAS-III, which is still in development, are the TCAS-III would give pilots a 'turn right or left' escape option as well as climb or descent, and TCAS-II is available now while TCAS-III is at least three to five years away from commercial availability," Tom Schick, senior vice president-operations, explained.

"And we simply do not think that we should wait several extra years to contribute to a safer environment for our passengers, aircraft, and crews. Our contract with Bendix, moreover, provides the capability for the TCAS-II equipment we will be using to be upgraded to TCAS-III, when that system is fully developed and available."



"It's Better In The Bahamas." That's the theme of our ad campaign promoting our new nonstop service from both BWI and CLT to Nassau (NAS) which began November 15. Participants in a pre-inaugural promotion are (l to r) Craig Woods, director of sales, Bahamas Tourist Office; Leanne Beck, secretary, agency sales, INT; Robert Glover, district sales manager, CLT; Toni

Brewer, CLT-CTO; Janet Martin, CLT-CTO; Don Freeland, manager-agency sales, INT; Sgt. Leevan Sands, Nassau Police Department; Adrienne Geller, CLT-CTO; Philip Mortimer, Bahamas area manager-southeast region; Pam Atkinson, assistant manager-tour development, INT; and Judy Zachary, manager-groups and tours, INT.