

PIEDMONT PRESS NOTES

CHARLOTTE — Reporter **Louise Ramsey**: The biggest news in Charlotte since the last report is the marriage of **Madge Lanier** to **Lloyd McEwen**. The late September wedding was held at the home of Madge's son, **Richard**. She was a lovely bride. CLT has added three new agents, **Jerry Burris**, **Larry Black** and **Joe Russ**. All are new to airline work and procedures, but have caught on rapidly and are doing a great job. **Tony Fisher** has returned from vacation. He said he went fishing, but since we haven't heard any good fish stories we're wondering if it was fish he was after. **Cecelia Travis** is getting ready to take off on her holiday repayment and is going to London, England that is. It is her first overseas flight and if she follows all the advice given her, she may not return. **Mr. Newell's** vacation took him to see the grandchildren in South Carolina. No more news except that from the way our boardings are climbing we are bound to have another steak dinner soon.

CHARLESTON — Reporter **Ken Harrison**: Hello again from the mountain perch. Tops in the news is vacations. Where we went, or didn't "went." **Dave Smith** and **Jim McCormack** spent their days on the golf courses. Mac said he broke 100, but we understand it was the plus side. **Tom Hicks** spent some time in Florida, and judging from a card, he liked what was flying down there. **Charlie Parsons** spent his hard earned rest in California with his wife and two children. Some rest! Speaking of Charlie, he finally got his student license, and is now bouncing across the field in the 150. **Tom Hicks** and he flew down to BKW the other day, and when they returned, Charlie informed us he now knows why they have no approach lights. **Phil Bostick** got his gun out and was last seen checking it and honing his eyes for the upcoming deer season. Phil has said that he will bring back a deer. **C. D. "Crash" Conrad** took his family to Connecticut and was greatly kidded about the road maps. Sure enough, the smog that wasn't supposed to be there, was, and C. D. couldn't even see the ground. **Jerry Young's** Ford is at it again. Anybody want a real live, genuine, one carat solid lead clunker? The newest addition to the Piedmont family here in CRW is actually a return, **Carl Lipscomb**. Carl worked with Piedmont way back when the Gooney birds were flying and we didn't have the routes we have now. Well, back into hibernation, where, as the man condemned to hang said, "no noose is good noose."

CHARLOTTESVILLE — Reporter **A. Sprouse**: Charlottesville welcomed jet service the first of October. All passengers are very satisfied. Business is booming. CHO boarded a record number of passengers on the 15th, total of 183. Agents **Jim Haney** and **Tom Durrer** have acquired bird dogs and are ready for hunting season. We welcome **Don Vance** into our little group here at CHO. Don transferred from ROA. We also have a new agent, **Cecil Riddle**, who joined us this month.

CINCINNATI — Reporter **Jan Tuemler**: Love is what is making the world go around here in Cincy. Piedmont's happiest couple is **Merrill Gadker** and **Caroline McKenney** who were married in August. Mrs. G. is employed by TWA at CVG. **Romana Siemens** has happily announced her engagement to **Tom Gaither**. The wedding is planned for next year. **Gayle Bingham** will wed **Ed Kiser** November 11th, and **Barbara Wilson** will marry **Charles Monse**, local Avis Representative, on November 4th, in Las Vegas. **Caroline Hoffman** and her new spouse are honeymooning in Miami. **Linda Spears** and her family are vacationing in Orlando and **Jan Tuemler** just returned from a hip trip to San Francisco. **Ed Laskowski's** name was inadvertently omitted from the PI Baseball team last month in this column. He's the CATCHER.

FAYETTEVILLE — Reporters **Trick Smith** and **Cathy McLean**: (Agents 001½ and 001¼ reporting from FAY. It seems as though all our agents are now wearing the latest Yardley products from "Ye old London." Could it be that we feel as though we are in London with all the fog we have been having lately? With all the new arrivals in our station, the Operations men have started giving out multicolored cigars. **Benny Carter** has a baby girl, **Julie Ann**; and **Ray Pope**, a baby boy, **Kenneth Ray**. Welcome to our new employees, **Bonnie Tart**, **Nancy Thomas** and **K. Dove**. We hope your days spent with Piedmont will be happy and long. (Long, yes). We had the New Christie Ministrals through here recently. **Karen Lykens** almost broke three passenger's feet just trying to get their autographs. We are sorry to lose **Joyce Dix**. It is too bad she can't commute from Greensboro. Also missing from our station is **Faye Usher** who left us for the sound of wedding bells. The res agents now have the chance to harrass **Ray Pope** who is in charge of the Freight Room. We must admit, however, that we miss **Lewis Clybryne**.

