

THE PIEDMONITOR

PAGE TWO

OCTOBER, 1962

Piedmont Aviation, Inc.
SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Editor: Cleta Covington

CORRESPONDENTS THIS ISSUE

Ruth Shumate, CRW; Ray Norris, TRI; Bert Carlos, CMH; Frank Reynolds, LYH; Gary Schuman, BAL; Bob Price, DAN; Howard Hughes, SDF; Rogert Greenlan, SHD; Carl Simpson, TYS; Tommy Young, ATL-O; Fred Smith, PHF; Marie Prillaman, RIC; Ashlyn Hammett, CAE; Peg Pequignot, ATL-R; Naomi McGuinn, AVL; Virg Flinn, PKB.



VFR with Turby

Well, again it was a pleasure to have dinner with the **FAY** personnel, and Mr. **Wooten** you were a great host and "Twister." Also, we had a wonderful time at the BLF gathering, and it was nice to meet so many wives — as a matter of fact, it is the wives that make these parties such a success. How you "homely" guys manage to get such attractive women, I'll never know!! It was nice to have **Bill Grubbs** and his wife with us from CRW. **Doug Guin** and his gang at PHF put on a great spread. Sorry we didn't get to join the ILM bunch, but Hurricane Ella scared us away.

Tom Cowen and his family have now settled in INT assuming his new duties as Director-Reservations and Ticketing Services. This brings us to the announcement of his successor—**W. C. Clark**, of Division Station Supervisor, being based at TRI, which has been added to his Division. This does not affect the local management at TRI in any way. **Don Shanks**, now Manager at BAL, will assume the duties as Station Manager—DCA. The BAL Manager has not been assigned as of this publication.

You will note the October 28 schedule has some very lengthy ground times built in about the middle of the trips. They were put in to assist the trips in maintaining better on-time performance in terminating — let's use it for this purpose. If you have a twenty-five minute stop and the flight is fifteen minutes late arriving, get it out in ten minutes or on time. We feel this "cushion" will assist greatly in our on-time performance if it is used properly by the stations.

SMILE

- (a) A part of the love in your heart.
- (b) A thing of immense face value.
- (c) A light in the window of the face which shows that the heart is at home.

"FISHERMEN'S LANGUAGE"

"Hiyamac"	"Sordalite"
"Lobuddy"	"Woohoozin"
"Binealong?"	"Gobbawurms"
"Cuplours"	"Fishanonaboddum?"
"Ketchanenny?"	"Rydonnaboddum"
"Goddafew?"	"Igodago"
"Kindathey?"	"Tubad"
"Bassencarp?"	"Seeyaround"
"Ennisizetoom?"	"Yeahtakindeazy"
"Cuplapowns"	"Guluk"
"Hittenard?"	

—The State

THE PIEDMONT POSTMAN

Dear Sir:

Per your request, I am detailing the cost of the supplies I needed when my luggage was misplaced . . . I want to express my appreciation to you and your staff for locating my luggage after I called you . . . However, I do have one complaint as a customer of your airline. I don't feel that my lost luggage was put on a high enough priority.

It was lost for almost 30 hours and was actually located in Piedmont Airlines' possession. This means (to me) that the emphasis to locate my luggage must have been routine, even though it was lost over 30 hours.

Sincerely,
G.L.R.
Cincinnati

Dear Sir:

I want to take this moment to pass along a favorable comment regarding one of your people in the Washington office.

On Labor Day evening your Mr. **James H. Glenn** was of invaluable assistance to me in resolving some transportation problems. Without his kind and favorable assistance, I would have been in rather a mess.

I want you to know that I appreciate Mr. Glenn's help, particularly since I have had occasion to comment unfavorably to you in the past regarding the general performance of many of your ground personnel.

The fact that your schedule performance is positively abominable is, I am sure, no news to you. The general performance of

your ground personnel continues to be indifferent to the point of rudeness, and I might add both of the aforementioned are subjects of general discussion among your customers. It might be well for your management team to do something about the matter.

In the face of this, Mr. Glenn's performance tends to assume even greater proportions. He will do much to sell Piedmont services while others fail.

Sincerely,
R.D.R.
Staunton, Va.

