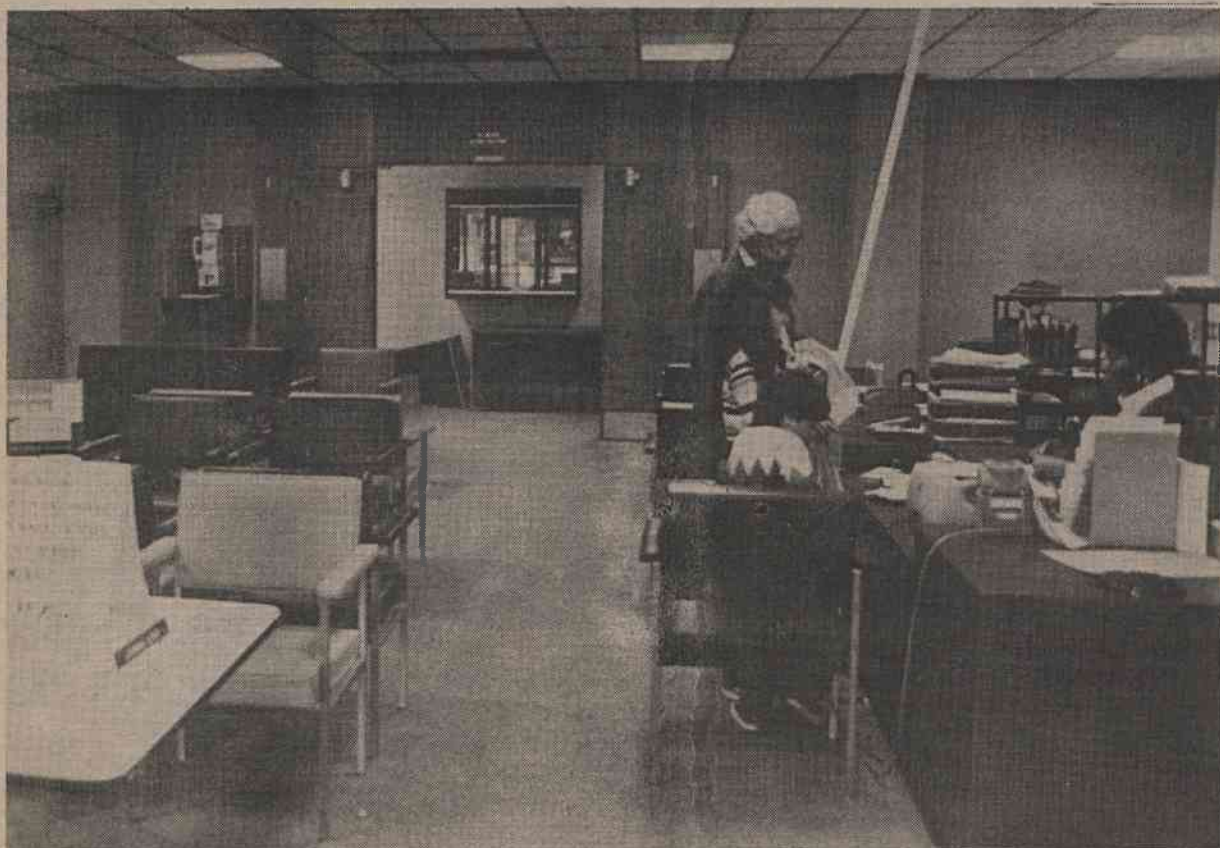
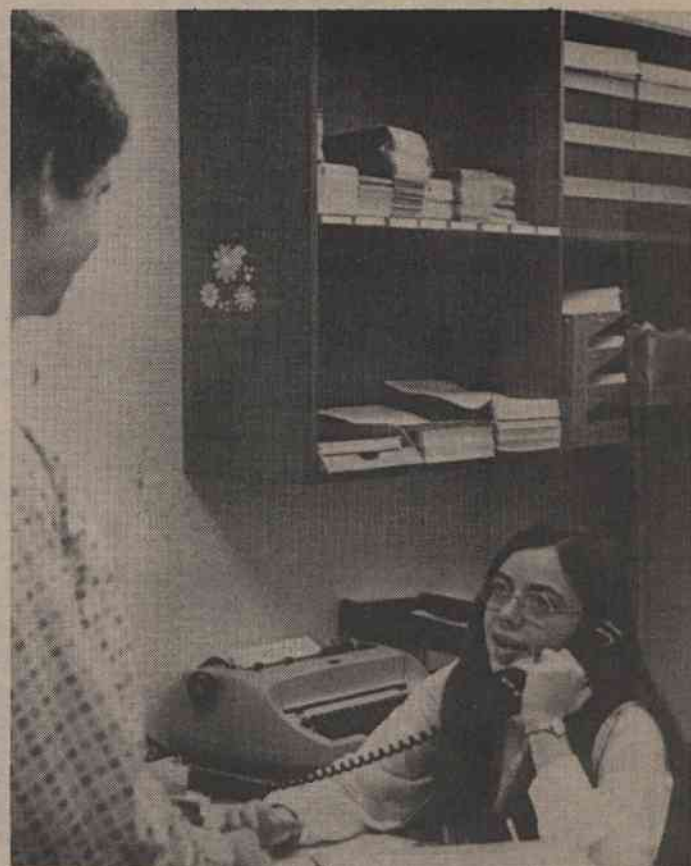


Focus on University Health Services Clinic



CHANGES AT UHSC: REGISTRATION—The University Health Services Clinic is an outpatient clinic for members of the Durham and Duke communities. It has recently been reorganized into three patient clinics—the Student Health Clinic, the Private Patient Clinic and the Employee Clinic. Each clinic has its own medical team and reception and waiting room areas. This is the newly remodeled main lobby of UHSC where employees and private patients come to register and wait to be seen by members of the medical staff. (Photos by Dale Moses)



