

Computer questions answered September 11 remembered

Laura Cunningham
Columnist

Editors Note: This elite column will appear weekly and will be written by the training team coordinator.

How do you get your technology questions answered? Where should you go to get face-to-face help? Here are your answers...

1. Passwords -

Students always struggle to remember their passwords. Elon

changed them, they changed them, was it the one with numbers or letters? The answers can be found in two places. All Web account, e-mail account and OnTrack password questions or problems can be solved by calling the Help Desk at ext. 5200. Blackboard accounts and passwords are handled by Instructional Design and Development at ext. 5000.

2. Wireless - How are students with

laptops getting wireless Internet access? There are wireless zones in several locations throughout campus. The wireless networking allows students to be connected to the Internet without plugging in. If you have a wireless card, visit the Student Computing Services store (next to Cantina Roble) to get it configured to Elon's network. If you don't have a card, you can purchase one from Student Computing Services. The wireless locations on campus include: Academic Village, Alamance, Belk, Carlton, Danieley Commons, Duke, Fonville Fountain, Harden, Lake Mary Nell area, Long, McEwen Communication Building, Mooney, Moseley, Powell, Carolina, Acorn Coffee Shop and Cantina Roble. For more information and to view a map of the wireless zones on campus, visit www.elon.edu/technology/wireless.

3. Computer Support - Are you experiencing personal computer problems? Student Computing Services provides computer troubleshooting, installation of software and hardware and repair services for student-owned computers. (PC Support is for Elon-owned computers only.) Students can receive free phone support by calling ext. 5100. Student Computing Services is located on Williamson Avenue (next to Cantina Roble), and is open Sunday through Thursday from 1 to 9 p.m. and Friday from 1 to 5 p.m. For more information about Student Computing Services,

look at their site, www.elon.edu/computer-support/SCS/index.

4. Media Services - Looking to borrow

the newest technology and get help with an upcoming presentation? Media Services loans equipment, free of charge (there are late fees), for a period of three hours to two days, depending on the equipment. Three-hour equipment includes laptop computers (including wireless), data projectors, mini DV cameras, digital cam-

eras and zip drives. Two-day equipment includes portable projection screens, tape players, TV/VCR combos and boom boxes. Media Services also provides production services such as posters, color printouts, transparencies, lamination, cassette duplication and video and audio dubbing. For more information about Media Services, call ext. 6598 or visit www.elon.edu/media.

5. Student Technology Center - The

Student Technology Center, located in Belk 116, is a high-end, multimedia development computer center for students, featuring the newest technologies at Elon. Software programs developed by Adobe, Macromedia and Apple are featured, as well as hardware such as scanners and video-editing stations. The Student Technology Center serves as the hub of the elite program and provides many resources, such as one-on-one peer consulting, books, documentation and image CD's. The current lab hours are Monday through Thursday 8 a.m. to 1 a.m., Friday 8 a.m. to 9 p.m. and Sunday 3 a.m. to 1 a.m. For more information, please visit www.elon.edu/elite/stc.

6. Technology Workshops - Technology workshops are available bi-weekly for all students. These workshops provide the necessary training to help you excel in your academic work and collegiate life. Taught by elite students, these workshops cover topics such as Microsoft Office XP (Word, Excel, Access, PowerPoint, FrontPage, Publisher, and Outlook), Macromedia MX Suite (Dreamweaver, Flash, Fireworks) and Adobe (Acrobat and Photoshop). All upcoming workshops are posted at www.elon.edu/elite/training.htm.

Do you have a technology question? We can answer it! Please contact elite@elon.edu.

Contact Laura Cunningham at pendulum@elon.edu or 278-7247.



Dan Hanson
Columnist

Few people have experienced what this generation experienced on Sept. 11, 2001. As we watched our nation fall under attack, shock and awe fell over this campus and the nation. Since that day the nation has operated on an edge, fearful that the next sunny, warm day could bring another attack on America.

Events such as this come years apart. Ask your grandparents what happened the day Japan bombed Pearl Harbor. Ask your parents what happened the day President Kennedy was shot. When we get older, people will be asking us what happened on Sept. 11, 2001. Regardless of the time past the sights and sounds of that day will echo in our minds as we tell our story.

As time moves on, the World Trade Center will be reconstructed, those responsible will hopefully be brought to justice, and undoubtedly our nation will move forward. However, I am uncertain how our nation will fare?

I wonder if that day will have lasting impact on the psyche of Americans. What will this impact be? Will this event bring us together, or will we go back to the Sept. 10 mentality that governed our lives?

As we look back on that day, what will we remember? Will we remember the attack itself or the aftermath of that attack?

For me personally, I will remember both but for different reasons. I will

remember the images of that day. The planes crashing into buildings and images of people in New York and Washington, D.C. will all stick in my mind.

However, what is more important for me is what happened after this attack. We saw neighbor helping neighbor, firefighters and police officers finally getting the respect they deserve and a reemergence of the ideas that this nation upon which was founded.

What has come out of the ashes of this horrific disaster blooms everyday in the hearts and minds of Americans. Those who decided to hijack those planes, in my mind, may have destroyed buildings and taken lives, but also showed us the true side of the American spirit.

Never forget what happened on this day in 2001. Don't forget the images. Don't forget the sounds. Don't forget those who died getting so many people out of the towers.

And never forget the core American values that make this nation great. The freedoms we enjoy and the lives that we live should be remembered on this day. History will show two things from this day, death and destruction and a second illustrating hope and renewal that this nation will rebound, just like so many other generations.

Contact Dan Hanson at pendulum@elon.edu or 278-7247.

Mailbox



Football headline inaccurate

To the Editor,
"Phoenix looks impressive in 24-7 loss to SoCon foe Furman"
How can you still lose and still look

impressive? Have we set our standards that low for our team?
Yours Truly,
Worried Student

Think you can be tomorrow's next big thing?
Get your start at the Pendulum today.

To be a columnist
call x7247 or write to
C.B. 7012 for more information.