

THE PIEDMONITOR

PAGE TWO

JANUARY, 1964

Piedmont Aviation, Inc.

SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Editor: Cleta Covington

CORRESPONDENTS THIS ISSUE

John Morris, BAL; J. L. Thompson, RIC-F; Tommy Young and John Comer, ATL-O; R. E. Smith, DAN; Carl Bowden, FAY; Ray Campbell, CMH; Ruth Shumate, CRW; Louise Ramsey, CLT-F; J. P. Wheeler, RDU; Jim Deans, EWN; Bobbie French and Howard Hughes, SDF; Schuyler Day, LOZ; Ed Whittaker, DCA-O; Jim Dallas, SHD; Flo Merritt, CAE; Jeannie Dial, ROA-F; Julius Dean, AVL-F; Joyce Thompson, ATL-R.



VFR with Turby

Now that the holidays are over, we can get down to the Income Tax Returns and the business at hand of running an airline. Our slogan for this year should be: CARRY MORE IN SIXTY-FOUR.

Attended the dinner in CHO during December. Music was furnished by Bud Halsey at the piano, Al Norvelle, electric guitar, vocals by the entire group and solos by Bill Clark. Bud and Al are real sharp musicians. We all had a great time.

At LYH, it sure was great to see Delores Duff back at work after a siege of illness. LYH boys do a great job of refueling and getting late trips back on time — particularly 782. The day I was there, 782 was ten minutes late arriving and was out on time.

Was in PHF the other night and bowled with Jane and Doug Guin. I couldn't beat Jane, but Doug was easy to whip.

The March of Dimes is going "great guns" at INT. We've got some real "go-getters" with George Stack, Bob Reed, Jim Bradley and others. Bob Reed has been on Radio and TV so many times promoting this worthy cause, we now look forward to viewing and listening to "The Bob Reed Show." THAT'S A PUN, SON!!!

Bill Crowe, DSM-CLT, is a father of just a few days for the first time. It's a boy and what a proud father Bill seems to be. I think Bill said he might name him "Ole Crowe (100 Proof)."

EARLY SETTLER — One who pays his bills on the second day of the month.

GOSSIPING — A keen sense of rumor.

HUG — A roundabout way of expressing affection.

Remember When ...

From the January, 1957 Issue

The two-millionth passenger was carried the previous month. He was Pvt. J. A. Wilson of Swords Creek, Va. Part of his prizes included a big kiss from Janene Simpson, Miss Kentucky of 1956. A picture in that issue showed Vice President H. K. Saunders receiving his 15 Year Pin from President Davis; R. C. "Cal" Murray was shown with a brace of pheasants he bagged on his farm.

From the January, 1958 Issue

Piedmont employees received their third safety award for successfully completing a six-month period during which there were no lost manhours due to injuries received by personnel on the job. The award was made by E. E. Wernsing, District Safety Engineer for the Maryland Casualty Company. A report on passengers said a record 433,554 passengers were carried the previous year. C. W.

Gough was named Sales Manager for the IFB Parts and Accessories Department. William F. Davis was featured as "Executive of the Month."

From the January, 1963 Issue

Piedmont and Allegheny Airlines announced their participation in a joint "Visit U. S. A." fare, lowest air fare ever offered. Sherl Brown was appointed BAL Manager, and W. C. Clark moved to INT as Superintendent of Ground Operations. Two more 404's were purchased to replace the last two DC-3's still in operation... the AGS area and personnel were in the month's "Station Spotlight."

Traffic officers: "Didn't you see me wave at you?"

Lady Driver: "Of course I did!" And didn't I wave back? "What did you expect me to do, throw a kiss?"

THE PIEDMONT POSTMAN

Dear Sir:

I wish to thank, compliment, and commend Miss Karen Brown, one of your employees at the Norfolk station. She was most helpful and accommodating to my mother, who was traveling on your airline. My mother has not traveled often and therefore is not familiar with ticketing processes, desiring status, or NRSA rules.

After failure to make her desired connection, Miss Brown assisted her in the same manner a special representative would and for this I am most grateful.

I myself am a stewardess for National Airlines and thus can more readily appreciate any extra effort on the part of an airline employee.

Please see that Karen Brown receives a copy of this letter to show my gratitude.

Thanking you for your past and present good service.

Sincerely,
P. B.
Jacksonville, Fla.

Dear Sir:

It was my misfortune to be a passenger... (on a recent) flight.

I say "misfortune" because the four hour delay upset a tight schedule to the point where I will in all probability have to make an additional trip to rectify.

