

THE PIEDMONITOR

PAGE TWO

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Piedmont Aviation, Inc.
SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Editor: Cleta Marshall

CORRESPONDENTS THIS ISSUE

Correspondents This Issue: Bob Bennington, FAY; Madge Lanier, CLT-C; Jane Griffith, CVG-C; Frank Slone, RMT; Shirley Sword, CMH; Virg Flinn, PKB; Roger Morelock, CVG-F; Carl Simpson, TYS; Farrell Lee, DCA; Charlotte Fuda, CRW; Milt Ward, TRI; W. J. O'Bryan, RIC; Bill Pearman, SHD.

Happy Birthdays

NOVEMBER

L. E. Cottrell, Capt., TYS.....1	P. N. Masterson, SDF.....13
J. H. Craig, F/O, CLT.....1	R. K. Waugh, Chf. Agt., HTS...13
J. R. Rohling, CVG-F.....1	C. R. Young, INT-M.....14
N. G. Smith, INT.....1	C. G. Brown, Vice Pres., INT...15
J. L. Tate, F.A., ORF.....1	Sylvia Evans, Sr. Steno.,
J. K. Combs, F.A., TYS.....2	INT-FB.....15
W. T. Jordon, ORF.....2	D. W. Hollar, INT-FB.....15
A. A. Lenderman, INT.....2	W. T. Hurst, F/O, CLT.....15
C. B. Nutt, Div. Sta. Super.,	H. T. Robbins, INT-M.....15
RDU.....2	J. W. Starr, TRI.....15
Ursula Fahse, Alexandria-FB...3	W. P. Wallace, GSO.....17
H. K. Trail, CHO.....3	R. S. Welfare, Crew
Audrey Callahan,	Coordntr., INT.....17
Sr. Steno, ROA.....4	G. R. Cannon, Ld. Agt., HKY...18
Willie Davis, INT-M.....4	R. R. Carter, INT-M.....18
J. A. Duckett, TYS.....4	A. J. Garret,t F.A., TYS.....18
C. D. Gordon, F.A., INT.....4	D. K. Jones, FAY.....18
J. W. Holton, Capt., INT.....4	R. J. Miller, Dist. Sales
J. M. Redmon, INT-FB.....4	Mgr., ROA.....18
J. W. Dallas, SDH.....5	G. A. Koss, Alexandria-FB.....19
E. E. Gentry, INT-FB.....5	Evon Whitacre, AVL.....19
C. M. Johnson, DCA.....5	J. E. Davis, SDF.....20
J. L. Kaminsky, ROA.....5	A. O. Smith, INT-M.....20
F. C. Livengood, INT.....5	L. H. Hand, INT-M.....21
J. S. Lloyd, INT-M.....5	R. F. Highsmith, INT-M.....21
L. R. Pickel, TRI.....5	L. C. Hundley, CVG-F.....21
C. J. Redburn, F/O, INT.....5	W. R. Lam, ROA-M.....21
G. A. Scherer, CRW.....5	J. H. High, F/O, ROA.....22
G. W. Barger, RIC.....6	F. L. Reynolds, LYH.....22
Margaret Christensen,	L. E. Kile, F/O, DCA.....23
INT-FB.....6	G. W. Lancaster, F.A., ILM...23
Barbara Rippy, CLT.....6	R. H. Reed, Dir. Cargo
G. H. Van Huss, TRI.....6	Ser., INT.....23
R. A. Beard, FAY.....7	H. W. McCormick, INT-M.....24
D. C. Lambert, F.A., CLT.....7	Carolyn Pearson, TYS.....24
T. W. Steelman, F.A., INT.....8	Thelma Davis, Supr. Charter
F. L. Finley, INT-M.....9	and Conven. Sales, INT.....25
W. R. Isenberg, Sta.	Connie Eades, Sr. Steno., INT...25
Mgr., HKY.....10	Margaret McAdam, ORF-C.....25
J. Y. Spencer, Piper Sales	J. S. Gurganus, Mgr.,
Rep., INT-FB.....10	JAMTO, CLN.....26
J. A. Taylor, INT-FB.....10	R. H. Harper, GSO.....26
C. K. Brock, F.A., ROA.....11	J. V. Tuttle, INT-M.....26
Mary Nell Carson, INT-A.....11	R. W. White, INT.....26
Jean Dial, DCA.....12	R. A. Hagans, Capt., ILM.....27
O. R. Dietz, F.A., ILM.....12	B. D. Lance, INT-M.....27
Joyce Feist, CVG.....12	E. M. Crouch, ROA.....29
W. D. Hall, INT-M.....12	G. W. Strattner, Capt., ORF...29
B. L. Padgett, ILM.....12	K. C. Whapham, INT-M.....29
W. M. Shelton, INT.....12	C. S. Melvin, FAY.....30
R. A. Brown, INT-M.....13	R. D. Nance, F/O, INT.....30