HUNTINGTON — Reporter **The Ole Mountaineer**: The big news here is the trip to the west coast sponsored by American Airlines and Piedmont. So often, especially at the smaller Piedmont stations, the employees feel unnoticed and isolated. They know that Piedmont and all the other airlines have a symbiotic relationship, but most of the contact with other airlines consists of phone and teletype conversations. This trip will be a great chance to see how some of the other parts of our partnership work.

Summer is gone; Winter is nigh,
Snow is coming; Oh my!
Ramps to shovel; equipment to cover,
Long underwear; your are my lover!

Congratulations, **Bruce Parrish**, but we'll miss your visits. We were sure **Turby** had gone to that great hangar in the sky but he fooled us and dropped in for a nice visit. We West Virginians have a reputation for stick-to-it-ivness, but don't know how long we can continue trying to get that HTS agent up on water skis. Has, anyone any sure-fire tips? Note to HSP: We know you boys up there in the clouds are hurting for news for the Piedmonitor, but to actually pay the editor to put your name on the news from HTS shows how the rarified atmosphere on your mountaintop has corrupted your morals. Shame! A good way to make amends would be to invite us up for some snow skiing; your treat, of course. The next time you non-rev thru HTS and CRW, take a good look at the airports. Progress has set in and we probably will go the route taken by Raleigh and Durham. Bond issues are being passed by the counties involved and Uncle Sam says he will help finance a jetport located midway between HTS and CRW. Maybe then we can get helicopter limousine service and be really modern. If the Old Mountaineer can conquer his fear of this new-fangled mode of transportation, think how it would be to non-rev back and forth to work via helicopter. **Jay Johnson** and **Bob Bosley** are going to the coast with the American Airlines tour. We know they will have an enlightening trip and when they return, we want an unexpurgated version, not the story they concoct for home dissemination. Have you heard about **Walt Ryczek's** puppy? He's so big now, he is threatening to eat **Don Turner's** Volkswagen! **Irene Blake** just returned from vacation but hasn't told the Old Mountaineer how she spent it. We assume it was a duzzy. **Don Turner** went to New York with tickets to the Tonight Show, but we didn't see him in the audience. Practical **Dave Morris** has stored his boat for the winter and optimist **Bob Bosley** is hoping for one more warm pretty day before he stores his. **Dave Chapman** says this, surely, is the year he will acquire a mounting-size deer head. **Boyce Adkins** and family are now members of the two car ownership group. **Fred Sheets** and **Don Turner** are building new homes. That's all from the Old Mountaineer this month. If the boys in the white coats don't get me the revenooers will, so it may be a while before another report comes thru.

LYNCHBURG — Reporter **Jay Hunt**: Welcome new employees **Bob Shreve** and **Don Younger**. **Tom Tyree** and **Gene Clay** spent a week-end in San Juan. Roanoke is at it again with its weather. Meaning that Lynchburg is at it too with Roanoke flights. At the present time **Woodruff** is on vacation as are **Lewis Horn**, **Lloyd Jones** and **Wally Carwile**. Piedmont Airlines here in Lynchburg had open house airport October 21st.

RICHMOND — Reporter **David Cain**: Ground has been broken for our new \$3 million terminal here in Richmond, and we are looking forward to its completion in 1969. Congratulations to agents **Jerry Barger** and **James Lawson**, the lucky winners of the American Airlines trip to Tucson, Phoenix and San Diego. Richmond boarded 4,893 passengers in September and we're well on our way to another record month in October with a minus 13 quota October 19th. **Jane Thomas** is spending a quiet vacation at home.

ROANOKE — Reporter **Don Conner**: The brevity of our news this month is due to the absence of **Don Conner** who has been vacationing in SFO, RNO and the mountains of North Carolina. Upon return, we were sure we had deplaned at the wrong airport. Construction workers have taken over ye ole Woodrum Field. Extension of the lobby and construction of covered walkways are currently in progress; a welcome step in the right direction. Speaking of taking steps in the right direction, we are proud to announce the marriage of **Marie Prillaman** to **Robert Waggoner** and **Mickey Overstreet** to **Miss Barbara Huddleston**. The Overstreets honeymooned at Grand Canyon and LAS. We haven't quizzed Marie as yet. Other vacationers have included **Teresa Woznisky**, **Bob Stepp**, **Rodney Bowers**, **Neal Wray** and **Mary Parks**. **Bob** and **Rodney** slipped over to Germany for a few days,

paving the way for **Joe Lucas** who is somewhere in that vicinity at present. Mary said she was going to visit the "old countries," wherever they are. She did drop a few names like Athens and Rome. Neal took in Nashville's Grand Ole Opry and learned a few new hot licks from **Chet**. That about wraps up the known vacation scene and brings to a close this month's installment of ROA news. We would like to mention that droopy-eyed **Kermit Vest** has joined the ranks of the late night feeders. He has a baby girl.

