

TSPS HITS AREA. CALLS RING OUT.

Tel-News

Communications Newsletter

The new TSPS equipment brings the future of telephoning to YOU now. TSPS automates a variety of different call functions to provide you with greater speed and efficiency in calling.

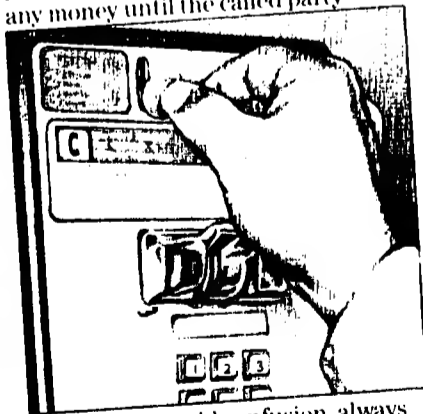


Change in Public Phones

Many of the public phones in your area are being converted to "prepay." This means to make a local call, you simply listen for dial tone, deposit your coins, and then dial the telephone number.

You can reach Repair Service, emergency operators, 911 service, and all toll-free 800 numbers without depositing any money.

Other public phones will continue to be "postpay"—meaning you dial the local number first, and do not deposit any money until the called party



answers. To avoid confusion, always read the directions posted at each public telephone before placing any call.

Carolina Telephone's Traffic Service Position System (TSPS) Gives Customers Faster, More Efficient Telephone Service.

No Operator, Please

In addition to the changes in local calling, now you can place your own "1" station-to-station long distance calls from "prepay" public phones without ever talking to an operator. Simply dial "1" plus the number you are calling. A synthesized computer voice will tell you how much money to deposit to complete the call.

Dial It Yourself Calling Card

With a telephone credit card, (Calling Card), you can place your own long distance calls direct from U-touch telephones without operator assistance. Just dial "0" plus the number you are calling. You will hear a special tone in the receiver (or a tone and an announcement if calling from a public phone). After the tone, key in the 14-digit number on your Calling Card. The call will then be verified, connected, and billed by the computer.

This new service speeds completion of your calls, eliminates the need for correct change or operator verification of a third number, and provides both you and the company greater protection against toll fraud.

Calling Overseas

Most of our customers will have access to International Direct Distance Dialing (IDDD). You can place your own "1" station-to-station calls to many parts of the world by dialing the International Access Code "011," the country code, the city code, and the person's local telephone number. A partial list of these country and city codes, plus complete dialing instructions, are listed in the Customer Guide section of selected telephone directories, and are available at your local

Long Distance: Big Changes With TSPS



Carolina Telephone business offices.

Dial Long Distance Direct

In the past, most customers in your area have not enjoyed the convenience of "0" dialing. Instead of being able to dial direct, customers have had to dial "0," and then get the operator to place their collect, person-to-person, third number, and Calling Card calls. The new TSPS equipment will enable all Carolina Telephone customers to dial these calls direct. This means instead of telling the operator your number, the number you're calling, and other special calling instructions, you will only need to provide the special instructions.

In addition to the obvious time-savings, "0" dialing offers improved billing accuracy because all numbers are recorded automatically. **TSPS does mean faster and more efficient telephone service for you.**

These services will be available to customers in Atlantic, Newport, Marshallberg, Beaufort, Morehead City, Aurora, Oriental, Bayboro, Vanceboro, Trenton and Pollocksville between October 1 and 8.



Carolina Telephone