

KM nurse named 'Hero on Home Front'

Bayada Nurses, a home care provider serving Cleveland and Rutherford Counties in North Carolina and Cherokee County in South Carolina, has named Kings Mountain resident Ryan Henson, 21, as its "Home Health Aide Hero" for the second quarter of 2009.

As part of Bayada's "Heroes on the Home Front" program, Henson was recognized for his dedication to excellence and commitment to caring for the frail and elderly in the community who need help to remain in the comfort of their own homes.

Since joining Bayada Nurses, Henson has provided care for Ken Ledford for 10 hours a day, five days a week. Even though his health made writing the two-page "Hero" award nomination quite difficult, Ledford took the time and effort to share with Bayada Nurses his reasons why Henson deserved recognition.

"Ryan has changed my life," said Ledford, 67, of Shelby. "Words are very difficult to describe all of the things that Ryan does. He selects my clothes to wear each day, shaves and bathes me and helps me dress. While I take my medicine he starts the wash and makes my bed. He makes meals for me, keeps my house clean and takes me anywhere I want to go. When he smiles, it lights up the room. He does everything he can to keep me positive."

Recently Ledford, who already suffers from emphysema, learned he had prostate cancer.

"I get down very easily and Ryan comes

over and gives me a hug or sits and talks to me. There are some days when Ryan will just sit down and literally cry with me," he said.

Simple acts of compassion come easy for Henson, who, as a teen, cared for his ailing father, who suffered from lung cancer.

"After my father passed away, my uncle suggested going into healthcare," explained Henson. "It was the perfect career choice, because I love working with older people."

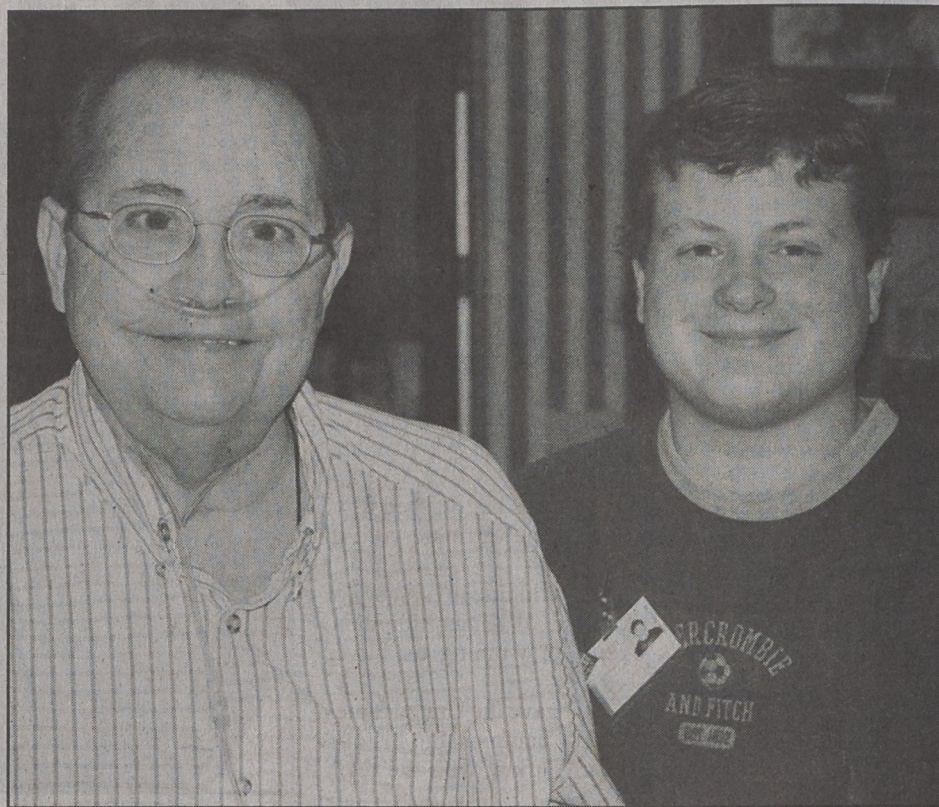
Henson also enjoys singing gospel, a talent that has not gone unnoticed by Ledford.

"Ken loves to hear me sing to him, we harmonize together, it makes him feel really good," he said.

Although Ledford is suffering through radiation therapy treatments, there are still wonderful things to look forward to.

