



FEDERATION

Leadership Development Learns Listening Skills

By Ken Stern

On Dec. 15, Renee Spatz spoke before the Leadership Development group on the topic of "Effective Communication Skills." Renee has been actively involved in human resource training and management development for the past ten years. She has headed up Evergreen Training Systems, her own consulting company since 1987, and is a training specialist in the Charlotte Human Resource Department. Renee taught Sunday school at Temple Beth El V'Shalom and is a former director of the Consolidated High School of Jewish Studies.

In the session, we reviewed various methods of communication and completed a communications inventory to examine our interpersonal skills on how we communicate. At one time or another all of us have been told that we need to listen more. The values of good listening, as well as the importance of active listening skills such as asking questions, acknowledging the speaker, and eye contact, were emphasized.

Paul Hirschmann and Rick Willenzik volunteered to lead the group in a demonstration of the differences in one-way and two-way communication. Both Paul and Mark verbally described a task in which the group had to draw a picture consisting of the linking of a series of geometric figures. In one exercise, the figures were verbally described, but no questions were allowed from the group. In a second exercise, the group could



Renee Spatz (L) prepares the group for an exercise in one-way communication led by Rick Willenzik (R).

ask questions, giving the group and the leader increased confidence and feedback regarding the task. The group enjoyed the interactive activities and carried literature home with them for future use.

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"Kick-Off" was Well Attended

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(L to R) Nat Roberts, chair of the Hebrew Cemetery Association; Shelton Gorelick, Federation president; Dan Lepow, Federation executive director; Susie Lepow.

featuring the miracle of exodus efforts in making the current was shown underscoring our exodus of Soviet and Ethiopian

Soviets and Ethiopians To Rally Support

Ethiopian and Soviet olim, who have recently resettled in Israel, are scheduled to address volunteers receiving telephone solicitation training on Feb. 5. The olim are part of a group

who are touring the United States this winter to build awareness for global resettlement needs. Their presence and comments will provide a motivational spark for the workers.

olim a success.

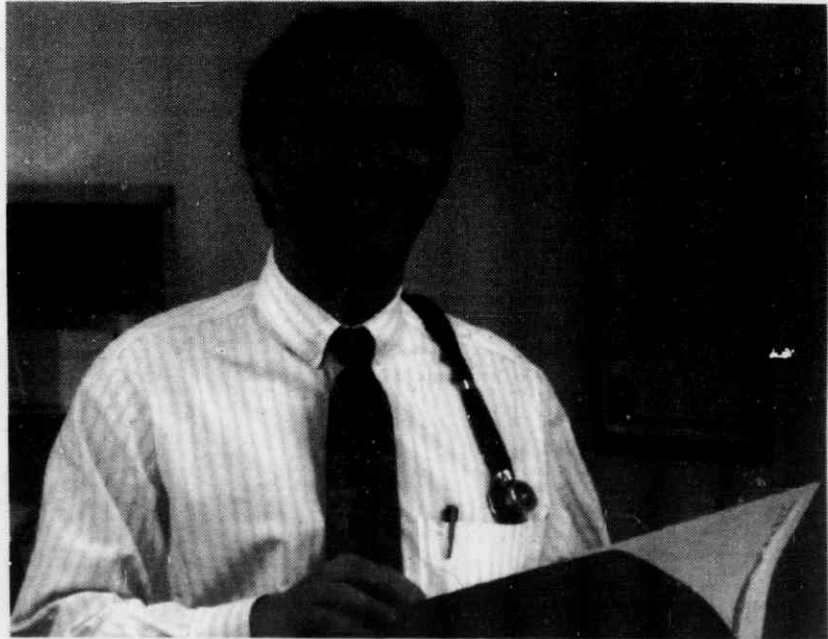
The performer of the evening, Moshe Waldocks, offered a delightful feast of Jewish jokes in a cabaret-styled performance.

After the performance, attendees enjoyed a variety of desserts and coffee.

Thanks go to the Kick-Off

cochairs, Lisa Platock and Jack Levinson and committee members, Adam Bernstein, Cary Bernstein, Peggy Gartner, Margi Goldstein, Susan Hennes, Hal Levinson, Amy Marx, Gene Marx and Sara Schreiber for their outstanding help and dedication.

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Women's Division Main Event

The Women's Main Event, an annual reception to honor Women's Division workers and donors, has been scheduled for Tuesday, Mar. 31.



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