

Firestone

FIBERS AND TEXTILES COMPANY



GASTONIA PLANT
FEBRUARY, 1991
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PLANT MANAGER'S MESSAGE

By: J. Anand

Last month we sent a survey to all the tire plants. We asked for their evaluation of our products and services. The results are in. Overall our product has been rated close to average while our service and delivery have been rated above average. We are in the process of analyzing the survey and will publish the results in the beginning of March. We also need to make specific plans to address their problems associated with the fabric. We will be conducting these surveys periodically to measure our progress in satisfying the customers.

I would like to congratulate all the groups that have achieved three months of injury free record in our Blue Ribbon Safety Contest. Let's keep the record going. Our thanks to all the employees who have participated in creating and monitoring this program.

MONTHLY PRODUCTION FOR JANUARY

Department*	Pounds per Day	
	Required	Actual
Ply Twisting	150,000	146,083
Cable Twisting	150,000	146,083
T. C. Weaving	150,000	138,709
Industrial Weaving	4,000	3,520
Treating	165,000	141,906
Total Pounds Shipped for Month: 3,640,505		

* Operating days vary by department.

WASTE REPORT - JANUARY

	Actual % to Production	Objective % to Production
Twisting:		
Nylon	.653	.646
Polyester	.781	.813
Weaving:		
Nylon	.478	.478
Polyester	.677	.454
Treating:		
Nylon	.400	.370
Polyester	.075	.187

SAFETY NEWS

By: Bill Passmore

Congratulations to employees completing three months without a recordable incident. By the time you read this the Key Safety Team will have delivered cokes and doughnuts to your department.

Because of your continued efforts and support in our safety program with particular help from the Company/Union Committee and Key Safety Team, we will have the best safety record this year. Please continue to work for improvement.

Unfortunately we had one incident in January that resulted in a lost time injury. WILLIAM COCHRAN, section supervisor in Weaving, was adjusting a chain which kicked back and caught his right middle finger causing amputation of the first joint.

INCIDENT RATE

Y.T D. 2.5 Goal - 5.5

SERVICE AWARDS - FEBRUARY

	Department	Years Service
AMANADA C. CARPENTER	Twisting	35
BARBARA WHITWORTH	Treating	25
GARY W. HODGE	Maintenance	15
TODD GILREATH	Twisting	10
ROBERT E. JONES	Treating	10

HONORING OUR TROOPS

As a tribute to our servicemen and women, our stars will burn nightly until the troops come home. If you have any family members serving in the Persian Gulf, please contact Carol Payne in the Personnel Office by March 10th so we may print their names, addresses & relation to our fellow employees in the next newsletter.

CUSTOMER COMMENTS

By: Jeff Heavner

The slowdown in the tire business is giving Gastonia an opportunity to concentrate on items in which the tire plants have indicated need for improvement.

The tire plants completed the customer survey given to them by Gastonia. The survey provides a measure of how well we have performed in the past, as well as what they want from us in the future.

The largest customer complaint continues to be baggy fabric. With the help of Plant Engineering, the Draper Team has proposed a modification to the compressor roll that may help reduce the amount of baggy nylon fabric referred to in the survey by our customers.

Business prospects for the West End look very promising. In addition to taking business from our competition, we have orders for new styles, also. Sale samples woven with solution dyed yarn will be ready in March for distribution to potential customers.

"SPECIAL FRIEND" TIRE DISCOUNT UPDATE

By: Marty Duckworth

Both Firestone stores have reported a total of thirty-five "Special Friend" tire discount cards used through 1/23/91 -that's 140 tires for the program. We will keep you posted on how many of the cards are being reported. The stores are keeping records for the Gastonia plant with card number, date, customer and employee's name and they are going to offer an incentive program. Call Hal Bess or Terry Knight for more details.

We encourage you to sign your name so the stores can keep up with your number of responses. Our business depends on tire sales and this program is designed to allow us to participate. Just think, the majority of tires sold through the program replaced other brands. This means Firestone secured business from our competitors adding to our own job security. It really pays to promote our product!

Any Cost Buster's Team member will have more cards if you need them. Members are: DAVID HIRSCH, MARTY DUCKWORTH, ARNOLD BRACKETT, CAROLYN SEAGLE, SERITA PARKS, JOHN MURAWSKI, BARBARA BATCHLER.

TUITION REIMBURSEMENT

The Tuition Reimbursement Program is available to all full-time employees of Firestone Fibers & Textiles Company.

For additional information, contact the Personnel Office - Johnette Mitchell, Ext. 2070.