* * *

Dear Sir:

This is a note of appreciation for help given me on a trip which I took on August 21. Men (Continued on Page Six)

Happy Birthdays

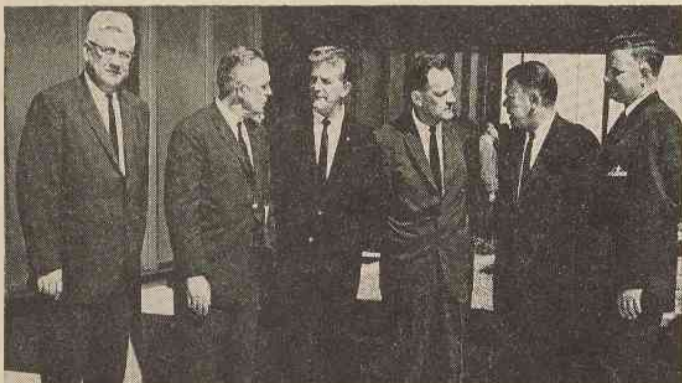
OCTOBER

J. N. Brown, INT-A	1	J. C. Messick, INT	11	H. P. Van Horn, F/O, DCA	26
B. W. Blair, ATL	1	Mary Moses, F.A.	11	A. M. Davis, CLT	27
D. E. Dietrich, Inspec., ROA	1	J. H. Young, CRW	11	W. D. Love, PSK	27
Thresa Kapalka, DCA	1	E. R. Heltibridge, DCA	12	J. L. Hester, INT-FB	28
R. H. Klemt, TYS	1	I. G. Linville, INT	12	R. H. Kitchen, INT-D	28
R. T. Richardson, Chf Instr. CPA	1	Mark Adams, INT-M	13	J. M. Swertfeger, ORF-FB	28
R. O. Stewart, ORF-FB	1	Harris Bowen, F/O, SDF	13	C. S. Faucette, DCA	29
Elaine Sturr, CVG	1	I. E. Craig, F/O, INT	13	G. M. Gilbert, TYS	29
N. Y. Webb, INT-M	1	L. T. Tyree, LYH	13	T. R. Cowen, Div. Sta.	
J. P. Davis, INT-M	2	G. T. Wingo, ROA	13	Super., CVG-C	30
G. W. Hodges, ROA	2	J. A. Craig, Capt., INT	14	C. E. Culler, Service Mgr., INT-FB	30
C. M. Peavler, F/O, ROA	2	R. F. Huffman, ROA-FB	14	J. L. Flowers, INT-FB	30
D. T. Ray, INT-M	2	Neal Upson, INT-M	14	D. H. Lyle, TRI	30
R. B. Richardson, Capt., DCA	2	A. B. Casey, Sta. Mgr., LEX	15	J. L. Richardson, F/O, ORF	30
J. J. Stout, INT-FB	2	R. A. Emanuelson, F/O, ORF	15	Mary Fairchild, INT-A	31
T. A. O'Connell, CVG	3	C. E. Hill, INT-M	15	W. J. Forcum, INT-A	31
R. L. Sorrells, Div. Chf. Purser DCA,	3	Jane Kienker, AVL	15	A. H. Holland, Asst. Pur. Agt., INT	31
Shirley Becker, INT-A	4	K. G. Lawson, INT	15		
C. H. Harris, ATL	4	D. R. Monroe, SHD	15		
T. G. Newell, ORF	4	Dossie Norwood, INT-M	15		
D. L. Stovall, F/O, TYS	4	J. A. Pegram, INT-M	15		
A. G. Macemore, INT-M	5	G. J. Wilson, INT	15		
W. D. Noggle, F/O, ATL	5	Jerrie Cox, TRI	16		
J. M. Riggs, INT-FB	5	Iris Gillikin, CLN-JAMTO	16		
R. N. Clark, F. A., ILM	6	E. J. Wilson, F/O, ATL	16		
Charlotte Fuda, CRW	6	D. G. Brown, INT-M	17		
J. D. Groce, Int-M	6	R. P. Hartsell, INT-M	17		
S. Y. Pierce, Sta. Mgr., ILM	6	Lawrence Hightower, DCA	17		
J. P. Richardson, INT-M	6	C. E. Joyner, INT-M	17		
R. C. Snyder, INT-P	6	B. J. Parker, F/O, ILM	17		
A. J. Carnera, ROA-M	7	J. A. Seats, INT-FB	17		
Barbara Ironside, TYS	7	D. E. Webster, INT	17		
K. K. Pruitt, INT-M	7	J. A. Griffin, INT	18		
K. G. Rushing, INT-M	7	F. R. Pillely, ORF	18		
C. R. Blackmon, Asst. Sta. Mgr., LYH	8	R. D. Gordon, INT-FB	19		
Dorothea Elmore, F.A., DCA	8	W. L. Jett, Sta. Mgr., DAN	19		
Doris Freemer, DCA	8	D. E. Berry, GSB	20		
M. E. Shropshire, INT-M	8	E. D. Clement, Capt., INT	20		
J. C. Butner, INT-FB	9	J. L. Paschal, INT-M	20		
A. E. Chitty, INT-M	9	J. L. Wilkes, Capt., ILM	20		
C. W. Gough, Asst. to V.P., INT-FB	9	N. A. Coiner, City Sales Mgr., RDU	21		
T. H. Harrison, INT	9	R. K. Elam, DCA	22		
L. W. Hepler, MBC	9	C. N. King, INT-M	22		
J. A. Humphreys, Dist. Sales Mgr., ORF-C	9	Sue Self, Ex. Sec., INT	22		
J. R. McNeil, AGS	9	Elizabeth Ward, F.A., ORF	22		
B. R. Smith, INT-M	9	A. M. Whittaker, Sta. Mgr., ORF	22		
J. M. Walker, INT	9	K. W. May, LYH	23		
Janet Brewer, ORF-CTO	10	B. E. Parrish, Sta. Mgr., ATL	23		
C. R. Bowers, ROA	10	E. C. Sample, ECG	23		
A. W. Dillon, INT-FB	10	J. E. Way, PHF	23		
H. R. Kirkwood, ROA	10	K. L. Wood, ROA	23		
J. C. Morton, FLO	10	C. T. Ayers, INT-M	24		
K. E. Ross, Eupt. of Sta., INT	10	J. L. Baker, INT	24		
C. R. Thomas, F.A., ATL	10	J. M. Bruton, ILM	25		
J. C. Villella, CVG	10	Elizabeth Cornatzer, INT-A	25		
H. C. Clemons, INT-M	11	J. C. Lawson, INT-FB	25		
H. L. Fields, ISO	11	J. W. Norman, INT-M	25		
W. W. Gabriel, RMT	11	W. H. Poindexter, INT	25		
J. R. Gibson, Capt., ATL	11	C. B. Rehder, Capt., ILM	25		
J. R. Gwennap, Sta. Mgr., AVL	11	Rilla Williams, INT-FB	25		
		R. C. Dampier, INT-M	26		
		Janice Kinney, INT	26		
		B. A. Wolff, INT	26		