"Ryan promised he's going to drive me to the mountains in October so that I can see the leaves change," said Ledford. "It's just one of the ways he makes my life so much better."

According to Joe Seidel, director of Bayada Nurses Shelby office, the company presents the "Hero on the Home Front" awards to recognize its nurses, aides, and therapists who unselfishly exceed the organization's expectations for excellence. To qualify, a nominee must embody the fundamental values of compassion, excellence, and reliability, which comprise The Bayada Way and define the organization's mission. Bayada Nurses provides skilled nursing and personal care services to people in the



CONTRIBUTED PHOTO
Ryan Henson, (right) a Home Health Aide, received Bayada Nurses "Heroes on the Home Front" award. He is pictured here with the man he cares for, Ken Ledford, who nominated him for the recognition.

comfort and safety of their own homes. Private pay, VA, Medicaid and most insurances are accepted.

For more information about home care services, call Bayada Nurses at 704-669-4000.

Hospice honors volunteers

Hospice Cleveland County recently held a "Volunteer Appreciation Day" for all their volunteers.

Approximately 55 people attended the event which was held at Hospice Cleveland County. The Dairy Queen mobile unit supplied everyone with a "cool treat" which was much appreciated on a hot day. The event gave staff a chance to let volunteers know how much they are appreciated for their dedication, compassion, and support to Hospice staff, patients and their families.

"This was a wonderful event and a chance for our volunteers to relax, enjoy visiting with each other, and know how much we appreciate all that they do for us," said Krista Haynes, Volunteer Services Coordinator. "We would like to say a special thank you to Milton and Rhonda Rachels as well as Scott and Julie Crofts for taking the time to help us with this event."

Hospice Cleveland County offers a number of

opportunities for volunteer involvement, including direct contact with patients/families, assisting in the office, or at Wenderover, Hospice's inpatient/residential facility.

Interested in becoming a Hospice Volunteer? Contact Krista Haynes at 704-487-4677 ext. 111.

Hospice Cleveland

County exists to provide high quality skilled compassionate care and support for patients with life-limiting illness, their families, and the community, regardless of ability to pay.

For more information about Hospice Cleveland County, visit www.hospice-cares.cc or call 704-487-4677.



Left to right, Scott Crofts, Julie Crofts, Milton Rachels and Rhonda Rachels, with Dairy Queen, offered cool refreshments to Hospice Volunteers during a recent Volunteer Appreciation Day.



CONTRIBUTED PHOTOS
Hospice volunteers Joe Roberts and Margaret McGinnis.



Hospice volunteers, left-right, Helen Love, Lorene Price and Nancy Waters.

CRMC

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Although there have been financial awards based on the number of patients served over the past four years, CRMC received its highest award in 2009 for its performance in year four, a total of \$87,431.

"The monetary incentive was not what led CRMC to volunteer for this project. Opportunities to benchmark with Premier's database was the driving force behind this decision," said Liz Popwell,

VP and Chief Ancillary Officer. "Finding ways to improve our clinical service to our patients is the real benefit to being a part of this project."

"The successes of the hospitals - small and large, urban and rural, teaching and non-teaching - in the HQID project have led to its consideration as the basis for key national health reforms," said Susan DeVore, Premier president and CEO.

"As the proposal of a national value-based purchasing program becomes a reality, hospitals participating in HQID will have six

years experience with such a model."

The HQID is the first national project of its kind, designed to determine if economic incentives to hospitals are effective at improving the quality of inpatient care. Through the project, which has been extended by CMS for an additional three years, Premier collects a set of more than 30 evidence-based clinical quality measures from almost 250 hospitals across the country.

The quality measures were developed by government and private organizations (for more

information on the indicators, visit: www.qualitydemo.com).

HQID tracks process and outcome measures in five clinical areas - acute myocardial infarction (AMI), heart failure, coronary artery bypass graft (CABG), pneumonia, and hip and knee replacement. Cleveland Regional Medical Center provides services in each area with the exception of coronary artery bypass grafts.

Premier Inc. has been a partner with Cleveland Regional Medical Center since the 1970s. Premier's purchasing network, management engineering services and clinical,

financial and outcomes information have assisted CRMC through the years prior to joining CHS and now CHS has joined with Premier to benefit from their outcomes information.

The HQID project is scheduled to continue for two more years. Pride in the quality outcomes from this project is clear.

