

## WCC Profile: Libby Hayes

By Daphne Grayum

Ms. Libby Hayes has been with WCC for five years and she works as a secretary in Student Services, but don't let the title fool you...secretary doesn't begin to describe the job this lady does! Did you realize that she was probably one of the first people you met on your way to becoming a bona-fide student here at WCC? As one of the many students taking placement tests, chances are Ms. Hayes was at your side answering any questions you might have had as you prepared to start your test. Whether fresh out of high school or transferring from the "college of hard knocks," she calms your fears and reassures you that your decision to enroll was definitely the right one. (I speak from experience folks! I returned to school after thirty years, and Libby was at my side putting to rest the apprehension and doubts I felt about my decision to return!) With the age of computers rushing in on us, many students who have been out of school for a few years don't have the skills to work with computers and the experience can be intimidating, to say the least. One of Ms. Hayes' desires is to help ease the anxiety and make the transition into the college environment as stress free as possible.

Aside from duties as secretary, Ms. Hayes works with Brenda Jolly in nursing and dental assisting applications, conducts orientations for the Wellness Center, is the "Help Desk" on our Campus Cruiser, and assists Scott Johnson in numerous student activities throughout the semester!

Ms. Hayes is a graduate from West Wilkes High School, has an Associate in Corrections from Central Piedmont Community College, worked with Duke Power as an Information Systems Analyst for over twenty years before coming to WCC and has a son, Michael, who works for UNCC.

When asked for words of wisdom to con-

vey to students, she replied "register early, go to class if you want to pass, communicate, and above all...ASK QUESTIONS! There are people who will answer any question you may have or send you to someone else who can!" Ms. Hayes also wanted to remind students to log on to Campus Cruiser and see how beneficial it can be and to remember that she is only a click away if they have any questions or feedback.

In closing, Ms. Hayes said the most rewarding aspect of her job is seeing the fruits of her labor return to her in the form of prior students recommending that others seek her out for assistance in returning to college.

Thank you, Ms. Hayes, for all the hard work and dedication that you have for seeing that students start off at WCC on the right foot! We appreciate all that you do!

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