

PIEDMONT AIRLINES

Winston-Salem, North Carolina

TRAFFIC MEMORANDUM #31

April 22, 1949

1. EASTER BUNNY IS GOOD TO PAI - Although one day late, Easter Travel did bring us a record day Monday the 18th. 321 passengers boarded, surpasses the old record of January 2 by seven. We have had several days in the 290's, but it seems rather difficult to get over that 300 mark. Therefore, when we do make it there are a lot of bright smiles around INTE.

2. PASSING ON INFORMATION - I am sure that each of you at one time or another has received a phone call, perhaps just after you have come on duty and the party on the other end of the line starts off on some involved deal. It may be about a long routing or a mishandled bag, but you can tell immediately that the speaker feels that you are thoroughly familiar with the entire situation. Remember how embarrassing it was for you to have to announce that you are not the one with whom he or she thinks you are and, furthermore, you do not have the slightest idea what he or she is talking about (not in that exact terminology I'm sure). You will also remember the usual awkward pause or a little sigh, or perhaps a mild explosion from the other end. In any case the conversation loses something and is never the same. How much better it would have been had the fellow you relieved told you the story. Had you been informed you could have carried on. There are a lot of other instances where it is most helpful to know the story - Let's get in the habit of passing information to the fellow relieving us. Make notes if necessary, or if convenient, explain the unusual happenings during your tour of duty, those which have not been completed and are apt to be continued on his shift. Give him the chance that you would like to have to do a better job of carrying on.

3. NEW FACES - In order to man the additional schedules effective May 1, it was necessary to employ additional First Officers. Capt. Saunders has just finished putting them through the paces and they are raring to go. In order to help you know them, here are their names and their former homes:

Victory W. Conary	-	Baltimore, Md.
William H. Finein	-	Rochester, N. Y.
Irvin A. Eisler	-	Somerset, Pa.
Eugene S. Gibbs	-	Winston-Salem, N.C.
John M. Harper	-	Charlestown, Mass.
James F. Holder	-	Burlington, N.C.
Alvin T. Kyle	-	Miami, Fla.
William C. Kyle	-	Cincinnati, Ohio
George W. Strattner	-	Dayton, Ohio
Baxter B. Slaughter, Jr.	-	New Bern, N.C.
Walter H. Tachenberg	-	New Castel, Pa.
Robert L. Thomason	-	New Bern, N.C.
Wallace P. Wigley	-	Winston-Salem, N.C.

Welcome fellows - we are glad to have you with us, and want you to feel right at home. Best of luck. Soon now you will be seeing some new names and faces among our Pursers. Let's all welcome the following:

James A. Wester, Jr.	-	Winston-Salem, N.C.
Stanley S. Brunt	-	" "
Robert S. Welfare	-	" "
Wm. Carter Payne, Jr.	-	Leaksville, N. C.

I know you fellows in the stations will give them your full cooperation in order that they may get off on the right foot to a good start.

Mr. Turbiville has added the following agents:

Ernest Reid Sanders	-	ROA
Wm. F. Mains	-	CVG
Wm. E. Harris	-	CLT
David E. Redfearn	-	RDU
Bob Fred Holton	-	ROA
Thomas L. Hogue	-	TRI

Welcome to all of you. It will not be long before you will be veterans. You are all in fast stations with some fine fellows who will break you in right.

4. BILL MOORE - SUPERINTENDENT OF STATIONS FOR SOUTHERN AIRWAYS - I am sure that all of you join me in congratulating Bill and wishing him the best of luck. Remember, fellow, if we can help you in the future, please let us know. Bill is to report to Southern in Atlanta on the 25th. His leaving started quite an involved "chess game" for Mr. Turbiville. Ed Best goes