

# Postmaster General Calls Internet Fierce Competitor

By JAMILA VERNON  
Staff Writer

One of the most prominent chief executive officers of the nation spoke at the Kenan-Flagler Business School on Tuesday.

"He runs one of the largest businesses on the planet," said Steven Wolf, a master's student at the business school.

William Henderson, the postmaster general of the U.S. Postal Service, expressed his views on the future of the

U.S. Postal Service with the development of new technology.

"The impact of the Internet on the postal service nets out to be positive," Henderson said.

While the creation of dot.com companies such as Amazon.com are offering their own shipping options for the transport of goods, the U.S. Postal Service is still able to be competitive, Henderson said.

"We can do it cheaper than anyone else. People aren't going to be paying

these outrageous prices," he said.

However, the post office faces some negatives as a result of the Internet, Henderson said.

"It's cheaper for companies to have people pay their bills online," he said. "It adds to their bottom line."

Henderson said \$17 billion of the \$63 billion the post office took in was the result of bill payments. "As letter mail goes away, we are downsized," he said.

As the second-largest civilian employer with 850,000 employees, the U.S.

Postal Service is experiencing a high turnover rate as computers are now doing the jobs of the employees.

He said that while more post office employees were switching to work for dot.com companies, he was constantly trying to accommodate the workers by offering flexible hours and changing the work environment. "You have to figure out how to keep and attract people."

Along with the widening digital divide, the privatization of posts is also becoming an issue that will infringe on

the Postal Service's monopoly, he said.

"We are given a monopoly over delivering messages," he said. "We have a government franchise, but that's changing."

While the post office is not government run, it is government owned, Henderson said. But he added that more companies were becoming privatized.

Instead of being overwhelmed by all the new competition, the post office has adapted by forming partnerships with companies. "Young dot.com companies

come to the U.S. Post Office because they want our brand," Henderson said. "We're known as being trustworthy and reliable."

James Dean, associate professor at the business school and audience member, agreed the Internet posed a strong competitor to the post office. "With the development of the Internet, you have to create a whole new postal service."

The University Editor can be reached at [udesk@unc.edu](mailto:udesk@unc.edu).

Dilbert®



## THE Daily Crossword By Eugene R. Puffenberger

ACROSS

- Cudgel
- Sneak a look
- Cry to be heard
- Russian saint
- Uniform
- Arizona city
- Bamako's land
- Withered
- Lariat
- Give off
- \_\_\_ & \_\_\_ (empirical method)
- Decorative dangler
- Ms. McClurg
- Garden gate-crasher
- Lacking pitch
- Ruin
- Strongly assert
- "Damn Yankees" vamp
- Grownup efts
- Polite address
- Relevant: Lat.
- Fuel cartel's letters
- Siamese, today
- Tranquility
- Academy Award winner of 1959
- "Silkwood" star
- Christmas carol
- "1984" author
- \_\_\_ & \_\_\_ (accounting)

method)

- Something to think about
- Financial exam
- Despoil
- Chop \_\_\_
- Boulder
- Pines or Skye
- Beige
- Faint trace
- Potential plant
- Breathing: abbr.

partner

- Anon's partner
- Bizarre
- Massage
- Thoroughfare
- Presumptive preceeder
- Actor Epps
- Until
- Glum drop?
- Perjurer
- Morays
- Sprint
- \_\_\_ & \_\_\_ (experienced)
- Asta's mistress
- Actor Baldwin
- Poor, excuse-wise
- Social climber
- LePew of car-

toons

- "A Prayer for Meany"
- By way of
- the Red
- Mimic
- Quick pace
- As one
- Did MC work
- Author of "Studies in the Psychology of

Sex\*

- Slack
- Construe
- Lascivious looks
- One-handed basketball shot
- Football play
- Justice Bader Ginsburg
- Whiff
- Cash penalty

