



JIM MANN—Service Operator—Finishing Area—Resides on Ballinger Road, Route 1, Flat Rock—Married with 3 children—7 years Company Service.

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 "Product quality means repeat sales. Therefore, this makes everybody's job more secure."

QUESTION OF THE MONTH

QUESTION: "Why do you think product quality is important in medical x-ray film?"

ANSWERS



ANN COLLINS—Administrative Assistant—Coating Area—Resides at 125 Oakdale Road in Brevard—Married with 1 child—5 years Company Service.

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 "It's important to me because it's my job to help control quality in the Coating Area. The outcome of a patients' well-being could be affected in some detrimental way by an x-ray taken on defective film. All of us in the Coating Area feel directly responsible for eliminating film defects."



DON BLANKINSHIP—Employment & Services Supervisor—ERD—Resides at 39 Franklin Ave., Brevard—Married with 2 children—20 years Company Service.

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 "I would say in order to keep our customers, we must provide them with a product of high quality. In a free enterprise system, where a customer has a choice of several suppliers, good quality is an important factor. Perhaps of equal significance is the importance of quality on the ability of a radiologist to properly diagnose a patients' condition."



DON BRITT—Operator—Coating Area—Resides on Island Ford Road, Route 1, Brevard—Married with 4 children—4-1/2 years Company Service.

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 "One reason is job security. If we don't make a good product, we're going to be out of a job. If defective film goes to a customer, it'll come back as a complaint and may mean loss of that customer."



BILL BURDETTE—General Mechanic—Mechanical Area—Resides on Solomon Jones Road, Cedar Mountain—Married with 3 children—7 years Company Service.

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 "I think you have to look at quality first or you can't stay in business as stiff as competition is today. To put out a good product, everybody has to make quality a conscientious objective."

NEXT MONTH'S QUESTION

WHAT IS YOUR REACTION TO THE INCREASING EMPHASIS ON ENVIRONMENTAL CONTROL?