

THE PIEDMONITOR

PAGE TWO

JUNE, 1963

Piedmont Aviation, Inc.
SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Editor: Cleta Covington

CORRESPONDENTS THIS ISSUE

Carl Bowden, FAY; Glen Shanks, PSK; Bob Lipscomb, SHD; Evon Whitacre, AVL; Howard Hughes, SDF; J. P. Wheeler, RDU; Madge Lanier, CLT-C; Flo Merritt, CAE; Ruth Shumate, CRW; Fred Classey, HKY; Ray Campbell, CMH; Marie Prillaman, RIC-F; John Comer, ATL-O; Barbara Boles, INT-A; Bernie Blair, ATL-R; Peggy Edmondson, DCA-CTO; Frank Slone, RMT; Bill Pearman, DAN; Virg Flinn, PKB; Elaine Sturr and Bob Steppe, CVG-F; Marge Rickhoff, CVG-CTO.



VFR with Turby

Well, here it is June again, almost a year since all xzxzxzx broke loose — when we expanded into ATL and eight other cities plus EA going on strike the same day. For months we had no idea what the new run was producing, but now we know, and it is gratifying. Time sure flies.

Let's get around the system and see what's happening—

Over ORF way, they should have a good basketball team this season, with five agents over six feet tall. No need for nose loading equipment at this station!!

Art Whittaker has the job of trying out all the new ground air conditioning units before they go out to assigned stations. They are manufactured in ORF, you know.

Congratulations go to Ed Laskowski, CVG, on saving the company approximately \$700 per month on his Jug Rack. It keeps the contents of the jugs hot until they are put on the plane.

Had a most enjoyable "get-together" with LEX station people and wives and/or husbands, as the case may be.

At more and more stations I go into, I see more and more neat looking outfits. BLF is to be complimented — it sure does look good both on the ramp and inside. It's a pleasure to see so many stations with a new "face cleaning." We also enjoyed being with all you folks again and wish Agent Kent Moses the best of luck with serving Uncle Sam. By the time this goes to print, I will have won a \$3 bet from Jim Neill on boardings of 51 in June. It's okay, Jim, I will put the money to a good cause.

FILIBUSTER: A Senator throwing his brain out of gear and giving his tongue free wheeling.

FORTUNE TELLER: Dunn and Bradstreet.

WIFE: One who has learned that: "If at first you don't succeed, cry, cry again."

Happy Birthdays

JULY

W. F. Hanson, CRW	1
Mary Harris, RIC-CTO	1
H. S. Huls, INT	1
K. W. Rose, ORF-FB	1
Kay Spencer, F.A., INT	1
H. F. Day, INT-FB	2
T. B. Farmer, RIC	2
M. W. Hamilton, Alexandria-FB	2
B. L. McKay, FLO	2
Juanita Mutter, DCA	2
R. A. Myers, INT	2
W. M. Cline, INT	3
E. W. Foster, INT-M	3
R. L. Goforth, F/O, INT	3
B. W. Linville, INT	3
A. E. Smith, Capt., DCA	3
S. W. Vance, TYS	3
R. W. Vogler, F.A., ILM	3
D. R. Willard, Power Plant Analyst, INT-M	4
C. E. Hester, INT-FB	5
D. B. Miller, CLT	5
W. G. Robertson, ATL	5
Edwin Rosdhal, INT	5
H. M. Vaughn, INT-M	5
R. G. Ingram, INT-FB	6
J. P. Biggs, DCA	7
G. E. Bodenheimer, INT	7
Barbara Dakin, ROA	7
Kathy Feldman, CVG-C	7
R. L. Hupp, TYS	7
W. S. Turner, ROA-M	7
J. L. Wright, INT	7
E. A. Huff, INT-M	8
R. H. Knight, INT-FB	8
W. C. Kuhlman, INT-A	8
R. E. Mason, ROA-M	8
B. H. Taylor, INT-M	8
G. D. Walters, PSK	8
Clara Woodruff, INT-SC	8
R. S. Craft, INT-FB	9
B. C. Flynt, INT	9
H. D. Gunter, INT-M	9
Amelia Moss, F.A., INT	9
Shirley Quinn, ROA	9
T. E. Robinson, INT-M	9
R. F. Waters, INT-M	9
F. O. Wyckoff, ROA-M	9
J. W. Yates, INT-FB	9
C. L. Burke, INT	10
J. B. Carr, ROA	10
F. R. Cook, INT-M	10
C. B. Cross, Div. Chf. Purser, ORF	10
R. H. Dekay, ILM, Supt. Line Sta. Maint., ILM	10
H. T. Heinemeyer, DCA	10
J. H. Miller, INT-M	10
G. W. Overstreet, ATL	10
J. H. Glazier, F/O, ORF	11
M. K. Page, F/O, DCA	11
O. F. Richardson, INT	11
A. S. Rinehardt, INT-M	11
E. A. Wobser, Mgr., Alexandria-FB	11
D. F. Barnhill, ILM	12
Elizabeth Buford, INT-CTO	12
R. D. Satterfield, INT	12
D. R. Wester, GSB	12
Norman Miller, TYS	13
W. M. Pendleton, LEX	13
J. D. Deans, EWN	14
J. G. Fickling, Capt., ORF	14
J. C. Kelley, F/O, ILM	14

