

THE PIEDMONITOR

Piedmont Aviation, Inc.
SMITH REYNOLDS AIRPORT
WINSTON-SALEM, N. C.



Bonnie Hauch, Editor

CORRESPONDENTS THIS ISSUE

CARL SIMPSON	TYS	J. P. WHEELER	RDU
LOUISE RAMSEY	CLT	E. C. REYNOLDS	AGS
VIRG FLINN	PKB	HOWARD LEWIS	BAL
RAY NORRIS	TRI	DEANNA MARTIN	ROA
BOB WYLIE	ORF	JOE FRASE	CMH



VFR with Turby

I am very sorry I had to miss the ILM dinner recently, but I was on a little vacation. I hear it was a big success (at least Pete Jones thought it was, I am told).

I know you have heard of people getting stuck on automatic elevators — well, we had a similar experience here in the Home Office the other day. It seems that Nancy Mabe. (Bill Clark and Will Blackmon's secretary) asked Al Shulley as he passed her door to help her "unstuck" the window blinds. While Al was working on the blinds, it seems the wind blew the door shut. The door became stuck, and Al and Nancy were locked in the same office together! You could hear Al hollering for help all over the building, but I have yet to hear Nancy call for assistance. I seriously doubt if Al really wanted help — it was just a camouflage, I believe, and I think poor Nancy was too scared to holler. Nevertheless, with the help of the Building Superintendent, Rainey, and the local fire department, we managed to rescue them after about thirty minutes. (Now this part about the wind blowing the door shut is hearsay — I really don't know how the door got shut.) Anyway, Nancy's office is "off-limits" to Al from here on out.

We had a pleasant visit recently from Sandra Johnson of CVG-F. I was quite surprised to see her down this way, but after questioning her I discovered she has some "interest" in Winston-Salem these days, in which case, we'll probably get to see her more often.

I would like to take this opportunity to congratulate ROA and all the personnel in that station for the fine job they did in May by becoming a member of the 10,000-Passenger Club — they boarded 10,000-plus in the month of May.

The first part of June looks real good, and I don't think we'll have any trouble hitting the 113,790 with the kind of people we've got working out there in the stations.

A recent survey was conducted by a firm in INT as to the fate of 100,000 paper clips. The following results were noted:

- 14,163 were twisted or broken during telephone calls
- 17,200 were used as makeshift suspender hooks
- 5,434 became toothpicks
- 5,308 were used as fingernail cleaners
- 19,143 served as chips in card games
- 3,196 were used as pipe cleaners

Thousands were dropped on the floor to be swept away

Only 20,000 of the 100,000 were used to clip papers together.

We might sum up this survey in this manner — "If you can not do great things, do small things in a great way."

Everybody's Money



What to Do About The Gypster

by Freda Zappia

Q. What can the average consumer do to keep from being gypped? If he has been already, what can he do about it?

A. The first line of defense against the gyp artist is the consumer. Intelligent judgment on the quantity and quality you should receive for the price you pay can be very effective. Plain old coldblooded shopping makes it tough on the gypsters. Reputable businesses welcome your careful shopping.

If you have a complaint bring it first to the seller. Report any false advertising to the media carrying it. Report deception to local organizations concerned with better business standards (such as the Better Business Bureau).

Finally, if the situation warrants additional action, write the facts to the Federal Trade Commission, Washington, D. C. 20025.

His Hobby Is Making Anything

Bert Robertson, who has worked in the welding department at INT for fourteen years, makes "things." What kind of things?

"Oh," says Bert, "most anything. Sometimes I make things that nobody else thinks can be built."

It all started about fifteen or twenty years ago, when Bert started a hobby shop in his garage. He has been doing odd jobs for the neighbors and friends ever since.

The garage is now a conglomeration of power tools, old bicycle tires, automobile parts, rusted copper ware, electrical appliances and several cans of paint.

About ten years ago, Bert built one of those "couldn't be done" machines for Piedmont. Byron Linville, INT—Accessory Shop, designed and Bert constructed a wing-buckplate machine that had other airlines flocking to Piedmont. The machine is still used by Piedmont to dress plates off between the wing and the center section. The first of its kind, the innovation cut labor time for that particular job from 60 hours to 8 hours.

In the same vein, about a year ago Bert completed a hydraulic cylinder to be used in connection with dairy equipment. This machine, too, was the first of its kind. The man who designed the cylinder and brought it to Bert to build was offered \$50,000 for the patent.

Aside from his big jobs and helping neighbors, Bert's hobby is making miniature tools. He's not quite sure how it started, but he now has quite a collection of hammers, wrenches, and swords that he has made by himself. He melts and shapes the stainless steel on a special machine and uses polished wood where needed. One hammer is so small that he had to use a toothpick for the handle.