THE PIEDMONT POSTMAN

Dear Sir:

My son, my daughter, and I were booked for Flight No. 345 from Washington to my home city of Bluefield.

We arrived at Washington National Airport at approximately 2 p.m., fully an hour before our flight time. While the young man was checking us through, I remarked to my son that had I known we would be able to reach the terminal at the earlier hour, I would have sought accommodations on Flight No. 11, one of your F-27's.

As your employee completed weighing us in, he said, "... I overheard your comment regarding our F-27 and I have arranged seats aboard it. If you don't mind carrying your bag, you can go aboard at once. Flight No. 11 is ready to take off."

We were happy, and pleased to do so. I feel impelled to take this means of expressing my appreciation for this courtesy. It was a simple act, done without fuss and fanfare, but it was the

kind of consideration a frequent traveler rarely receives these days.

Of course, I failed to learn the young man's name. May I, however, thank him through you. (Ed.—Agent was Jack Gallaher, DCA)

Sincerely,
C.R.A.
Washington, D. C.

* * *

Dear Sir:

Last Monday we were called to Lexington suddenly due to a death in our family. When my husband went to the desk to reconfirm our return trip to Asheville, he mentioned that it was the first time in thirty-four years we had arrived in Lexington without a hotel reservation.

The young man on duty at the time offered to phone for us and asked our first and second choice. After several phone calls he made a reservation for us at the Lafayette.

We do not know his name, but he was so nice and thoughtful

we would like to let you know and perhaps you can let him know how much his gracious courtesy meant to us at such a time. (Ed.—Agent was Charles Clemmons, LEX)

Sincerely,
Mrs. A.B.H.
Asheville, N. C.

* * *

Dear Sir:

I would like to congratulate you on having such a nice person as Charles Cranford as a steward on your flight from Charlotte to Louisville and return.

The boy has a very pleasing personality and does an excellent job for Piedmont Airlines. We

would recommend him heartily as a sales representative for Piedmont Airlines in contacting accounts. A person of this type is not going to be a steward for long with such a personality.

We like this man very much and I am sure he could do an excellent job in the representation of your airline.

Sincerely,
E.C.W.
Charlotte, N. C.

* * *

Dear Sir:

I have flown your line several times between Richmond, Va., and Kenova, W. Va. I have always had good service and very prompt attention both on the

ground and in the air from your line.

Sincerely,
W.B.R.
Keesler AFB, Miss.
* * *

Dear Sir:

I am a Brazilian boy, and I'm very enthusiastic in collecting post cards, photographs, badges, and pennants of air companies.

Considering your organization of air transport is one of the best in the world. I would consider it a great favor in asking you if you kindly send me some material on your large and modern planes.

Sincerely,
H.M., Sao Paulo, Brasil



(1)



(3)

Piedmont And Chemistry Help Meet A Deadline

In-flight film processing on Flight 375 recently helped Roanoke Times photographers Howard Hammersley and Jack Gaking make their deadline after covering the Virginia-Duke game in Richmond. The pictures above tell the story: (1) Using a special light-tight changing bag, Gaking loads the 35mm film on reel as Flight Attendant Allen Kirk stands by to lend a hand; (2) Developer-fixer is poured over the film, processing it in six minutes; (3) Film is washed in aircraft lavatory and dried in a special chemical dryer; (4) Gaking and Kirk inspect completed negatives; (5) An action shot—sample of the finished product.



(2)



(4)



(5)

Photos by Howard Hammersley