## A LOOK AT SSA NUMBER ONE MAN

When Herbert R. Doggette, Jr., stood before President Carter September 24, his calm confident demeanor betrayed no signs of hesitation or uncertainty. As the No. Two man in Social Security's manimoth organization of 80,000 than employees, Doggette is a career civil servant who knows what public service really means.

His job is to make sure that the fifty million Americans who depend on the Social Security Administration for monthly benefit checks along with the 115 million other workers who earn coverage through their employment, and the millions more who telephone, write or visit Social Security, all receive promp', accurate and cour cous service.

President Carter cited 5 him for "sustained extraordinary accomplishment in management of programs of the United States government and for leadership exemplifying the highest standards of service to the public . . . ." A \$20,000 award went with the citation. Earlier this year, Doggette was one of nine federal executives to receive the National Civil Service Career Service Award.

In July 1979, Doggette, who at age 46, has 22 years in government service, became deputy commssioner for operations, just one notch below the SSA commissioner. He started out as a mail clerk and moved rather quickly through a variety of operation and management positions with SSA until he reached his present position. Along the way he has twice received the SSA's highest award the Commissioner's Citation.

The magnitude of Doggette's responsibilities includes financial and physical areas. During fiscal year 1981, SSA will handle some \$155 billion in program benefits roughly one-fourth of the total federal budget.

Nearly \$137 billion of that will go to nearly 36 million men, women and children receiving benefits through Social Security Trust Funds for old-age, survivors and disability insurance.

Another \$6.3 billion will go toward federal benefits for 4.2 million needy aged, blind and disabled persons under the separately financed program of Supplemental Security Income.

An additional 10.8 million people — mostly women and young children — will receive seven billion dollars in benefits for Aid to Families with Dependent Children — i.e., the federal share of a program jointly administered by the U.S. government and state governments.

Together these various benefits make up the keystone of the national income security system — which guarantees a certain level of basic benefits to the elderly and their families, the disabled, survivors of deceased workers and the needy of

all ages. The physical element in SSA's national effort is staggering: SSA maintains more than 1,300 local offices and has six Program Service Centers to review information received from the field offices. At three Data Operations Centers around the country, employees enter into SSA's computer system the information needed to keep up-to-date records on earnings records and Social Security numbers issued. In fact, the agency's newest computer center in Baltimore, Md. is the largest non-defenserelated computer center in the United States, and the most modern in the

Because of his sensitivity to these awesome responsibilities, Doggette has built a reputation around his personal commitment to serve the American people well—the record of Doggette's (Continued on Page 11)



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