Getting Help:
Reference Resources and Services

Reference services are provided in all campus libraries. Reference staff can help you find a fact or statistic, get you started on a paper, orient you to the Libraries, or consult with you on a major work such as a book or dissertation. See the article on page one for more information.

Davis Library
962-1151
www.lib.unc.edu/reference/
reference@unc.edu

Health Sciences Library
962-0800
www.hsl.unc.edu/hsl/ref/asklib.cfm

Law Library
962-1194
library.law.unc.edu/services/law_ref.shtml
Law_Reference@unc.edu

Also In Davis Refrence
www.lib.unc.edu/reference/

- Workstations with soundcards, headphones, and video plug-ins. These stations can be configured to view non-Roman alphabets.
- Access to specialized databases including electronic texts, statistical and demographic material, and multimedia products which are not available campus-wide. These include *EIU Country Reports*, *Datastream*, and the *Riverside Shakespeare*.
- Text and image scanning facilities (sign-up required).
- Assistance in selecting and using government documents, and access to specialized documents databases, hardware, and software.
- Geographic Information Systems hardware and software for the creation of maps based on statistical data (www.lib.unc.edu/reference/gis/).

Copying and Printing

Self-service photocopiers and laser printers in most libraries are activated with a UNC One Card, University Guest Card, or Departmental Online Card. Visitors may purchase a Guest Card using the Dart Add-Value dispensers ("Tarheel Tellers") in Davis Library, Kenan Chemistry Library, Sloane Art Library, the Geological Sciences Library, and the Health Sciences Library.

Photocopying and laser printing cost 8¢ per page. Photocopiers also accept bills and coins (15¢ per page). Self-service copiers are maintained by Photocopy Support services (962-2292); laser printers are maintained by Carolina Copy (962-2539).

The full-service University Copy Center 3 (223 Davis Library, 962-0224) will copy unbound sheets for 4¢ per copy. Copying from books is not available. Copies must be charged to a University account or paid with a UNC One Card.

Learn More About the Libraries

Tours:

Davis Library: First Wednesday of each month at 3 p.m. Meet inside the entrance. No sign-up necessary. Additional tours at the beginning of each semester and by appointment (962-1151), or use the form at www.lib.unc.edu/instruct/schedule_tour.html.

North Carolina Collection Gallery: Wednesdays at 2 p.m. and by appointment (962-1172). Meet in the Gallery (Wilson Library).

Classes:

Reference staff in all libraries can provide one-on-one instruction as needed. Faculty and TAs wishing to schedule course-specific instruction should use the form at www.lib.unc.edu/instruct/schedule_inst.html or contact the Coordinator of Instructional Services (962-1355). Class-related library instruction may now be scheduled in Davis Library's hands-on instructional labs.

Electronic Reserves

Many course reserve readings are available online. From the Reserves Web site (www.lib.unc.edu/reserves.html), you can choose to search e-reserves in the Main Library System or the Health Sciences Library, then search by **course** or **instructor**.

Remember that not all items are available on e-reserves. If you can't find what you are looking for by searching on e-reserves, follow the link for "paper reserves" and login as "reserves" to search for items available at the Reserve Desk in Davis Library. Other reserve materials may be found at the branch libraries.

Material on e-reserves is available to eligible off-campus users. Go to proxy.lib.unc.edu for information on configuring your browser for off-campus access. Other software requirements can be found by following the "Information for Students" link.

www.lib.unc.edu/reserves.html

UNC-CH Online Catalog

What IS the Online Catalog?

It's the best way to find what the Libraries have on any given subject, since it lists most of the books, journals, and other materials held in all the campus libraries. It's easy to use the Online Catalog from any library computer or remotely from any PC that's connected to the Internet. At www.lib.unc.edu, click on "Online Catalogs," or telnet to library.unc.edu.

Whether you access the UNC-CH Online Catalog via the Web or telnet, you are searching the same database and retrieving holdings for all campus libraries. Reference staff can assist you in using the catalog.

What is in the Online Catalog?

- Records for most items in the Libraries
- Information about where a book is located and whether it is checked out
- Internet hot links to electronic journals, newspapers, and databases.

What is NOT in the Online Catalog?

Records for some of the materials cataloged before 1975, most U.S. government documents published before 1972, and most materials in the Maps Collection. See the card catalog or consult a librarian.

How can I search the Online Catalog?

- By author, title, subject, keyword, and call number
- Reserve items have specialized search options.

How can I access electronic resources?

Via the Libraries' home page (www.lib.unc.edu). Select "Resources" or use the Quick Links at the top of the page to "Electronic Journals" or "Electronic Indexes and Databases."

web2.lib.unc.edu
telnet to library.unc.edu