That airplanes suffer mechanical failures is an acknowledged fact and I, for one, do not argue this point; that the passengers on this flight were given no assistance in arranging other means of transportation nor even given a factual estimate of the length of the delay, I find fault with.

It would seem that where a

flight is delayed due to mechanical troubles of a nature that requires at least four hours repair, the passengers are entitled to know this right at the bat, and that certainly the assistance of your people be given these passengers in an attempt to get them on their way via whatever other means might be available.

That a message given to your people at the desk was not transmitted to my representative who was waiting for me. I also consider an unforgivable breach in the relationship that should exist between air line and passenger.

Sincerely,
A. S.
Denville, N. J.

Dear Sir:

I should like to thank the two people in your public office for their helpfulness in arranging all the bookings for my recent trip from Washington to San Francisco on a Visit U.S.A. ticket. It must have given the gentleman a great deal of work to calculate all the moves and interchanges.

Everything went without a hitch, it was a most impressive operation, and I met with great kindness from all the airport staff with whom I came into contact.

There can, I realize, be hardly any financial gain to the individual airlines participating in the Visit U.S.A. scheme, but in terms of the goodwill resulting, if my own experience is anything to go by, the potential gain to the United States is incalculable and I wish the scheme every success in the future.

Sincerely,
M.F.N.
London, England

Dear Sir:

Yesterday our company shipped a complete two-way radio system to our service station here.

I was aware that the shipment had been made and via air, however I did not know which airline had carried it. This afternoon I called... (another airline) and immediately found that they had not received the gear.

Then at approximately 3 p.m. I called your air freight dept. I got a busy signal. After repeated calls and repeated busy signals, 45 minutes later I called your reservation desk. They switched me to operations and I advised them that the air freight telephone was out of order. This fact had been related to me by the telephone operator when I asked her to verify the busy signal.

Your operations office then informed me that the phone was out of order, that it had been removed from the cradle, and that the air freight personnel were busy. No, he said, he could not help me concerning air freight.

I then called another Piedmont number listed and a young lady advised that they only repaired private planes. Once again I called your air freight depot and finally found that the shipment had not arrived.

This evening, through an employee of another airline who is a friend of our local service manager, I find that the shipment is in your hands.

... If this is standard policy with Piedmont, I would like to know of it so that I might advise our people.

Sincerely,
C. S.

Happy Birthdays

JANUARY

P. R. Bostick, CRW	1
B. D. Caudill, CVG-M	1
E. D. Laskowski, Sta. Mgr., CVG-F	1
T. G. Bachan, Capt., ROA	2
H. J. Brendle, INT-FB	2
Joanna Greene, INT	2
C. R. Kenney, LEX	2
J. J. Settle, CRW	2
Laura Talbert, INT	2
R. G. York, INT	2
E. C. Kearney, ILM	3
H. A. Miller, Capt., DCA	3
H. O. Miller, F/O, DCA	3
J. F. Wood, Supt. of Eng., INT	3
M. M. Calloway, FAY	4
I. S. Everhart, INT-F	4
R. N. Fletcher, INT-FB	4
R. L. Neal, INT	4
H. A. Robinson, SHD	4
G. E. Twiddy, ORF-JAMTO	4
C. L. Bunch, F/O, ORF	5
W. H. Finein, Capt., DCA	5
J. D. Pratt, ROA	5
C. D. Varney, DCA	5
Eva Harper, INT	6
J. F. Morris, BAL	6
R. P. Query, RIC	6
R. L. Gilley, JAMTO, Ft. Meade	7
R. A. Grass, F/O, ILM	7
E. H. Durham, SDF	8
J. L. Smith, INT-CPA	8
Joyce Gilbert, INT-A	9
J. L. Kendrick, PKB	9
L. C. Agee, Capt., ORF	10
G. W. Lewis, FLO	10
T. F. Webb, INT	10
H. W. Wooldrige, LYH	10
J. R. Cansler, F/O, INT	11
T. R. Durrer, CHO	11
L. A. Watson, Dir. of Comm., INT	11
H. W. Kreeger, INT-M	12
A. G. McAllister, INT-M	12
Naomi McGuinn, AVL	12
W. H. Tackenberg, Capt., ORF	12
H. N. Wilson, INT-M	12
W. C. Wooten, Sta. Mgr., FAY	12
D. E. Britt, Asst. to Pres., INT	13
B. R. Howell, ROA	13
H. K. Saunders, V.P., INT	13
J. V. Holbrook, INT	13
R. S. Logan, INT	14
Celia Saunders, ORF-FB	14
Sarah Welch, INT	14
J. E. Frase, CMH	15
W. M. Green, ROA	15

