

Supt's Corner



by Charles H. Frenzel

Saturday, May 19th was an unseasonably hot day in Durham. Despite the heat, a large crowd attended the Country Fair and Carnival at the Duke Ball Park, and all seemed to be having a good time. Our Auxiliary members did a great job in putting on a truly exceptional event. They deserve a special vote of thanks for carrying on in such good spirits with the sun bearing down and the temperature on the field registering over 120°.

It should be noted that the initial gift of money that enabled us to start our Blood Bank (featured in the last issue) was from Mr. A. P. Harris of Albemarle, father of George Harris, Director, Field Service of the Hospital Section of The Duke Endowment. It is the interest and generosity of patients like Mr. Harris that enable Duke Hospital to develop and expand many of its outstanding services.

We now treat over four times as many Outpatients as we do Inpatients. This ratio will probably be even greater in the years to come. This should emphasize the fact that we must give as much attention to the management of Outpatients as we give to our Inpatients. Long delays for examinations or between diagnostic studies should be eliminated. Improved methods must be introduced for routing our patients to examining rooms and laboratories which become increasingly farther apart with each new addition. I am sure that the managers of our P.D.C.'s and O.P.D. would appreciate any suggestions that could improve the processing of this large group of our patients.

Dietetic Interns



DIETETIC INTERNS who will complete a year's study at Duke on August 31 are Paula Morris, Mary Melton, Mrs. Sally Fisher, Virginia Underwood, Betty Overton, and Judy LeClere. They bring to 244 the total of dietetic interns trained here since the hospital opened in 1930. The group this year includes two scholarship winners, Miss LeClere and Miss Melton; and represents six states and as many colleges.

What People Are Saying

From the family of a North Carolina patient:

My family and I have nothing but praise for *all* of you. It was such a comfort to know that Daddy was in the hands of the very best in the medical profession. Everyone—doctors—nurses—employees seemed to go out of their way to be of help to us. Many people have criticized Duke for being so impersonal but we certainly did not find this to be so.

From a Virginia patient:

I am most enthusiastic about the "progressive nursing" project now being operated on Hanes. Surely, Hanes is "a happy ship," and, of course, there is nothing more conducive to recovery than such an atmosphere. . . . I was also greatly

pleased with the ambulatory patients' dining room. I think that this, too, helps with the patients' mental attitude and therefore aids in the desired objective.

From the family of a Durham patient:

I, personally, want to offer you my sincere thanks for your kindness . . . and that of others no longer with the Department of Radiology who served him during these five years.

From the family of a North Carolina patient:

My wife was discharged from Hanes this morning. I want to take this opportunity to thank you for the splendid attention she received. Without exception, every member of the staff was courteous and efficient and prompt in their duties. I do not wish to single out any one person more than others, but I would appreciate it if you would express our gratitude to those who attended her.