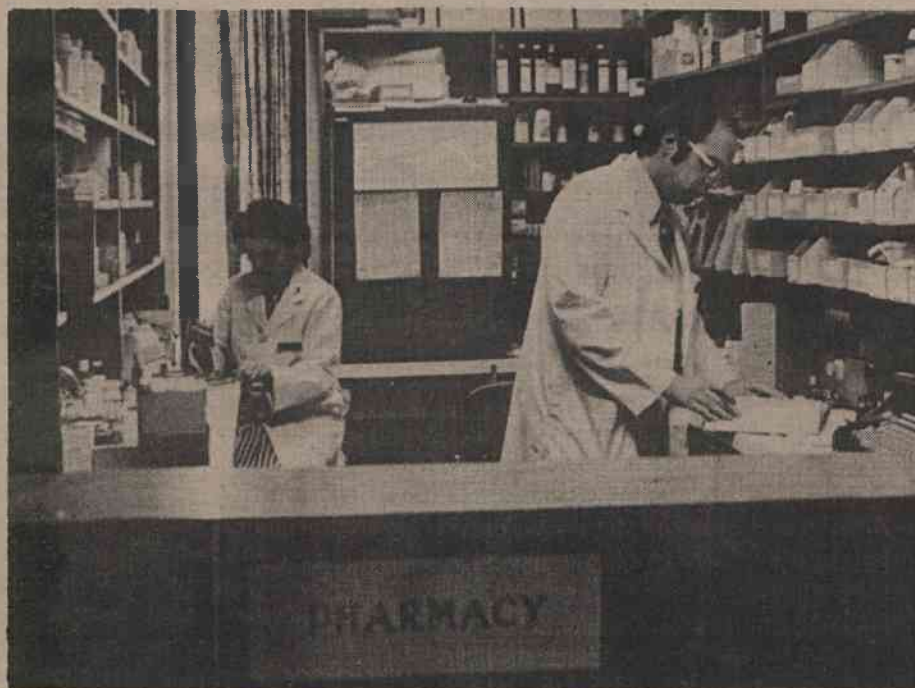
STUDENT REGISTRATION—All students who come to UHSC are seen at the Student Health Clinic. Lynn Lloyd (right) is the student health receptionist who registers all students upon arrival at the clinic.



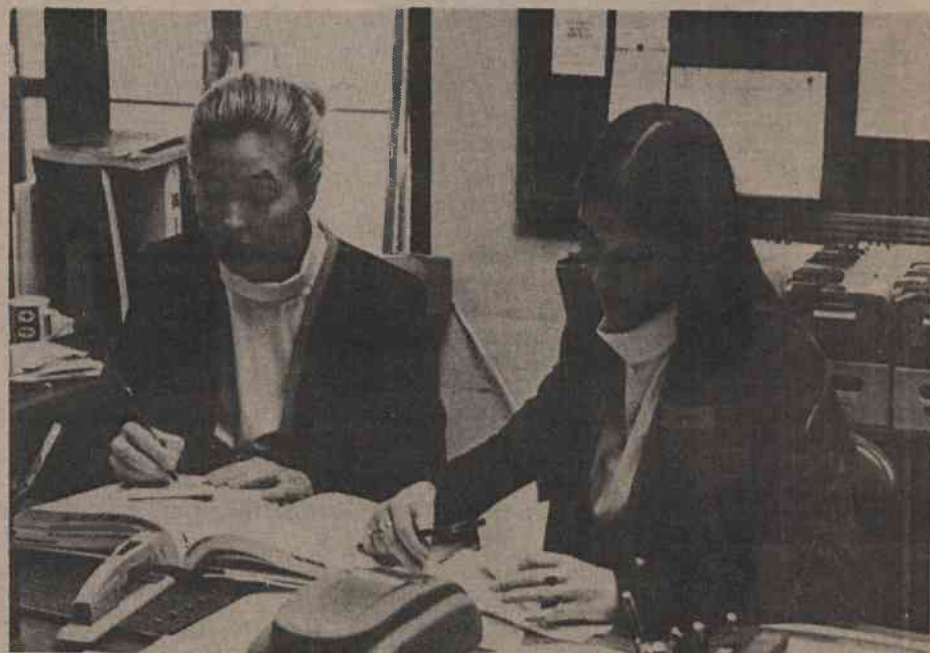
MEDICAL RECORDS—There are approximately 25,000 medical records kept at UHSC. Each time a patient comes to the clinic and registers, his medical record is pulled from the files and used by the medical staff to record his visit. Control auditor Dorethea Edgerton (left) and file clerk Valerie Colton are two of the members of the medical records team who handle the files of approximately 1,100 outpatients seen at UHSC in a week.



P. A. EXAMINATION—PA Lennie Milcowitz (right) is one of the five PAs at UHSC who handle patient care needs. Among the many changes at the clinic, PAs have been given their own examination rooms and offices where they see patients and consult with physicians about administering medical care.



RETAIL PHARMACY—As an added convenience for private patients, UHSC has its own retail pharmacy. It is staffed by Pharmacist-P. A. Thomas Vaughan and LPN Garnetta Mayes and is open Monday through Friday, 8 a.m.-5 p.m.



BUSINESS OFFICE—All patients who are seen at UHSC conclude their visit at the Business Office desk which is staffed by accounting clerks Juanita Fowler (left) and Janet Powell. As part of the new changes at UHSC all personnel in the Business Office, Medical Records and patient contact areas are wearing uniforms so that they can be more easily identifiable to patients.