

# THE PIEDMONITOR

PAGE TWO

SEPTEMBER, 1963

**Piedmont Aviation, Inc.**

SMITH REYNOLDS AIRPORT  
WINSTON-SALEM, N. C.



**Editor: Cleta Covington**

### CORRESPONDENTS THIS ISSUE

Carl Bowden, FAY; Tommy Young, ATL-O; Bob Gilley, BAL; J. P. Wheeler, RDU; Don Pierce, CHO; Bernie Blair, ATL-R; Ray Campbell, CMH; Marie Prillaman, RIC; Ruth Shumate, CRW; Glen Shanks, PSK; J. W. Dean, AVL; Irene Blake, HTS; Jeannie Dail, ROA; Roger Greenlaw, SHD.



## VFR with Turby

I am writing this a little before the deadline for a change, as I will be on vacation when the deadline occurs.

Was sorry to learn Delores Duff, Agent LYH, is in the hospital. Those wishing to send cards may address them to Lynchburg General Hospital.

Congratulations go to FAY and gang on a fine job of boarding thirty-eight passengers on second section of 805, which was to be a ferry trip back to ATL on Sunday, August 18. My recent visit to FAY was a most enjoyable one.

Sorry I didn't get to attend the BLF Dinner the other night, but will be there for the next one.

DCA had eight inches of water in North Terminal recently. The passengers tied their shoes around their necks, rolled up their pant legs (men passengers—that is) and women just took off their shoes and kept going to the airplanes. Instead of tugs on the ramp, row boats were in order.

Daydreams at the steering wheel may lead to nightmares in the hospital.

If your foot slips, you may recover your balance.

If your tongue slips, you cannot recall your words.

Many a man grows sage, after sowing wild oats.

## THE PIEDMONT POSTMAN

Dear Sir:

On behalf of the General Electric Company and myself, I would like to express my sincerest thanks and appreciation for an outstanding service performed by Piedmont Airlines and, more specifically, Mr. D. M. Shanks and Mr. R. W. Pendleton of your Washington operation.

On May 15, the Communications Products Department was honored by a visit to our Lynchburg, Va., facilities by Admiral M. E. Curts, Department of Defense, and quite naturally, we were desirous of providing him with the V. I. P. treatment.

Through arrangement with the above-mentioned individuals, we were able to preboard the Admiral on the flight and I feel certain that he was as much impressed with this as I was. The courtesy extended at the counter and the excellent flight all contributed to a very successful stay at Lynchburg.

Once again my sincerest thanks.

Sincerely,  
R. J. D.  
Washington, D. C.

Dear Sir:

I called to make my reservations and asked the clerk if they served lunch and she said very emphatically that they did. After I had boarded the plane and asked the steward to be served lunch, I was told they did not serve lunch. I exploded. Being

a diabetic I have to eat on time and have the right kind of food. While on board I went to the restroom . . . and attempted to wash my hands but there was no water. I called the steward about it and he didn't understand why there was no water on board as the plane was supposed to have been serviced properly before take-off. He in turn brought me two glasses of water. . . to wash my hands.

We landed at Myrtle Beach then Florence and Columbia. I again went to the rest room and attempted to wash my hands, and still no water.

In conclusion I wish to say with today's competition, it is important for a firm of your type to be on the ball and have proper inspection and serve lunch during mealtimes. Never have I been on an airline yet from 11:30-12:00 to 12:30 that I wasn't served lunch.

Trusting this letter might in

### Agent's Brain Busters

BY BOB REED

#### Question

Air Freight shipments are deemed to have a declared value whether or not it is specified by the shipper. What is the declared valuation of a COD shipment? (Answers on page six)

### In Response to Questions

## All's Well With Richard Mend

Almost two years ago an article appeared in The Piedmonitor about a Los Angeles boy who had become Piedmont's "Number One Fan."

The youngster had written several letters to Publications Editor Cleta Covington (at that time Cleta Marshall) in which he described his admiration for Piedmont and all things aeronau-



A brand-new nephew

tical. One letter in the article quoted Richard Mend as saying: "I know my class is going to love the things you sent me almost as much as I do. Thank you, again. I love your airline very much."

Since then many Piedmont people have inquired about Richard, wanting to know where he was and what he's doing now.

In response to their questions we recently asked Richard to bring us up to date. Here is what he wrote:

"Dear Mrs. Covington, "How are you? I am very glad to tell you that I received your letter and The Piedmonitor.

" . . . I am attending summer school (subject, aviation) for the first six weeks of this summer. Then I will be at Catalina Island for the rest of the summer. I like to skin-dive a lot, and Catalina Island is a great place to skin-dive. It is 26 miles off the Los Angeles coast. In my own words, 'It is beautiful.' Well, that's about all there is as far as my activities go.

"I am still interested in aviation, now more than ever!

