

Public Safety Couples Service With Security

The secretary wants a cup of coffee. She walks to the snack bar, leaving her purse in plain view beside her desk. When she returns, she has her cup of coffee, but someone else has the money from her paycheck she left in her purse.

The laboratory assistant has an errand to run. His co-workers are in another part of the medical center, but he neglects to lock the lab because, well, it's a bother, and he'll be right back. Ten or 15 minutes later, after he has picked up the new glassware or delivered the reports, he discovers that a \$780 microscope is missing.

The drug firm representative has to visit the pharmacy at Duke as part of a sales trip from Atlanta. He has to call on two other hospitals this morning and, being in a hurry, he parks in the closest available space. Tramping back after the

meeting, he can't find his car, but he does notice for the first time a conspicuous blue sign which states — "NO PARKING — TOW ZONE."

The little girl stands in front of the receptionist's desk with misty eyes and the look of one who has just lost her best friend. She has indeed — she can't find her mother.

It's Saturday night and a gunshot victim lies bleeding on a stretcher in the Emergency Room. Although he is in serious condition, he struggles with medical staff who are attempting to minister to his wounds. Clearly, if not restrained, he may cause injuries to others and additional harm to himself.

These are but a few of the situations that the medical center branch of the university's Public Safety Department may be called upon to handle.

Under the leadership of Sergeant John H. Goodfellow Jr., Hospital Public Safety is a community service and law enforcement operation. The detail of 17 people assigned to the immediate area of the hospital includes one officer-in-charge, one plainclothes investigator and 15 uniformed officers who work in shifts 24 hours a day, seven days a week.

The officers are most visible to patients, visitors and employees outside of the main entrance directing traffic, but they have a number of other duties which include routine patrols of corridors and outside areas, maintaining the colors, giving directions to newcomers to the medical center, locating lost children (or parents), staffing the Emergency Room with police personnel and providing an escort

service for female employees at night and money transfers between the bank, business offices and armored vehicles during the day.

In addition, they investigate thefts at the medical center and are responsible for non-medical disaster planning in the event of earthquakes, floods or other natural catastrophes.

Goodfellow, a former sergeant major with 30 years in the Marine Corps, said, "Since 95 per cent of our work is community service and only five per cent law enforcement, we are a different type of outfit from regular police. People come to a hospital for help, and we feel that our main responsibility is along this line."

Goodfellow said that his department prefers to hire young people who are currently attending school since students usually adapt quickly and have the ability to communicate effectively.

At the present time nine of the hospital's 15 uniformed officers are attending schools in the Triangle area including Duke, the University of North Carolina at Chapel Hill, N.C. Central University, and Durham Technical Institute. One student-officer, Edward C. Smith, is working on a master's degree in International Political Theory.

The training of public safety officers at the medical center consists of four weeks (151 hours) of junior college level basic police sciences at the U.N.C. Institute of Government where applicants learn N.C. state laws on such things as drugs, traffic, alcoholic beverages, and firearms. In addition, they must complete a training course in the use of firearms at the Durham Police Department firing range.

Although the majority of his officers are male, Goodfellow said that at present, Hospital Public Safety has one woman officer, Rosemary Jones, who has been with the University since 1971. The sergeant considers her invaluable in cases which involve females.

What are the special problems that Public Safety faces at Duke?

Goodfellow said the medical center has been lucky in that it has been free from most of the serious crimes which plague big city hospitals. There have

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DURHAM, NORTH CAROLINA

ANA Executive Advocates:

New Policy-Making Role For Nurses

A top executive in the American Nurses' Association has urged nurses to become more active in politics and public affairs in order to have a voice in shaping the nation's health policies.

"There are those that say nursing is naive politically, and perhaps they have a point," said Constance Holleran, deputy executive director of the Government Relations Division of the ANA.

Miss Holleran delivered the Harriet Cook Carter Lectureship last week during dedication ceremonies for the new addition to Hanes House.

"If the trends of the new federalism are

continued and it appears as if they will be, and if revenue sharing for health becomes a reality within the next few years, decisions about health policy and budget will be made much more at the local and the state level than at the federal," she said.

"It is essential that nurses have themselves ready for this eventuality," she said. "In order to be ready, you must be sure that there are well versed, competent nurses on every health committee and task force within the state.

"Nurses need to be active at the local

level in party politics, in ward politics and all the way up," she said. "They have to be workers. They have to be financial contributors, and I hope that they are also candidates for office."

One of the health issues mentioned by Miss Holleran was the quality of care in nursing homes.

"If, in fact, nursing homes can meet the expectations of the title—nursing—shouldn't nurses be active advocates for the patient needing those services?" she said. "What right do we have to be silent or to talk among ourselves if we cannot bring about changes within the setting..."

"Perhaps if changes cannot be brought about from inside it may be necessary to use other means such as press conferences, letters to editors, discussion with other community groups willing to be activists if needed, that are concerned about health care," she said.

Miss Holleran also urged nurses to be active participants in all committees examining utilization of health care. She said that nursing must be "more accountable to the people" through a workable system of peer review.

She mentioned the proposed 1974 cutbacks in federal support for nursing education and said that nursing organizations "have not taken the lead in doing cost studies of nursing education."

"It is extremely difficult to convince many conscientious members of Congress to provide what we consider adequate financial support for graduate education in nursing without having the solid facts," she said.

"If health is important, it's up to those of us who feel that perhaps the public is not understanding to make sure that they do," she said. "Each of you has a part in that."

"The question is," she added, "Is nursing ready to carry its full share of the burden to provide its full share of the teamwork to fulfill its full potential in providing health care?"



HONORING MISS JACOBANSKY—A surprise element was part of the ceremonies dedicating the new addition to Hanes House at the School of Nursing last week. At the conclusion of the program, Dean Ruby Wilson announced that the auditorium in the new building would be dedicated to Miss Ann Jacobansky, pictured on the left here with Dean Wilson. Miss J., as she is known, is a professor of nursing and has served as acting dean of the school. (Photo by Dale Moses)



CASE DISCUSSION—Sergeant John H. Goodfellow and Officer Rosemary Jones discuss business in the Public Safety Office located near the Hospital Chapel. Goodfellow said he considers Officer Jones, Public Safety's first woman employee, invaluable in cases which involve females. (Photo by Jim Wallace)