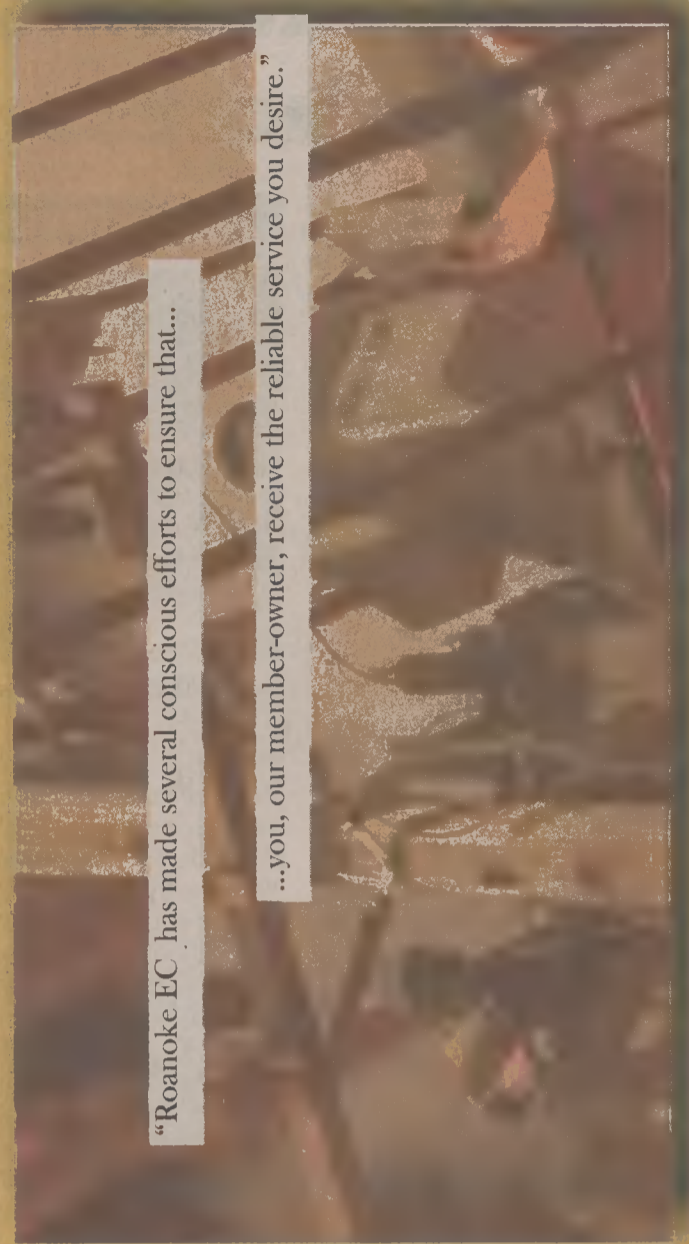


The fabric of Bertie County since 1832

Hurricane



"Roanoke EC has made several conscious efforts to ensure that..."

...you, our member-owner, receive the reliable service you desire."

Roanoke Connect: Your cooperative is currently working on a \$4 million fiber project. Our main motivation for bringing this broadband technology to the area is to ultimately take care of our internal, operational needs. As a result, this project will benefit outage frequency as well as response time to outages while better equipping Roanoke to help member-owners like you manage energy and reduce system losses.

Construction Work Plan: Roanoke EC takes its performance in reliability and safety seriously. We're pleased to report that performing system upgrades over the years has helped us achieve 99 percent reliability. These continuous improvement efforts allow us to reach our member-owners' expectations. Hear firsthand from our crews about reliability on Crew Corner at www.roanokeelectric.com/CrewCorner.

Cyber Security: Your cooperative has taken aggressive steps in ensuring that one of its most valuable resources – your data – is secure and protected against threats. In addition, we're taking similar steps towards ensuring that our system remains reliable and is protected against theft and vandalism.

Vegetation Management: Clearing Right-of-way helps us maintain a more reliable system.

As we continue our efforts, we will keep you posted on our progress to further provide you with "best in class" safe, reliable and affordable service.

P.O. Box 1326 • Ahoskie, NC
518 NC Highway 561 West • Aulander, NC
252.209.2236

www.roanokeelectric.com



Stay tuned to radio, National Oceanic and Atmospheric (NOAA) Weather Radio or television for hurricane advisories and safety information. Hurricane season runs until Nov. 30

ON THE WEBB:

- NOAA's National Hurricane Center www.nhc.noaa.gov
- NOAA National Weather Radio www.weather.gov/nwr
- Satellite Images of Hurricanes www.goes.noaa.gov/g8hu.html

TERMS TO KNOW:

- Hurricane Watch:** Threat of a strike within 24-36 hours.
- A Watch indicates that a storm or weather system may pose a threat to a specific area.
- Hurricane Warning:** A Warning indicates that the storm's approach is imminent.

2017 Hurricane Names:

Arlene, Bret, Cindy, Don, Emily, Franklin, Gert, Harvey, Irma, Jose, Katia, Lee, Maria, Nate, Ophelia, Philippe, Rina, Sean, Tammy, Vince, Whitney