"I think I forgot to tell you in my last letter that I became



Richard with Piedmont F-27

an Uncle. My nephew's name is Paul Neal Mend. He is my brother's child. I will send you some pictures of him too.

"Well, that's about all I have to say. I hope I hear from you soon. Say hello to everybody for me. Thank you for everything.

From your fan,  
Richard T. Mend"

And that's the latest on Piedmont's "Number One Fan," one of the most enthusiastic boosters an airline ever had.

## Happy Birthdays ---September

|                           |   |                                 |    |  |    |
|---------------------------|---|---------------------------------|----|--|----|
| B. N. Evans, GSB          | 1 | Jackie Hutcherson, DCA          | 6  | T. C. Conrad, F.A., INT                                | 19 |
| J. K. Gray, INT           | 1 | J. F. Jackson, ROA              | 6  | Anne Lawson, INT-A                                     | 19 |
| D. L. Odum, Capt., ORF    | 1 | E. L. Jayne, DAN                | 6  | C. L. Martin, F/O, ROA                                 | 19 |
| T. E. Snow, INT-M         | 1 | P. F. Pitts, INT-FB             | 6  | W. H. Smith, INT-M                                     | 19 |
| C. A. Dunn, INT           | 2 | G. M. Smith, ISO                | 6  | G. A. Brittain, INT-FB                                 | 20 |
| J. B. Russell, INT-M      | 2 | S. B. Ellis, F/O, ATL           | 7  | R. R. Burke, INT-M                                     | 20 |
| Elizabeth Lance, INT      | 2 | W. R. Gordon, INT-D             | 7  | A. M. Chandler, INT-M                                  | 20 |
| J. H. Whidden, ORF        | 2 | J. P. Lockamy, F.A., ROA        | 7  | J. R. Hall, INT-FB                                     | 20 |
| D. K. Carlyle, SDF        | 3 | D. M. Vance, ROA                | 7  | Doris Hardison, F.A., ILM                              | 20 |
| C. T. Foster, F/O, INT    | 3 | R. J. Brandon, Sta. Mgr., INT-F | 8  | N. E. Hase, ATL  | 20 |
| C. L. Harrell, INT        | 3 | Delores Duff, LYH               | 8  | E. L. Lee, ECG   | 20 |
| J. W. Kinnamon, INT       | 3 | R. G. Russell, INT-M            | 8  | D. G. Moles, INT                                       | 20 |
| Ella Lanier, CLT-C        | 3 | Marilyn Eastes, DCA             | 9  | L. G. Redden, ORF                                      | 20 |
| E. J. Thurber, Capt., ATL | 3 | Eugene Gibbs, Capt., INT        | 9  | B. R. Talbert, AVL                                     | 20 |
| Bobby Walls, ATL          | 3 | Pearle Grimmett, ROA-FB         | 9  | W. E. Walker, CHO                                      | 20 |
| R. C. Abshire, CRW        | 4 | G. W. Hauser, INT-M             | 9  | M. O. Everhart, INT-C                                  | 21 |
| R. E. McKinney, INT-M     | 4 | W. F. King, INT-M               | 9  | Evelyn Fabrizio, INT-F                                 | 21 |
| Iona Carr, ROA            | 5 | R. J. Moran, F.A., ROA          | 9  | R. S. Jackson, INT                                     | 21 |
| C. F. Wiesener, INT-FB    | 5 | P. W. Swaim, INT-M              | 9  | H. W. Kelly, INT                                       | 21 |
| H. L. Gordon, INT         | 6 | Wilma Cook, Sec., INT           | 10 | D. W. Loyd, DCA  | 21 |
|                           |   | C. L. Gray, RIC                 | 10 | L. W. McNames, Dir. Flt. Standards, INT                | 21 |
|                           |   | R. L. Evans, F/O, INT           | 10 | R. V. Moore, Sta. Mgr., GSO                            | 21 |
|                           |   | R. R. Griffith, F/O, INT        | 10 | J. F. Gallaher, DCA                                    | 22 |
|                           |   | G. D. Smothers, F.A., ATL       | 10 | C. C. Kiger, Sta. Mgr., ECG                            | 22 |
|                           |   | W. H. Allen, Sta. Mgr., ISO     | 11 | B. G. Linn, LYH  | 22 |
|                           |   | E. E. Benton, ILM               | 11 | R. L. McAlphin, Mgr., Space Contrl., INT               | 22 |
|                           |   | H. W. Butner, INT-FB            | 11 | T. F. Sizemore, INT-M                                  | 22 |
|                           |   | D. L. Caudle, F.A., ILM         | 11 | Barbara Baur, CMG                                      | 23 |
|                           |   | A. J. Page, Capt., ILM          | 11 | J. H. Curtis, ATL                                      | 23 |
|                           |   | C. E. Shore, MBC                | 11 | G. W. Ketner, INT-M                                    | 23 |
|                           |   | R. W. Sutphin, CPA              | 11 | R. S. Macklin, Tech. Adv. to Dir. Maint. and Eng., INT | 23 |
|                           |   | C. O. Walters, LYH              | 11 | R. L. Martin, ROA                                      | 23 |
