

7. (con't.)

Tariff No. 1, these dimensions are 20 x 24 x 44. Please check this rule carefully. Let me caution use of extreme care in accepting air freight shipments and be sure that you can deliver the service that the customer is paying for.

8. REFUNDS

Fellows, in order to save yourself a lot of trouble and some money, too, remember that Federal transportation tax is not included on all tickets issued. Therefore, when refunding a ticket of this type do not give away your money by refunding tax. We have had several instances recently where errors have been made in refunds of this type. Watch it, fellows. It costs money.

9. ELECTRICITY

Unnecessary lights and fans when left on cost somebody money. Use a little care and turn them off just as though they were on your meter.

10. SDF

Did anybody else notice that SDF boarded 23 fare paying passengers on Flight 14 on May 8. Congratulations, fellows, this is mighty fine.

DISCOURTESY AND NEGLIGENCE OF DUTY ARE BOTH UNPARDONABLE SINS



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