Just for fun, Bert made two lamps from the sickle of a hand lawnmower. When his wife saw the finished product, she promptly took her good brass lamps from the living room and replaced them with Bert's handiwork. And that, after all, is the final note of praise for a man who makes "things."

Congrats

15 YEAR PIN

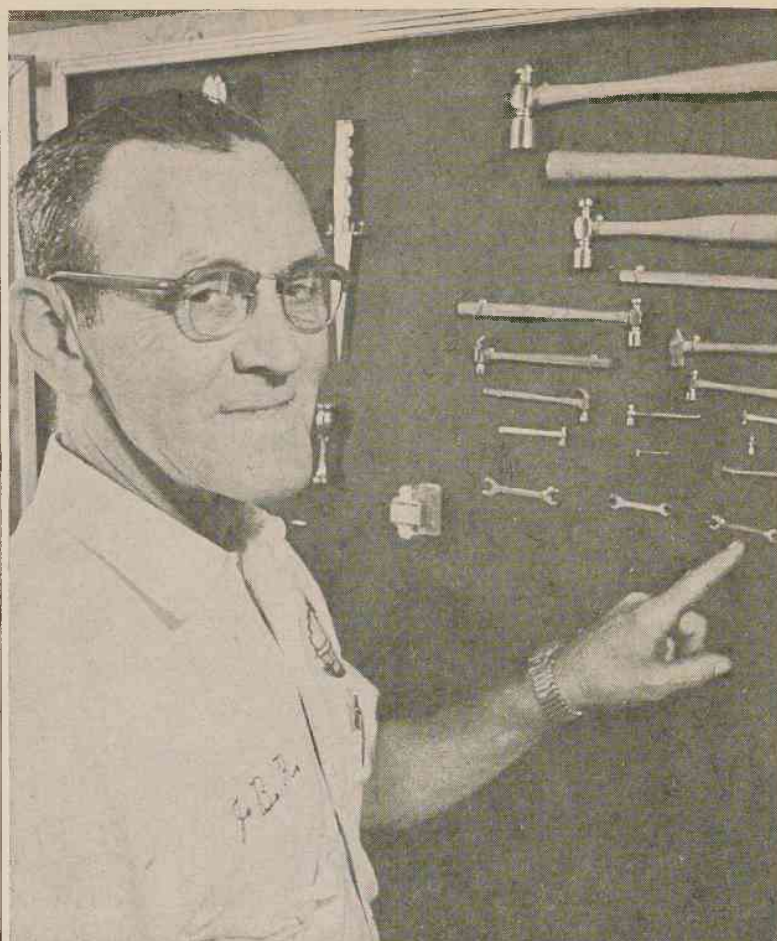
Henry John Eisenbath, Station Manager, BAL, May 2
Carl Edward Simpson, Agent, TYS, May 16
T. L. Martin, Staff Assistant, Sales, INT, May 23
Bob Reed, Director—Cargo Services, INT, May 28

10 YEAR PIN

Andy Foster, Sales Representative, INT, May 14
Julius W. Dean, Chief Agent, AVL, May 16
Steve Ellis, F/O, ATL, May 30

5 YEAR PIN

Carlyle James McDonald, Janitor, INT, May 2
John F. Weidensaul, Agent, RIC, May 3
Gary Callicoat, Agent, CAE, May 4
Buster E. Stover, Agent, DCA, May 9
David H. Lyle, Agent, TRI, May 11
John Robert Cansler, F/O, INT, May 16
Lance Anderson, Agent, CHO, May 23
Tom Conrad, F/O, ATL, May 23
Howard Trail, Agent, CHO, May 30



Bert Robertson points out one of his small handmade tools. Mounted on the board in his workshop is a collection of hammers, wrenches, and swords that Bert has made over the years.