|                           |   | B. R. Barnes, F/O, INT          | 12 | Raymond Peppin, INT-FB                                 | 23 |
|                           |   | Kathryn Spainhour, INT          | 12 | A. W. Almond, ROA-M                                    | 24 |
|                           |   | R. M. Sutphin, INT-P            | 12 | Sandra Bennett, FAY                                    | 24 |
|                           |   | J. H. Taylor, INT-M             | 12 | J. R. Johnson, F.A., DCA                               | 24 |
|                           |   | R. B. Bennett, BLF              | 13 | J. D. Samples, INT-M                                   | 24 |
|                           |   | F. C. Carroll, ROA              | 13 | A. S. Wingfield, INT                                   | 24 |
|                           |   | D. L. Hayes, INT                | 13 | J. Z. Christenbury, INT-M                              | 25 |
|                           |   | H. N. Holleman, F/O, ILM        | 13 | L. W. Cline, RMT                                       | 26 |
|                           |   | Margaret Pequignot, CVG         | 13 | G. R. Griggs, INT-M                                    | 26 |
|                           |   | L. B. Roush, DCA                | 13 | Frances Hand, Ex. Sec., INT                            | 26 |
|                           |   | C. F. Meacham, Capt., ILM       | 14 | R. E. Sudderth, Sales Rep., TRI                        | 26 |
|                           |   | A. D. Miller, INT               | 14 | H. W. Wooten, INT-M                                    | 26 |
|                           |   | C. B. Morris, DCA               | 14 | T. L. Zabawchuk, DCA                                   | 26 |
|                           |   | M. J. Cigliano, INT-FB          | 15 | Billie Davis, Admin. Asst. Flt. Serv., INT             | 27 |
|                           |   | A. R. Cumble, ROA               | 15 | J. R. Duggins, INT                                     | 27 |
|                           |   | K. B. Miller, INT               | 15 | J. W. Gillespie, INT-M                                 | 27 |
|                           |   | R. M. Rawls, INT-A              | 15 | R. M. Iden, DCA  | 27 |
|                           |   | T. W. Roberts, INT              | 15 | P. P. Jones, Div. Sta. Superv., ILM                    | 27 |
|                           |   | L. G. Brown, INT-M              | 16 | S. R. Poston, INT                                      | 27 |
|                           |   | R. E. Kendig, DCA               | 16 | R. A. Greenlaw, SHD                                    | 28 |
|                           |   | J. L. Smith, INT-OC             | 16 | R. T. Pardue, INT                                      | 28 |
|                           |   | D. R. Sizemore, INT-M           | 17 | J. A. Rehder, Supt. Line Maint., ROA-M                 | 28 |
|                           |   | R. C. Williams, INT             | 17 | Barbara Sasala, DCA                                    | 28 |
|                           |   | R. R. Brown, Capt., TYS         | 18 | D. M. Shanks, Sta. Mgr., DCA                           | 28 |
|                           |   | R. E. Bullard, INT-F            | 18 | W. H. Walker, INT-M                                    | 28 |
|                           |   | J. H. Hill, INT                 | 18 | B. R. Britt, ATL                                       | 29 |
|                           |   | W. O. Radford, PHF              | 18 | W. B. Haithcock, INT-C                                 | 29 |
|                           |   | R. C. Rothrock, INT             | 18 | E. H. Land, INT-A                                      | 29 |
|                           |   | R. E. Saunders, INT-M           | 18 | K. W. Byrd, ISO  | 30 |
|                           |   | Joyce Sharrett, INT-C           | 18 | C. E. Collins, ROA                                     | 30 |
|                           |   | H. L. Baum, ORF                 | 19 | G. A. Picke, CVG                                       | 30 |
|                           |   | L. A. Beggs, ROA-M              | 19 | Margaret Franklin, ROA                                 | 30 |
|                           |   | C. L. Brooks, INT-M             | 19 | A. L. Huddleston, Div. Chf. Purser, ILM                | 30 |
|                           |   | D. E. Carpenter, DCA            | 19 | H. A. Vestal, INT-M                                    | 30 |

Dear Sir:

This is the fifth year we have vacationed on Ocracoke Island, N. C., and your Mr. Joe Wathen has taken care of us in such a kind, courteous and efficient way, I feel impelled to congratulate you on having him as your representative.

He has certainly made us friends of Piedmont. Also, may I add, that we have found all

your employees most kind and courteous.

Sincerely,  
L. T. G.  
Louisville, Ky.