The Piedmont Postman

Dear Sir:

I would like to express my sincere thanks for the cooperative and courteous service I received at your Charleston, W. Va. terminus. On my recent trip to and return from Charleston, your Piedmont service was the best organized of my entire round-trip.

My connections back to El Paso were just as your agent had outlined on your Flight 91, and your F-27 type aircraft was a smoother ride than other similar type aircraft.

Again, thanks and I will travel Piedmont in the future.

R.L.K.

El Paso, Tex.

* * *

Dear Sir:

May I offer the following constructive suggestion for improvement of your service.

Indoctrinate your station personnel with the fact that it costs nothing to supply helpful information to the people who are attempting to travel expeditiously on your airline. My recent flights with you were both several hours late, yet at no time did the personnel at your counter take the time to give me this information.

I offer the above suggestion with the hope that you will improve your service . . . to the people of North Carolina.

J.C.L.

Asheboro, N. C.

* * *

Dear Sir:

When I checked in with your Agent Miss Elaine Sturr at the Cincinnati Airport . . . she told me I was entitled to a refund.

Miss Sturr went to the trouble of taking me down to the American Airlines desk and explaining the situation to their supervisor, who asked her to make

out the refund papers. The check for \$4.46 reached me while visiting my daughter in Camp Lejeune . . .

What Miss Sturr did for me is beyond the call of duty, and I want to take this opportunity of commending her for it, and congratulating you on having such a courteous employee.

Your Agent at Wilmington Airport granted me permission to show my four grandchildren through the plane before we took off, and this too was much appreciated.

Mrs. H.H.W.

Altadena, Calif.

* * *

Dear Sir:

Recently I made a trip . . . by way of your airline. The trip was very comfortable and routine. That is until I went to reclaim my baggage. For some reason it was delayed. Thinking that this was a common mistake, I told the man at the ticket counter . . . to please have the bag delivered when it came in.

This is when the trouble started. The gentleman behind the counter said that he wouldn't deliver it because I had a tight connection . . . I told him that I had to wait for almost an hour between connections to which he told me that I didn't wait that long.

Gentlemen, I ate lunch . . . and still had to wait 35 to 40 minutes . . . After some argument (the ticket agent) said that he would deliver the suitcase and that I should not be so argumentative.

. . . This experience taught me one thing. If I ever have to take another trip in a hurry, I'll walk before I take Piedmont Airlines.

J.F.M.

Agent's Brain Busters

By Bob Reed and Tom Cowen
Question

Piedmont has issued Air Travel Credit Cards of three types: Personal, Company, and Trade Agreement. These cards may be used only for travel via Piedmont Airlines. Can these cards be used for payment for transportation for anyone other than the cardholder? Can a passenger travelling on an Air

Travel Credit Card ticket be re-routed over another carrier to Piedmont destination in the event of flight irregularity?

Question

What tariff regulates the transportation of explosives and other dangerous articles and what document must accompany shipments of this nature?