Happy Birthdays

JUNE

Rachel Alley, INT	1	G. L. Baskett, AVL	15
S. Brown, Jr., Mgr. Space Cont., INT	1	D. L. Boggs, DCA	15
R. D. Gano, ORF-FB	1	Marilyn Brandt, DCA	15
C. C. Haycroft, SDF	1	R. D. Dean, F/O, ORF	15
K. D. Heflin, ORF	1	W. A. Grubbs, Sales Rep., CRW	15
D. H. Rieger, Capt., DCA	1	Judith Littrell, Stewardess, DCA	15
M. W. Sis, ROA	1	R. P. McClung, ATL	15
J. F. Weidensaul, RIC	1	T. G. Pennell, HKY	15
Carol Blevins, Stewardess, TYS	2	Louise Ramsey, CLT	15
J. H. Glenn, DCA	2	J. M. Williams, INT	15
Joyce Robinette, DCA	2	H. M. Cobert, F/O, INT	16
Genevieve Fincher, TRI	3	H. E. Cook, GSB	16
G. A. Sugg, F/O, ORF	3	W. F. Matthews, F/O, DCA	16
K. W. Atkinson, ROA	4	R. D. Smith, LYH	16
J. W. Branan, F/O, ATL	4	Judith Clark, Stewardess, ATL	17
W. G. Robertson, Jr., Capt., ILM	4	Irene Kiser, CRW	17
M. R. Sink, ORF	4	D. C. Carter, INT	18
Betty Sugg, INT	4	Mary Dinkins, INT	18
V. L. Widener, INT-FB	4	C. A. Hughes, Capt., ILM	18
Louise Baldwin, INT	5	L. J. Lambert, Jr., Supv. of Stockroom, INT	18
E. C. Dark, Capt., INT	5	Sylvia Parsons, DCA	18
Bonnie Hauch, INT	5	B. J. Pugh, ROA	18
L. F. Anders, City Sales Mgr., ROA	6	F. L. Stickney, Capt., DCA	18
J. F. Beasley, CAE	6	F. C. Works, CVG-F	18
R. B. Carter, Jr., Capt., ATL	6	W. M. Barnes, Capt., ILM	19
H. C. Fleear, Jr., ORF	6	W. F. Edwards, ORF	19
C. L. Stewart, Jr., Div. Chief F/A, DCA	6	J. T. Le Barron, ORF-FB	19
C. V. Clemmons, LEX	7	G. T. Stack, Jr., Div. Chief Purser, INT	19
B. H. Dunne, INT	7	G. M. Combs, CLT	20
S. C. Folger, Asst. Gen. Sales Mgr., INT	7	J. W. Johnson, Supt. of Inspection Dept., INT	20
G. A. Gentry, AVL	7	J. W. Pfaff, INT-FB	20
F. D. Reeves, INT	7	M. E. Smith, ROA	20
Sonya Anthony, Stewardess, ORF	8	R. D. Belcher, ROA	21
L. G. Bennett, INT	8	J. A. Benedict, F/O, ATL	21
J. L. Brown, INT-FB	8	J. D. Hall, INT-FB	21
H. L. Gibson, Sta. Mgr., ROA	8	V. A. Howard, INT	21
A. F. Morrison, DCA	8	C. A. Johnson, INT-FB	21
Mary M. Parks, ROA	8	K. Patterson, INT	21
D. J. Pitcock, SHD	8	J. P. Wheeler, RDU	21
W. A. Crowe, Dist. Sales Mgr., CLT	9	Patricia White, ORF-FB	21
M. F. Everidge, INT	9	C. E. Donahoo, Sta. Mgr., MBC	22
Jim Hill, INT	9	R. Gilbert, TYS	22
F. E. Jacobs, ILM	9	W. E. Griffin, INT	22
R. R. Kiser, INT	9	J. A. Johnston, ATL	22
K. T. Cale, DCA	10	T. R. Thompson, ATL	22
W. H. Craver, INT	10	R. S. Totten, INT-FB	22
W. C. Dolan, Sales Rep., ILM	10	P. M. Walden, Jr., FLO	22
G. R. James, ATL	10	D. B. Wallace, CPA	22
Judith Roop, Stewardess, ORF	10	Alice Wingard, ATL	22
K. W. Dennis, ATL	11	C. E. Almond, F/O, TYS	23
C. J. McDonald, INT	11	J. R. Crank, AGS	23
Ruth Revell, DCA	11	R. H. Hampton, INT	23
Margaret Rieckhoff, CVG-CTO	12	B. H. Hunter, INT-SC	23
J. D. Storch, INT	12	S. A. Shore, INT	23
A. L. Cody, INT	12	C. H. Sprouse, ROA	23
Susan Davis, Stewardess, DCA	13	R. Chandler, INT	24
J. E. Frick, CAE	13	C. T. Leonard, ILM	24
Lucille Holder, INT	13	W. H. Forsythe, INT	25
R. C. Hoots, INT	13	P. R. Graham, INT	25
C. H. Jones, INT	13	G. E. Hendrix, Capt., INT	25
W. B. King, ROA	13	Barbara Northcutt, ATL	25
J. L. Mustin, INT	13	B. N. Cash, F/O, ORF	26
R. B. Parker, F/O, INT	13	G. S. Angel, INT	26
D. W. Priddy, INT	13	J. W. Connor, F/O, ILM	26
M. C. Baugh, ROA	14	M. H. Payne, Capt., TYS	26
W. L. Downey, Capt., ROA	14	J. J. Archer, Jr., CVG-M	27
H. J. Trollinger, F/A, INT	14	V. N. Flinn, PKB	27
L. J. Allen, HTS	15	R. G. Rodgers, ILM	27

(Continued on Page Four)