PIEDMONT AIRLINES WINSTON-SALEM, NORTH CAROLINA

TRAFFIC MEMORANDUM #34

June 23, 1949

1. Here's one you will all like -

"Mr. Tom Davis Piedmont Airlines Winston-Salem, N. C.

Dear Mr. Davis:

I want to take this opportunity to express my appreciation to you for the kindness and courtesy extended to me and my family on your line from Asheville to Louisville, Ky., and return. We left Asheville at 9:45 a.m. 16 May and returned 18 May at 6:41 p.m. We could not have received better service from all your personnel on the ground and in the air. We especially noted the difference when compared with the personnel of some of the other airlines. I shall do all I can to speak a good word for your line and if I can use any influence to insure its operation please let me know.

Sincerely.

E. C. Clayton, M.D."

Yes, Sir, things like this make all of us feel better.

- 2. OVER-SALES A number of passengers have been showing up in CVG with valid tickets showing continuing space on AAL and DAL and the carrier concerned knows nothing of the reservation, nor is there any record of it in our CVG office. Now, fellows, this looks like plain cases of not following through. Remember, after making an automatic reservation to advise CVG so that the carrier concerned may be notified that you have sold a space over their line. Let's watch this and see that it does not happen out of your station.
- 3. SUSPENSION OF SERVICE UAL has advised that due to field conditions at Moline, Ill. services have been temporarily suspended. but is expected to be resumed on or about July 10. Don't forget that this also affects the cities of Davenport, Iowa, and Rock Island. Illinois. UAL has also advised that effective July 1 their operations into the Seattle area will be out of Seattle-Tacoma Airport. Connecting baggage to Northwest Airlines and Western Airlines should be checked to destination. However, connecting baggage to Pan American, Trans-Canada and West Coast Airlines must be checked at Seattle only, since the latter lines continue to operate from Boeing Field at Seattle.

STATION STATUS ON PASSENGER QUOTA 1ST 21 DAYS JUNE

ROA		0	59	CLT	0	۰	0	+43	SDF	0	0	0	-12	SOP	0	0	0	-41
CVG	0	0	64	RDU	0	0	٥	+ 9	IMN	0	0	0	+24	EWN	0	0	0	- 9
TRI		o	153	ORF	0	٥	۰	+ 3	LYH	0	01	0	124	DAN	0	0	0	+ 4
CHW	0	0	24	GSO	•	•	0	-32	AVL	0	0	0	-16	GSB	0	0	0	-25
RIC	0	0	33	LEX	0		0	+14	INT	0	0	0	414	MRH	0	o.	0	+ 1

fwy

LWG: za