

ACCOLADE

To the Patient Service Representatives

Pictured here are two of our three Patient Service Representatives—to the right, Mrs. Julie Hurt and to the left Mrs. Anna Hull—chatting with Mr. J. C. Garrison on Cushing Ward. Not pictured is Mrs. Frances Lovell.



(Photo by R. Mckee)

No doubt you see these Representatives every day, dressed in their navy skirts and white blouses, going along the wards "welcoming" new patients, revisiting old patients, and running errands for both.

These three Patient Service Representatives are part of a service that was created here at Duke in December, 1960. The purpose of this service, stated then, was:

"Shortages of personnel in many categories and the lack of social service coverage has left a considerable gap in the services that we now offer our patients. It is in an effort to fill this gap that we have inaugurated this Patient Service Representative function."

The Patient Service Representatives reported in a 1963 job survey that most of their hours were spent in the following ways: (1) return visits to inpatients; (2) personal services for inpatients; (3) arrangements for patients remaining in Durham for outpatient care or treatment; (4) rooming arrangements for family members or patients; and (5) contacting new patients.

In the midst of the starched and often impersonal hustle and bustle that goes with hospital care, it is good to know that here at Duke we have three Patient Service Representatives who every day add a very necessary measure of "warmth."

An "accolade," therefore to Mrs. Anna Hull, Mrs. Frances Lovell and Mrs. Julie Hurt.

INTERCOM

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Assistant Deans Named

Dr. E. Croft Long has been appointed assistant dean for medical student affairs, and Dr. Herbert O. Sieker has been named assistant dean for coordination of educational affairs. Since 1959 Dr. Joseph E. Markee has served as assistant dean in charge of admissions, and Dr. William M. Nicholson, as assistant dean in charge of postgraduate education.

Creation of two additional assistant deanships reflects the multiplicity of responsibilities which confront Dean Anlyan as the Medical Center and Medical School expand their activities.

New Students Arrive

With the opening of the academic year the schools of medicine and nursing welcomed their freshmen classes: 80 students to the medical school and 81 to the nursing school.

In the School of Medicine the freshmen come from 43 schools, colleges and universities in 25 states. Five are from Durham: Stephen B. Baylin, John M. H. Hart, Jay E. Hopkins, Mrs. Gitta I. W. Jackson, and Rebecca G. Trent. School of Nursing freshmen arrived from 22 states and included three students from Durham: Charlotte Ann Matthews, Patrice Elaine Patterson, and Carlan Turner.