SOUTHERN PINES — Reporter **Darris Moore**: Congratulations are in order for agent **Ray Britt** who recently wed the former **Judy Stevenson** of SOP. Station manager **Ezra Cooke** was one of the honored guests for the wedding in Aberdeen. Ray and Judy honeymooned in Panama City, Florida, courtesy of Southern Airways. The past few weeks have been busy ones for us. Boardings have been exceptionally high on flight 405 but below quota on 619 and 400. Most of our passengers want to play 18 holes of golf before leaving and 619 and 400 are too early for them. We had a pleasant visit from sales representative **Bill Crow** of our district recently. Mr. Crow visited local businessmen and announced that we're now members of the newly formed SOP Chamber of Commerce. **Darris Moore** came to work bragging about the bass he caught in a local lake but rumors were that his wife said the fish were smaller than his proclaimed 16 inches. **Ezra Cooke** has his hands full teaching **Darris Moore** and **Ray Britt** how to observe the weather. Ray would say broken clouds and Darris would say scattered and Ezra would send them back into the office to study. We are still receiving complaints from passengers about our inter-line friends not knowing about service to SOP. The other carriers have been routing them into CLT or FAY. We would appreciate anything you could do to help us with this situation. Also, if anybody has a New York trip with possibly a stop in DCA that's not needed, we could make good use of it. Our phone lines are tied up with requests for an afternoon flight to NYC.

WASHINGTON (National) — Reporter **Dick Hurley**: Since last heard from our little station here at DCA has taken on some very prominent changes, mainly in the personnel category. FAY must really regret the loss of a real fine person who now is our Assistant Station Manager, **Bob Beard**. He is faced with the problems and complexities of reshaping the situation here and making a new DCA for Piedmont. Also in the promotions column is **Ritchie Iden**, an old hand here at Wash., who made Chief Agent from Lead. He follows **Jim Pratt** who left our DIA. Making Lead are two former regular agents here, **Mike Patterson** and **Eddy Warf**. Both have worked hard and certainly have earned their new positions. Congratulations to all who have jumped up in the company. Taking on new titles at DCA are **Tom Cleghon**, who is the new permanent Training Agent and **Dean Marion**, also from FAY, who has taken the pains-taking task of Lost and Found Agent. So if your problems are in the line of bags then he's the man to get. We at DCA sure do welcome the new equipment such as the B-727, FH-277's and leased Martins. They are giving us more opportunities to move the cargo which we use to hold back on. Nothing really too exciting has happened. A few rainy weeks ago the late night shift did get handed a real privilege. Flights 814, 632, 709 and 792 all hit at the same time and for a while all hands were tied down unloading the 1500-2200 pounds on each. The job of shaping up the equipment is in full swing and if the weather holds the task should be completed soon. If you want a good look at the new DCA come on up and we'll be glad to show you around.

All right, Wash. Res. has been lax. Actually, we've been NYC, EWR, DCA, BAL, DIA, LGA, JFK and once PHL, but never LAX. It's hard to be so many things to so many people in so many places. And there are so many of us. Statistic: In July, 1966, WASRR had twenty agents. Now we have 43. Growing pain: "Piedmont Airlines Reservations; may I help you?" "Yes, could you tell me where your downtown ticket office is?" "Certainly; one moment, please." Oh, heavens; which city? Statistic: Our telephones have eighteen keys; one of them identifies calls by city. Now if we could just computerize our files. Growing pain: "Piedmont Airlines Reservations; may I help you?" "Yes, do you have any flights to Fayetteville out of Washington National Cemetery?" No machine exists that can handle confused tourists diplomatically. "Diplomatically" means "without breaking up while on an open telephone." Statistic: Our phone agents average 18.8 calls per hour, except when having hysterics. Growing pain: "Piedmont Airlines Jacemaker Pet Service; may I help you?" Statistic: We have one manager (some of the older agents even remember **Jim Fouts** before he was buried under all that paper), one chief agent (some of the newer agents still dare to run their fingers through **Jim Wilson's** wavy hair), and three lead agents (help! who's supervisor on duty?), but no amount of supervision keeps tongues from slipping. Final growing pain: "Flies." "Wash, this is LYH. 793 of the 28 . . ." "LYH, that flight is at position 203 . . . no, it just went to 200." Sorry about that, all you downline stations. Come take a look, and you'll see why we're confused.