C. W. Jones, DCA	15
D. E. Martin, ROA	15
Helen Hopson, TRI	16
M. A. Knouse, INT	16
W. D. Mercer, TYS	16
E. G. Cooke, SOP	17
L. O. Golden, INT	17
T. R. Webb, INT	17
J. L. Dunn, F.A., INT	18
T. D. Harrell, INT	18
Betty Marshburn, F.A., ILM	18
W. G. McGee, Gen. Sales Mgr., INT	18
Elizabeth Rogers, F.A., INT	18
W. A. Blackmon, Asst. to V.P., INT	19
Judy Canaday, F.A., TYS	19
F. W. Hastings, INT-M	19
J. M. Mason, F.A., TYS	19
W. A. Downs, EWN	20
Isabel Johnson, INT-A	20
Mary Rigney, HTS	20
G. H. Rush, DCA	20
R. J. Snyder, INT-FB	20
T. W. Vaughan, Capt., ILM	20
Shirley Wall, INT-FB	20
Donna Brown, DCA	21
R. P. Haley, Sta. Mgr., GSB	21
Dennie L. Kiser, INT	21
J. G. Swaim, INT-CPA	21
W. C. Yates, INT-FB	21
M. B. Bauguess, INT-M	22
C. G. Field, Sta. Mgr., BKW	22
T. F. Finney, RDU	22
R. G. Price, PSK	22
J. B. Robertson, INT	22
H. M. Cartwright, Dir. of Maint. and Eng., INT	23
M. F. Fare, Sec. & Treas., INT	23
C. H. Livingood, INT	23
W. R. Rowell, F/O, ORF	23
Gay Snider, F.A., INT	23
B. D. Turner, HTS	23
Julia Wright, ROA	23
D. F. Johnson, INT-M	24
J. E. Nelson, ROA-M	24
C. E. Roberson, INT	24
L. J. Braun, F/O, TYS	25
J. W. Broadstreet, F.A., INT	25
R. M. Foster, INT	25
C. D. Gore, INT	25
W. A. Tomlin, DCA	25
F. O. Leonard, INT-FB	26
J. B. Minnix, LOZ	26
C. N. Smith, CRW	26
Eugene Banner, INT-FB	27
C. A. Hall, PKB	27
A. G. Melson, Capt., ROA	27

Cletus Shelton, INT-M	27
R. T. Tiek, CVG	27
R. A. Williams, ROA	27
T. F. Beck, INT-M	28
Leroy Davis, INT	28
J. W. Gaither, SOP	28
L. D. Strunk, CVG	28
R. P. Gilbert, SDF	29
E. E. Jones, Sta. Mgr., BLF	29
Addie Mae Lammy, RIC	30
H. G. McMahan, INT	30
N. C. Noah, INT-FB	30
K. E. Stephens, ROA	30
T. B. Thompson, BAL	30
E. P. Bosiger, LYH	31
C. W. Burton, ILM	31
K. H. Fishel, DCA	31
M. T. Gadker, CVG	31
J. R. Giles, ROA	31
H. D. McGuire, ROA-M	31

FEBRUARY

(through February 15)

R. C. Baskin, Flt. Dispt., INT-D	1
F. L. Jackson, INT	1
V. P. O'Brien, F/O, ORF	1
J. C. Howard, INT-FB	2
R. R. Hyatt, INT-M	2
A. T. Kyle, Capt., INT	2
D. W. McGuire, ROA-M	2
D. O. Meadows, INT	2
R. R. Price, DAN	2
W. G. Shanks, PSK	2
S. W. Thompson, ROA	2
P. L. Wood, INT-CPA	2
Judy Doub, F.A., INT	3
L. L. Huls, INT-FB	3
D. T. Morrison, Sta. Mgr., EWN	3
J. R. Calloway, ROA	4
H. G. Carter, INT-M	4
D. K. MacPherson, RIC	4
G. W. Throckmorton, F.A., INT	4
Delores Avera, F.A., INT	5
Sarah Fallin, ATL	5
M. W. Graham, INT-M	5
R. T. Ihli, CVG	5
W. H. Kerr, Sta. Mgr., CMH	5
V. H. Shepherd, F/O, INT	5
G. A. Willetts, F.A., ILM	5
L. J. Heath, ATL	6
Dixie Holt, Sec., INT	6
J. F. Parks, F/O, INT	6
R. W. Pendleton, Mgr., Pass. Ser., DCA	6
C. E. Simpson, TYS	6
S. J. Watkins, ORF	6

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