

Thruway's Friendly, Courteous Staff

The staff at Wachovia's new Thruway Banking Center is well-trained and dedicated to helping customers with all their financial services needs.

Branch Manager R. Alan Proctor joined Wachovia's training program in June 1987 after graduating from the University of North Carolina at Chapel Hill. Later that year, he was assigned as a Personal Banker at the Thruway office.

In 1989, Proctor moved in that same capacity to Wachovia's North Point office where he became branch manager. In July 1992, Proctor returned to Thruway as branch manager.

Working with Proctor in Thruway's first-floor retail bank-



Support staff at Thruway include, from left, Rebecca Sizemore, Denise Maxwell and Sandra Smith.

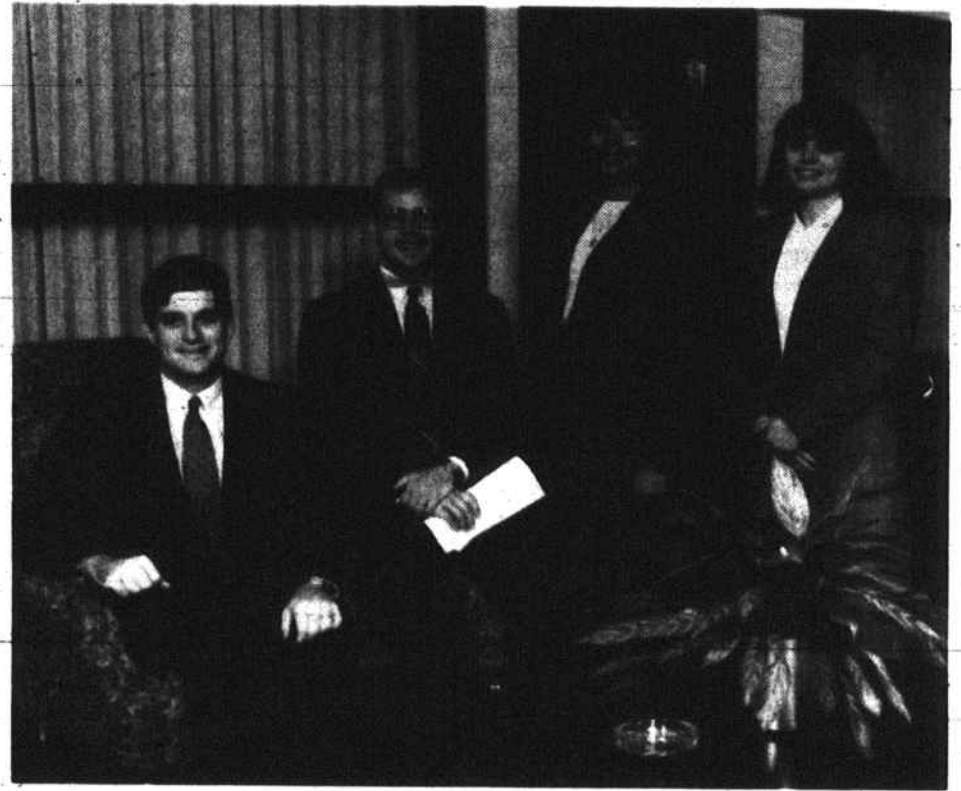
ing operation are three Personal Bankers — Evelyn P. Acree, Lisa D. Powe and Robert W. Graham. Three service representatives are on duty to assist customers with basic needs, such as travelers checks or name and address changes, or to refer them to a Personal Banker. The service representatives are Denise Maxwell, Rebecca Sizemore and Sandra Smith.

Sarah Robinson is the teller work leader and Jackie Yokeley serves as the office's commercial vault teller. At Thruway, commercial customers have the added convenience of a separate commercial deposit window just off the main teller line.

Wachovia's Thruway branch is generously staffed with seven tellers: Angela Boyer, Jenny Edwards, Pat Henderson, Tanja Phelps, Laura Spivey, Erica Wiles and Angela Yoran.

Upstairs is the Private/Business Banking group, one of the three local offices headed by Vice President E. Glenn Moore III. He and his staff focus on services to the medical, professional and small-business markets throughout Winston-Salem and Forsyth County.

Moore joined Wachovia in 1978 as a Sales Finance field representative in Morganton. He was a Personal Banker and branch manager in Morganton before becoming city manager in Clemmons in 1980. He became manager of the Executive



Heading Thruway's staff are Branch Manager Alan Proctor, left, with Personal Bankers Robert Graham, Evelyn Acree and Lisa Powe.

Personal Banker unit in Winston-Salem two years later. Moore was office executive in Statesville from 1988 to 1991, when he assumed his current position in Private/Business Banking.

Working with Moore are Business Bankers Mattie H. Barney, J. Stanley Scott, Nancy B. Sparrow, Bradley W. Arrowood and Julian R. Bossong. Laurie P. Whitaker serves as Thruway's personal financial services officer. Support staff includes Christine Craven, Janet Moser and Netta Wolf.

The Thruway Banking Center is unique among other Wachovia branches in Winston-Salem and Forsyth County because it combines both the consumer, or retail, banking operations of Proctor and his staff with the Private/Business Banking groups headed by Moore. The other locations for Private/Business Banking offices in Forsyth County are at the bank's Main office in downtown Winston-Salem and on the campus of the Bowman Gray School of Medicine at N.C. Baptist Hospital on Hawthorne Road.



Thruway's teller line staff include, from left, Jackie Yokeley, Sarah Robinson, Pat Henderson, Laura Spivey, Angela Boyer, Tanya Phelps, Erica Wiles, Angela Yoran and (not pictured) Jenny Edwards.



Thruway's Private/Business Banking staff includes, from left, Julian Bossong, Stan Scott, Nancy Sparrow, Glenn Moore, Brad Arrowood and Mattie Barney.



The Private/Business Banking support staff includes, from left, Christine Craven, Netta Wolf and Janet Moser.