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**DURHAM, NORTH CAROLINA** 

## Seven Faculty Get Promotions

Seven promotions on the medical center faculty have been announced by Provost Frederic N. Cleaveland.

Dr. Marc K. Drezner, 30, was named an assistant professor of medicine. A native of Newark, N.J., he received his medical degree in 1970 at the University of Pittsburgh School of Medicine. He came to Duke as an intern and prior to his promotion was an associate in medicine.

Dr. Elliott B. Hammett, 40, was named an assistant professor of psychiatry. He is a native of Great Falls, S.C., and received his medical degree at Duke in 1966. He remained at Duke as an intern and resident, and presently he is a staff psychiatrist at the Veterans Administration Hospital here.

Dr. Donald Hooper, 41, was named an assistant professor of anesthesiology. A native of Old Forge, Pa., he received his medical degree in 1960 at Jefferson Medical College, Philadelphia. He was in general practice from 1965 to 1973 in Akron, Pa., and for the next two years was a resident in anesthesiology at Mary Hitchcock Clinic and Hospital, Hanover, N.H. He came to Duke in 1975 as an associate in anesthesiology.

Dr. Fritz F. Klein, 38, was named an assistant professor of anesthesiology. He is a native of Boston and came to Duke in 1969 after having been employed in private business as an electrical (Continued on page 3)

TV Film Shows Center for Aging

"What Do You Want To Be When You Grow Old?" a film featuring the Center for the Study of Aging and Human Development, will be shown Monday, June 28 from 7:30 to 8 p.m. on WTVD (Channel 11).

The film shows contrasting adaptations to growing older by focusing on elderly people in three



WHAT KIND OF MAN READS INTERCOM?—Comedian Buddy Hackett, a familiar face at the medical center in recent years, likes to keep up with goings-on around here. As a result, he paused briefly after the 18th hole of the Children's Cancer Classic to find the facts. Hackett's team finished four strokes behind the winners on Sunday — professional billiards star Willie Mosconi, Andy McDaniel, Britt Turner and Roy Teer. For more golf tournament photographs, see page 3. (Photos by David Williamson)

# **Torain To Swap Trash Collection For Management Tasks with ServiceMaster**

From stripping and waxing floors to cleaning windows — before he finishes his training, Bernard Torain will have performed every job in hospital housekeeping.

Employed here for over six years, Torain has been selected by ServiceMaster Industries, Inc., to receive training as a hospital



coordinating manager. Although several employees in environmental services, which ServiceMaster operates, have been promoted to supervisor, Torain is the first from Duke to be hired as a manager.

"We are always looking for qualified personnel to enter our management program," said Carl Boosinger, management development coordinator for ServiceMaster at Duke. "Our company services approximately 500 hospitals throughout the United States, and our biggest challenge is in recruiting qualified, dedicated managers interested in the health care field as a career." attended the University of North Carolina at Chapel Hill for a semester, working toward a M.Ed. degree in special education.

#### **Talking with Managers**

When Service Master began operating environmental services in 1972, Torain was transferred there and given the assignment of picking up trash from all the wards. He began investigating the company by talking with the managers.

"One thing that aroused my interest was the interest the company shows in each individual employee," Torain said. The managers pointed out the company's policy of helping its employees develop to their fullest potential. "These things were right down my line because I love to learn," he said. "Each manager told me always to listen and to learn as much as you can. This comes from observation and experience and, on a formal level, from classroom lectures and seminars."

locations: a retirement home in Florida, a retirement nursing home in Queens, N.Y., and Duke's center.

Interviewed here were participants in a 20-year study at the center. Now in their 80's and 90's, the participants have returned regularly to Duke for examinations to follow the changes which occur naturally with aging. Close to 300 persons were involved in the study originally, and many of them are still alive and active.

The film also includes comments on aging by Dr. Ewald W. Busse, director of medical and allied health education and the founder of the Duke Center.

The film was produced by William Peters with support from Roerig, a division of Pfizer Pharmaceuticals, in cooperation with the American Geriatrics Society. PUSHING A PENCIL NOW—Bernard Torain, who completed college while working full-time for environmental services, has been chosen to enter the management program of ServiceMaster Industries, Inc. (Photo by Ina Fried)

#### **College Degree Required**

The company requires its managers to have college degrees and offers educational assistance to those interested in graduate work.

This emphasis on education was one of the company's attractions to Torain. In 1971, after working in the hospital messenger services for a year and a half, he decided, "I didn't want to push patients for the rest of my life."

While working the 3-11 p.m. shift in unit services, he enrolled in North Carolina Central University. He graduated *cum laude* with a B.A. degree in history in 1975. He

### **Practical Experience**

Torain's eight-week training program includes both practical experience in housekeeping techniques and formal lectures in such areas as financial accounting and personnel management. (Continued on page 3)