

# In Davis Where Can I Find...

## Services for Patrons with Disabilities

The Libraries are committed to providing full access to collections and services. If you need special assistance or encounter any difficulty using the Libraries, we encourage you to consult with staff at any service desk. A TDD phone (962-5108) for the hearing impaired links to the Davis Library Circulation Department. Two wheelchair-accessible workstations are located in the Davis Library Information Commons. Two study rooms equipped to assist patrons with disabilities and learning disabilities are on the third floor of Davis Library. The rooms feature computers, Internet connections, and software, including:

**Dragon Dictate**, a powerful speech recognition program providing hands-free text input and control of PC applications by discrete dictation rather than typing. Trained users can create documents using a word processor, compose and send email, and interact with spreadsheets and databases, all by voice.

**Dragon Naturally Speaking** software recognizes and creates general text from normal continuous speech. Trained users can dictate entire paragraphs at a time, compose email messages, and create reports just by talking at a conversational pace.

**Kurzweil Omni 3000** software is a reading system that helps people with learning and reading disabilities improve reading speed and comprehension. The software provides auditory and visual presentations for scanned texts and images.

**Closed circuit televisions** magnify texts and images for easier viewing. All TV monitors in the Media Resources Center of the House Undergraduate Library are also capable of displaying closed-captions.

Equipment and services are expanded and improved periodically. For information, contact the Office of Disability Services in the basement of Steele Building during weekday business hours (962-8299). Davis Library also provides access to the study rooms and can assist in the use of equipment and software. Suzanne Lankford (Reference Department, 962-1151) is the Davis Library disability services liaison.

**Announcements** - 1st floor on easels and 3rd through 8th floors near the elevators.

**Book Checkout** - Circulation Desk (1st floor near exit).

**Book Drops (after hours)** - Outside front exit and behind Davis near ATMs.

**Books** - Stack levels on 2nd through 8th floors. Go to the Reference or Circulation desk for a handout.

**Carrels** - Throughout Davis for graduate students and undergraduates working on honors theses. Apply at Circulation.

**Change** - Circulation Desk (less than \$20).

**Circulation Desk** - 1st floor near exit.

**Computer Lab (ATN)** - 3rd floor.

**Copy Machines** - 1st floor (Serials area and southeast alcove across from restrooms); 2nd floor (south-central wall alcove); 5th floor (room opposite the elevators). For card dispensers, see "Tarheel Tellers."

**Group Study Rooms** - 4th through 8th floors, south wall of Davis stacks.

**Information Commons** - 1st floor, across from the elevators.

**Instructional Labs** - 2nd floor near Microforms Collection.

**Laptops and Connections** - See "Getting Connected in the Libraries" (p. 3).

**Lockers** - Exit area and 3rd through 8th floors near faculty studies (25¢ per use). Lockers are cleared at the end of each day.

**Lost and Found** - Circulation Desk. After two weeks, check with the Alpha Phi Omega campus-wide Lost and Found (Carolina Union).

**Lounges** - 4th through 8th floors, northeast and southwest corners.

**Messages** - Post messages to friends on the bulletin board at the entrance (cleared daily).

**New Book Shelf** - 1st floor across from restrooms; selected titles added on Thursdays.

**Newspapers and Magazines** - Periodicals Reading Room (1st floor on right as you enter Davis).



Fred Stipe, Photographer

**Pencil Sharpeners** - Reference Desk, Periodicals Reading Room, and 3rd through 8th floors to the right of the stack entrance.

**Restrooms** - 1st and 2nd floors at the east end of the building; 3rd through 8th floors near the elevators.

**Scanner** - Reference.

**Suggestion Box** - Near the exit gates. Responses are posted on the bulletin board.

**Tarheel Tellers** - Information Commons and 5th floor (room opposite the elevators). Add money to UNC One Card or buy a guest copy card.

**Telephones** - Near the exit (four pay phones and one phone for free local calls).

**Word Processing** - ATN computer lab (3rd floor).

## Getting Help: Reference Resources and Services

[www.lib.unc.edu/ask\\_menu.html](http://www.lib.unc.edu/ask_menu.html)

Reference services are provided in all campus libraries. Reference staff can help you find a fact or statistic, get you started on a paper, orient you to the Libraries, or consult with you on a major work such as a book or dissertation. You can get help in person, by phone, by email, or by using the Web to get Live Online Help.

**New:** Live Online Help  
[www.lib.unc.edu/livehelp/](http://www.lib.unc.edu/livehelp/)  
Communicate in real time with a professional reference librarian through your Web browser. Ask questions and receive answers, assistance, and even Web pages via your browser while chatting.

### Davis Library

962-1151

### Health Sciences Library

962-0800

### Law Library

962-1194

[Law\\_Reference@unc.edu](mailto:Law_Reference@unc.edu)

### R.B. House

### Undergraduate Library

962-1355

**New:** Undergraduates, talk to a peer! The Student Outreach Coordinator can provide assistance and respond to your concerns about the library.  
[www.lib.unc.edu/instruct/soc.html](http://www.lib.unc.edu/instruct/soc.html)