"Results like these awards are a testament to the dedication of our physicians and staff to constantly improving the care we deliver to every patient, every day," Gwyn said.

Building permits

The City of Kings Mountain issued the following building permits during the months of July and August. Each section lists permit type, address of project, contractor or homeowner, value of project, fees due and/or fees paid.

Accessory residential building
Accessory structure, 411 Pineview Dr., homeowner, \$5,300, \$65.

Master building commercial
Accessory structure, 1525

Bessemer City Hwy., business owner, \$25,000, \$125.

Master building residential
Addition/remodel, 206 Morris St., Sears Home Improvement, \$5,300, \$65.

Addition/remodel, 125 Persimmons Creek Rd., Bobby Ledbetter, \$55,000, \$308.

Addition/remodel, 209 Edel St., homeowner, \$1,500, \$30.

Addition/remodel, 822 N. Piedmont Ave., Piedmont Building and Design, \$2,000, \$56.

Addition/remodel, 405 Crocker Rd., homeowner, \$18,000, \$104.

New construction, 105 Long Meadows Dr., Abees Custom Homes, LLC, \$200,000, \$960.

New construction, 111 Inde-

pendence Ct., Hall Builders, \$135,540, \$609.93.

New construction, 308 E. Ridge St., Michael Brown, 0, \$398.

Remodel, 816 Bethlehem Rd., Hank Brumstark (NCH of the Carolinas), \$45,000, 0.

Accessory structure, 118 E. Mountain St., homeowner, \$990, \$50.

Addition/remodel, 111 Pagan Rd., homeowner, \$21,000, \$113.

Addition/remodel, 106-1 Pepper Dr., David Evans, \$20,000, \$30.

New construction, 115 Cargill Rd., homeowner, \$186,744, \$891.

Remodel, 211 Fulton St., homeowner, \$20,000, \$110.

Commercial building
Addition/remodel, 218 S. Rail-

road Ave. (downstairs), Scott Campbell, \$4,000, \$62.

Roofing, 1001 Phifer Rd. (Summit Place), Belfor USA Group, \$105,000, \$50.

Roofing, 722 York Rd., A&G Construction Company, \$45,000, \$185.

Residential building
Accessory structure, 943 Brooklee Dr., Lot 17-b, homeowner, \$2,000, \$30.

Accessory structure, 1207 Suzanne St., homeowner, \$1,700, \$53.

Addition/remodel, 1523 S. Battleground Ave., homeowner, \$29,000, \$30.

Addition/remodel, 1606 Northwoods Dr., Plumb Masters LLC,

\$990, \$50.

Addition/remodel, 203 Blanton St., homeowner, \$1,800, \$53.

Addition/remodel, 1209 Bethlehem Rd., Cook Remodeling, \$25,000, 0.

New construction, 152 Phifer Cir., Paul Gaffney, \$13,000, 0.

Accessory structure, 803 Princeton Dr., homeowner, \$4,500, \$50.

Addition/remodel, 406 Scotland Dr., Jim Brown, 0, \$68.

Addition/remodel, 809 Wildwood Dr., \$8,000, \$74.

Addition/remodel, 233 Alex D. Owens Dr., homeowner, \$1,500, 0.

Addition/remodel, 1525 N. Piedmont Ave., homeowner, \$900, \$50.

Addition/remodel, 510 W. Gold St., Mark Beach Properties, \$2,500, \$56.

Electrical permit commercial
Electrical, 313 Scism Rd., Brady Electric, \$400, \$50.

Electrical, 723 Margrace Rd., Electrical Service, \$950, \$50.

Electrical, 1000 Phifer Rd. (KMMS), Devlin Electric Inc., \$8,000, \$74.

Electrical, 300 W. Mountain St., Lal Electric Service, \$70,000, \$260.

Electrical, 108 S. Piedmont Ave. (Harris Funeral Home), Donald Ellis, \$900, \$50.

Electrical permit residential
Electrical, 1606 Northwoods Dr., Millenium Electric Inc., \$2,000, \$56.

Electrical, 205 Duke St., Electric of Cleveland County, \$300, \$50.

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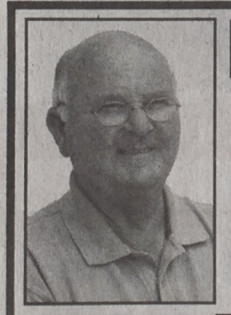
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