

This 'n' That

Tenn.; and Lee White, Woodland, N. C., are in the post baccalaureate 15 months certificate course in physical therapy.

We are glad to see a former P. T. graduate, Barbara Day, Class of '59, back at Duke completing the Master's program in Anatomy for which she earned 15 semester hours of credit while she was enrolled in the physical therapy program. Jim Chan, former staff member, is doing graduate work towards a Ph.D. in Anatomy.

During the summer we have had several changes in our staff. Jean Patton, Julie Smith, Rhoda Moyer, and Wilma Abrams have resigned, as have Sara Porter and Kay Armstrong, secretaries.

We are pleased to welcome many new-comers to our department. Last June Agnes Ormsby and Linda Lounh replaced our departing secretaries. In September Dorte Gadewoltz from Berlin, Germany, arrived as a foreign trainee. Joining the staff also are Durell Whiting, a graduate of the University of Connecticut, Judith Cantey from Duke and Columbia University; Mrs. Margaret Killian and Mrs. Nancy Davison from the University of North Carolina. Later Mrs. Davison will serve with Mrs. Nancy Laszlo as a trainee in the Extension Services in physical therapy.

One of our former P. T. graduates and recently a graduate student at

Duke in Anatomy, Martha Trotter, is now serving as Coordinator of Education for the Physical Therapy Course, both certificate and graduate programs.

ON THE GO

Nell O'Briant, SPDC, has just returned from a wonderful and exciting holiday tour Around-the-World which was sponsored by the Board of Trustees of The National Secretaries Home Trust Funds.

PROGRESS NOTES

Hospital Business Office

The new method for filing health insurance claims was begun August 8 with the primary objective of having a system to provide clerical personnel with specific authenticated data for prompt claim procedures. The use of a carbon-interleaved form as a part of the patient's record provides a medium for the attending physician to furnish insurance personnel with the admitting diagnosis for immediate notice to the insurer and the final impression, together with a brief case history, for prompt claim completion. A copy remains as a permanent part of the record. The addition of one further statement on the form concerning the estimated length of the patient's disability for use in completion of income protection claims, is anticipated. For further supportive claim evidence, insurance personnel receive the record of treatment and applicable charges collected by PDC and Hospital insurance department

personnel as the patient's stay progresses.

The flow of the accurate, concise medical information from the professional staff and the treatment and charge record from the reporters is resulting in desired goals. Prompt notice to and response from the insurer are improving discharge procedures and relieving the patient of financial anxiety, since confirmations are transposed to anticipated dollar amounts toward hospital and doctors' charges. Claim preparation is now being carried out immediately following discharge by insurance personnel who assemble and record data on claim forms. Simultaneous settlement of the hospital and professional claim results.

In order that all claims presented since August 8 may have equitable attention, letters have been sent to the doctors for reports not received on their patients at the time of discharge. Also, the backlog of claims handled by the former out-dated method is near completion.

Physical Therapy

Construction has started in our courtyard and gym. Hence, the P. T. department is relocated in its temporary quarters, Rooms M-110 and M-111.

Pathology

The student labs have been remodelled and were ready for occupancy September 10. New furniture should come in toward the end of October.

Duke Hospital
Durham, N. C.