(Answers on page six)

F. R. Krynicki, DCA	14	B. H. Windley, INT	23
R. A. Norris, TRI	14	P. E. Carter, INT	24
A. C. Lawson, INT-FB	15	W. A. Foster, Sales Rep., INT	24
H. G. O'Connor, F/O, ORF	15	L. H. Jackson, Supt. Prod. Contrl., INT	24
John Wilson, INT	15	Nancy Mabe, Sec., INT	24
R. F. Alley, INT	16	G. L. Miller, INT	24
T. L. Martin, Staff Asst., INT	16	H. L. Cox, GSO	25
L. S. Simmons, INT	16	J. C. Doyle, F.A., TYS	25
C. L. Smith, SDF	16	Edd Hardy, INT	25
D. J. Carter, ROA	17	Ben Johnson, INT-M	25
J. B. Moorefield, INT-M	17	E. J. Tompkins, SDF	25
W. V. Newman, F.A., ILM	17	E. T. Wilson, DAN	25
R. T. Hunter, ROA-M	18	H. J. Barco, F.A., ORF	26
Leroy Jackson, INT	18	D. I. Dotzler, ORF-FB	26
R. F. McCord, DCA	18	R. W. Goolsby, LEX	26
J. B. Rutledge, CLT	18	J. J. Hall, INT	26
R. S. Stepp, ROA	18	Theresa Hester, INT-M	26
J. D. Westmoreland, INT-FB	18	Diane Hettrick, DCA	26
C. B. Aycock, F/O, ORF	19	Marion Hinson, INT	26
C. L. Eubanks, INT-M	19	Betty Martin, ATL	26
A. E. Rozitus, Capt., ORF	19	F. L. Sfredo, Asst. Eng., INT-M	26
R. E. Swaim, INT-FB	19	E. W. Shaw, RDU	26
R. W. Westmoreland, INT-A	19	G. C. Strickland, INT	26
Charlotte Winfrey, LYH	19	Carolyn Foster, F.A., DCA	27
C. H. Wood, INT-FB	19	J. E. Robertson, BLF	27
Beverly Berkeley, Capt., ROA	20	J. A. Shulley, Asst. Dir. Tariffs & Sched., INT	27
J. G. Hines, F.A., DCA	20	M. G. Holder, CPA	28
Kenneth Snow, INT-M	20	J. R. Morgan, CRW	28
H. C. Thompson, F/O, ROA	20	P. M. Waddell, INT-M	28
B. G. Watts, F.A., ILM	20	Gail Walsh, CVG	28
R. L. Almon, F/O, ILM	21	W. P. Austin, F/O, ILM	30
M. B. Hembel, Capt., ATL	21	D. F. Baxley, FLO	30
C. L. Ivey, F/O, ATL	21	Jack Cluck, AGS	30
H. C. Johnson, Sales Rep., INT-FB	21	J. W. Combs, INT-F	30
J. P. Lasater, PHF	21	L. P. Dennis, F/O, ILM	30
R. K. Plummer, GSO	21	Mary Fryar, FAY	30
Ruth Shumate, CRW	21	J. W. Helms, ROA	30
J. H. Treadway, F.A., ROA	21	O. V. Key, INT-M	30
F. C. Nicholson, Dir. of Flt. Safety & Asst. to V.P., INT	22	R. F. Morfesi, ROA-M	30
J. E. Raiford, INT	22	R. E. Snow, INT	30
L. C. Woodcock, F.A., ILM	22	F. D. Underwood, INT-M	30
R. W. Davis, SDF	23	F. T. Poindexter, INT	31



Moment of Triumph — The Piedmont bowling team poses with President T. H. Davis following their presentation to him of bowling trophies they won as champions of the INT Salem Scratch League. Members are (left to right) Vestle Widener, John Hall, Eddie Culler, Team Captain L. J. Lambert, and Pete Gough. They've been bowling together for over 12 years, competing against some of the top teams in INT. Their championship was their first, and followed 33 weeks of playoffs. The trophies are now on display in the lobby of the INT office building. One side note: Gough and Lambert have both been elected Vice Presidents of the Central Piedmont Bowling Association and will serve during the coming year.