

Supt's Corner



By Charles H. Frenzel

The parking problem seems to be a major concern of every expanding city or institution. At Duke, the acute shortage of parking spaces has become a daily source of complaint. There is little solace in the fact that other institutions have the same problem. Too often it is our patients and visitors who are forced to circle the parking lot again and again and who often must park blocks from the Hospital.

Why hasn't more parking been made available? No new parking lots of any appreciable size could be intelligently located until the planning of future expansion and new road systems have been completed. It appears now that the locations of roads and future buildings is taking definite shape and that additional parking can soon be provided.

Our first concern, of course, is for our patients and visitors. Orders have been written to set aside the first six lines of the large Hospital parking lot for patients and visitors and a divider strip will soon be installed separating this area from the remainder of the lot. It is hoped that this will solve our biggest and most immediate problem. The next question we will face is how we will distribute the remaining parking facilities and the additional, more remote parking facilities. Parking plans of other institutions have been studied and many suggestions have been made to the Traffic Commission. Many institutions use coin-operated parking gates leading to the "close-in" parking with free parking further removed. Another system is the yearly registration at different rates with those paying the most being issued

decals which will entitle them to "close-in" parking. Many cities have resorted to the parking ramp system whereby cars are parked at four, five or six levels above the ground. There is a trend now to provide smaller parking spaces in certain sections for the new small foreign and domestic cars.

It is long past the time when we can hope to provide "close-in" parking

to appreciable numbers of our clientele and staff. I think we will all agree that it is imperative that we attempt to keep the natural beauty of the Duke University campus. The problem is not a simple one and I sincerely hope that all of our staff will appreciate the fact that every effort will be made to make the most equitable arrangements for parking facilities.

Asking Around

By Marie Price

Do you find the hospital name pins helpful?

Post Office—Yes. It is very helpful in the hospital post office because it minimizes mistakes in giving out packages and mail plus helping us to know who to call back in case of an error. Also it helps by being able to call people by their names.

Employee Health Office—Yes. Name pins help to speed up work for us in finding patient records because we do not have to repeatedly ask names and how to spell them. It is also wonderful for visitors to know to whom they are speaking.

Business Office—Yes. It helps in getting to know people. It is easier to talk to people if you know their names. Tension is less if you know a person's name, and it is also very helpful in the business office to

know visitors from hospital employees.

Hospital Store—Yes. It helps when people call and ask us if a certain person is in the hospital store or if they do come in to give them a message.

Hospital Library—Yes. It helps for people to know who you are and where you work. It helps in introducing visitors to the library members of the hospital staff. I also find it easier to remember someone's name when I see it written than when I hear it.

Student—Yes. For the obvious reason, knowing to whom you are talking. It is very helpful to the patients to know the name of the doctor, nurse, employee, etc. and to remember the name of persons they have talked to.

NOMINATION SLIP OUTSTANDING EMPLOYEE OF THE MONTH

Date.....

I hereby nominate.....for
Outstanding Employee of the Month in the Medical Center. Please send
me a copy of the Appraisal Form to complete.

Signed.....

Hospital Mailing Address.....

SEND THIS SLIP TO THE MEDICAL CENTER PERSONNEL OFFICE