61 Cobbler's concern

1 2 3 4 5 6 7 8 9 10 11 12 13

14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32

33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56

57 58 59 60 61 62 63 64 65 66 67 68 69 70 71

ANSWERS:  
 ACROSS: 1. CUDGEL, 2. SNEAK, 3. CRY, 4. SAINT, 5. UNIFORM, 6. PHOENIX, 7. MALI, 8. WITHER, 9. LARIAT, 10. GIVE, 11. SCIENTIFIC, 12. DANGLE, 13. MRS. MCCLURG, 14. GATE, 15. PITCH, 16. RUIN, 17. ASSERT, 18. DAMN, 19. YANKEES, 20. EFTS, 21. ADDRESS, 22. RELEVANT, 23. LETTERS, 24. SIAM, 25. TRANQUILITY, 26. ACADEMY, 27. WINNER, 28. SILKWOOD, 29. CAROL, 30. 1984, 31. ACCOUNTING.  
 DOWN: 1. THINK, 2. EXAM, 3. DESPOIL, 4. CHOP, 5. BOULDER, 6. PINE, 7. BEIGE, 8. TRACE, 9. PLANT, 10. ABBR., 11. PARTNER, 12. ANON, 13. BIZARRE, 14. MASSAGE, 15. THOROUGHFARE, 16. PRESUMPTIVE, 17. ACTOR, 18. UNTIL, 19. GLUM, 20. PERJURER, 21. MORAY, 22. SPRINT, 23. EXPERIENCED, 24. MISTRESS, 25. BALDWIN, 26. POOR, 27. SOCIAL, 28. LEPEW, 29. TOON, 30. MEANY, 31. BY, 32. RED, 33. MIMIC, 34. QUICK, 35. AS, 36. DID, 37. AUTHOR, 38. SLACK, 39. CONSTRUE, 40. LASCIVIOUS, 41. SHOT, 42. FOOTBALL, 43. JUSTICE, 44. GINSBURG, 45. WHIFF, 46. PENALTY, 47. COBBLER.

### Do You Have Asthma?

We are looking for individuals 12 years of age and older on regular or as-needed asthma medicine to participate in an asthma research study. If qualified you will receive study-related doctors visits, lung function tests, and study medication at no cost to you. Qualified participants will be reimbursed for their time and travel.

North Carolina Clinical Research  
"Where patient care & the future of medicine come together"

Dr. Craig LaForce and Dr. Karen Dunn,  
Board-Certified in Allergy and Immunology.

For more information call North Carolina Clinical Research at (919) 881-0309 between 8:30am and 5pm, Monday through Friday. After hours please leave a message.

# W. B. YEATS

sun	mon	tue	wednesday	thur	fri	sat
			<b>COLLEGE NIGHT</b>			
			<b>DJ playing all types of music</b>			
			<b>beer specials</b>			
			<b>NO COVER CHARGE</b>			
			<b>... yeah, it's still college night</b>			

CHAPEL HILL'S ORIGINAL IRISH PUB & RESTAURANT 306-G WEST FRANKLIN STREET • 960-8335

## COMPLIMENTARY PASSES EXCLUSIVELY FOR AMERICAN EXPRESS CARDMEMBERS.

### AFI PREVIEW NIGHT

The greatest college tradition of all. ROAD TRIP

WHEN AND WHERE. Varsity Theater April 13, 7:00 pm

WHAT. Cardmembers get a complimentary pass for two for a preview screening of Dreamworks new film Roadtrip to be released May 19th.

HOW. Just bring your American Express® Card and your student ID to the location listed below to pick up your pass.

SPECIAL OFFER JUST FOR APPLYING. Receive a complimentary pass for two when you apply for the American Express® Credit Card for Students (stop by the location listed below).

MORE TO COME. Road Trip is one in a series of major motion pictures to be previewed on your campus this year, compliments of American Express.

PICK UP YOUR TICKETS HERE. Varsity Theater 121 E. Franklin Street April 12 - 13

Entertainment Cards

## Jennifer Klesaris

The University of North Carolina and Wachovia would like to congratulate Jennifer Klesaris, the Wachovia Woman of the Week.

Jennifer is a fifth year senior from Garden City, New Jersey, and two-time captain of the UNC Softball team. She has been an active member of ACC Outreach as well as the team representative. She has volunteered with the World Special Olympic Games and other Special Olympic events. After undergoing major shoulder surgery that sidelined her for her junior year, her diligent rehab efforts have allowed her to work her way back into the starting lineup.

Wachovia is committed to supporting achievements by women and is proud to celebrate Jennifer Klesaris' accomplishments.

### WACHOVIA

Let's get started.™

WACHOVIA WOMAN OF THE WEEK

WACHOVIA WORLD OF WOMEN'S SPORTS AT UNC

Wachovia Bank is a member FDIC.

W.S.T. WWW.WACHOVIA.COM