NOVEMBER

L. E. Cottrell, Capt., ATL	1
J. H. Craig, F/O, ATL	1
J. R. Rohling, CVG-F	1
N. G. Smith, INT	1
J. L. Tate, F.A., ILM	1
J. M. Tingle, ROA	1
J. K. Combs, F.A., INT	2
G. N. Irwin, F/O, INT	2
A. A. Lenderman, INT	2
C. B. Nutt, Div. Sta. Superv., RDU	2
H. J. Rowe, INT	2
H. K. Trail, CHO	3
Audrey Callahan, ROA	4
Willie Davis, INT-M	4
J. A. Duckett, TYS	4
C. D. Gordon, F.A., ILM	4
J. W. Holton, Capt., INT	4
R. N. Jarvis, AVL	4
J. M. Redmon, INT-FB	4
J. W. Dallas, SHD	5
C. M. Johnson, DCA	5
J. L. Kaminsky, ROA-M	5
F. C. Livengood, INT	5
J. S. Lloyd, INT-M	5
L. R. Pickel, TRI	5
C. J. Redburn, Capt., ROA	5
G. A. Scherer, BAL	5
G. W. Barber, RIC	6
Margaret Christensen, INT-FB	6
J. H. Collins, INT-M	6
Barbara Rippey, CLT	6
H. G. Van Huss, TRI	6
R. A. Beard, FAY	7
D. C. Lambert, F.A., ILM	7
C. T. Redmon, INT-M	7
T. W. Steelman, F.A., INT	8
G. C. Sturgis, F/O, ROA	8
E. J. Kutilek, F/O, DCA	9
F. L. Finley, INT-M	9
Joyce Bocetti, ROA	10
W. R. Isenberg, Sta. Mgr., HKY	10

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Pausing at the dedication to chat with Piedmont representatives were these state and city officials (left to right): T. Edward Temple, DAN City Manager; Judge Jesse Dillon, Commissioner, State Corporation Commission, Commonwealth of Virginia; George P. Daniel, Director, DAN Chamber of Commerce; the Hon. Mills Godwin, Jr., Lt. Governor of Virginia; Vice President C. G. Brown, Jr.; and DAN Station Manager Will Jett.



"It's a fine terminal," Sales Representative Andy Foster (left) and Vice President H. K. Saunders seem to be saying to Howard Hylton (right), Executive Vice President of the DAN Chamber of Commerce. The new building features an open-air courtyard in its center decorated with flowers and a fountain.



The ladies were along at the DAN dedication and posed with their respective spouses shortly after the ceremonies. Seen from left to right are: Dewey Swicegood, Mrs. Swicegood, President T. H. Davis, DAN Mayor Julian Stinson, Mrs. Stinson, DAN Chamber of Commerce President George Carter, Mrs. Carter, Mrs. Allan C. Perkinson, and Col. Allan C. Perkinson, Director of the Division of Aeronautics for the Commonwealth of Virginia.